

NEFF Cashback Promotion – B&Q

Terms and Conditions - Consumer

01.08.2023 – 30.11.2023

1. The Promotion is the offer by the Promoter of up to £1000 Cashback (“the Gift”) to purchasers if they purchase NEFF kitchen appliances including an oven as detailed below. These appliances must be purchased as part of an overall kitchen purchase from participating retailers including the kitchen furniture (with a minimum of 5 cabinets).

£200 cashback will be offered with a purchase of 3 qualifying NEFF kitchen appliances including an oven.
 £350 cashback will be offered with a purchase of 4 qualifying NEFF kitchen appliances including an oven.
 £500 cashback will be offered with a purchase of 5 qualifying NEFF kitchen appliances including an oven.
 £700 cashback will be offered with a purchase of 6 qualifying NEFF kitchen appliances including an oven.
 £1000 cashback will be offered with a purchase of 7 qualifying NEFF kitchen appliances including an oven.

2. An additional £500 cashback will be awarded with the purchase of a NEFF venting hob or NEFF GlassDraft Hood (as detailed in table B below) as part of this promotion.
3. To qualify as a kitchen purchase for this cashback Promotion, a minimum of five kitchen cabinets must be included within the purchase.
4. The kitchen furniture and appliances must be purchased from the same Retailer as part of a kitchen design (participating retailers only).
5. This Promotion applies to purchases between 1st August 2023 and 30th November 2023 and for which the Promoter has received a completed and valid claim before midnight on 31st May 2024.
6. This is a consumer only Promotion. For the avoidance of doubt, retailers will not be able to claim the Gift on behalf of the consumer.
7. Purchasers will be able to choose their Gift during the redemption process and the Gift will be in the form of either:
 - a. A BACS Transfer (only available for online claims) or
 - b. Cheque which will be delivered to the address provided on the claim form
8. In order to qualify for the Cashback of £200, a minimum of THREE qualifying NEFF large domestic appliances listed below (ovens, hobs, cooker hoods, dishwashers, laundry and refrigeration) must be purchased as part of a kitchen and from the same Retailer they have purchased the kitchen furniture from (must be from a participating retailers only). Each cashback claim must include a NEFF oven, A maximum of 7 eligible appliances can be claimed for as part of one claim providing they were included within the same kitchen purchase. **Accessories (including warming drawers) are not included.**

Table A:

NEFF Range	
Ovens	4242004266686, 4242004266723, 4242004265535, 4242004222910, 4242004222798, 4242004262305, 4242004222774, 4242004262848, 4242004266846, 4242004262282, 4242004245766, 4242004266532, 4242004266525, 4242004266501, 4242004266471, 4242004270386, 4242004266464, 4242004266440, 4242004222002, 4242004221982, 4242004222057, 4242004234043, 4242004265146, 4242004222026, 4242004265160, 4242004245858, 4242004265788, 4242004225034, 4242004265795, 4242004245483, 4242004265863, 4242004270348, 4242004225218, 4242004263500, 4242004264279, 4242004263494, 4242004225164, 4242004266174, 4242004266143, 4242004266082, 4242004266228, 4242004266129, 4242004266198, 4242004181972, 4242004266099, 4242004181910, 4242004265924, 4242004270355, 4242004263555, 4242004263531, 4242004245834
Coffee Machine	4242004263647

Hobs	4242004188117, 4242004267614, 4242004203261, 4242004268734, 4242004203292, 4242004268741, 4242004270614, 4242004203636, 4242004268758, 4242004203551, 4242004203445, 4242004183167, 4242004203476, 4242004214977, 4242004203322, 4242004203575, 4242004183181, 4242004179177, 4242004203612, 4242004203520, 4242004203506, 4242004203513, 4242004203438, 4242004203384, 4242004203414, 4242004234289, 4242004236665, 4242004237976, 4242004187271, 4242004187813, 4242004187295, 4242004203575, 4242004183181, 4242004179177, 4242004203612, 4242004203520, 4242004203506, 4242004203513, 4242004203438, 4242004203384, 4242004203414, 4242004234289, 4242004236665, 4242004237976, 4242004187271, 4242004187813, 4242004187295, 4242004203636, 4242004268758, 4242004203551, 4242004203445, 4242004183167, 4242004203476, 4242004214977, 4242004203322, 4242004232858, 4242004232797, 4242004232841, 4242004232773, 4242004195450, 4242004195474, 4242004258711, 4242004259510, 4242004258667, 4242004211464, 4242004211426, 4242004269137, 4242004267034, 4242004189374, 4242004209560, 4242004209539, 4242004209430, 4242004195658, 4242004189367, 4242004195795, 4242004195702, 4242004195788, 4242004195689
Hoods	4242004223375, 4242004223351, 4242004237938, 4242004187769, 4242004187745, 4242004237150, 4242004237136, 4242004234432, 4242004251224, 4242004251194, 4242004251132, 4242004251163, 4242004250807, 4242004250784, 4242004260103, 4242004260080, 4242004221531, 4242004221517, 4242004221302, 4242004224211, 4242004224099, 4242004224136, 4242004224013, 4242004221562, 4242004224051, 4242004224150, 4242004224020, 4242004224143, 4242004222514, 4242004234944, 4242004234913, 4242004234890, 4242004224174, 4242004224044, 4242004224112, 4242004223993, 4242004210177, 4242004209584, 4242004258933, 4242004258940, 4242004210221, 4242004210030, 4242004247173, 4242004247166, 4242004234999, 4242004234968, 4242004234982, 4242004238140, 4242004238157, 4242004235743, 4242004234784, 4242004245155, 4242004235705, 4242004235729, 4242004246442
Cooling	4242004147381, 4242004272052, 4242004247029, 4242004239765, 4242004239628, 4242004247623, 4242004261759, 4242004265771, 4242004264538, 4242004264453, 4242004247647, 4242004249016, 4242004264927, 4242004267515, 4242004264644, 4242004239048, 4242004269373, 4242004250227, 4242004243281, 4242004269090, 4242004262657, 4242004249085, 4242004245223, 4242004249061, 4242004247210, 4242004243960, 4242004246282, 4242004251866, 4242004251941, 4242004252115, 4242004250470, 4242004247937, 4242004240853, 4242004255574, 4242004256755, 4242004257578, 4242004257622, 4242004257264, 4242004256649, 4242004256625, 4242004246688, 4242004250210, 4242004255499
Dishwashers	4242004247814, 4242004261872, 4242004262237, 4242004257349, 4242004257332, 4242004257318, 4242004257103, 4242004257097, 4242004257080, 4242004256908, 4242004247067, 4242004257271, 4242004256892, 4242004256885
Laundry	4242004253341, 4242004261797, 4242004274209, 4242004253136, 4242004253129, 4242004267690, 4242004268352

9. If a NEFF Venting Hob or Glass Draft Hood (participating models listed below in Table B) is purchased as ONE of the qualifying NEFF appliances then an additional £500 will be awarded. The total cashback value that can be awarded for a qualifying SEVEN qualifying NEFF appliances, including a NEFF oven and NEFF Venting Hob or GlassDraft is £1,500.

Table B:

Venting Hobs	4242004246923, 4242004248842, 4242004247012, 4242004253006, 4242004253112
Glass Draft Hoods	4242004262855

10. Purchases of graded, seconds, replacements and imperfect products and trade/contract sales are excluded from the Promotion.
11. Only one claim per household is permitted. Please note, claims from employees, relatives of traders and traders themselves are prohibited from participating in this Promotion. Multiple purchases of the same appliances are prohibited.
12. Claimants cannot claim in conjunction with another offer.
13. How to Claim
- In order to claim the Gift, claimants must fully complete the online claim form (including full Receipt, a photograph of the appliances' ENR number and full address). The online claim form is available via www.kitchenrewards.co.uk/cash23N A claim form can also be downloaded via <https://www.neff-home.com/uk/cashback-promotion> and submitted by post to 'NEFF Cashback Promotion', Marketing Lounge Partnership, The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire, WA4 4PG
 - Claims must be received by the promoter no later than midnight on the 31st May 2024 and the Promotor will not accept any claims received subsequently.

- c. If an ENR number cannot be provided at the time of the claim because the appliance has not been delivered prior to the 31st May 2024, please state when the delivery is expected and complete the claim after delivery has taken place and before 31st July 2024.
 - d. A copy of original purchase receipts must be provided for claim forms. For the avoidance of doubt, copies of deposit receipts and/or order confirmations will not be accepted.
14. Claims are posted and at Claimants risk and proof of sending is not proof of receipt.
 15. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims including, without limitation, to require Claimants to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those claims which are, in their sole opinion, fraudulent or invalid.
 16. Claimants should allow 30 days for confirmation of claim approval from the date of the Promoter's receipt of the Claim Form and copy of the purchase receipt. Claimants should allow up to 3 weeks for dispatch of the Cheque and 28 days for the release of the Bank Transfer funds, from the date of the Promoter's confirmation of claim approval.
 17. The Claimant will provide the correct bank account details. In the event that payment is made to an incorrect bank account due to the Claimants submission of incorrect bank account details, the Promoter shall have no responsibility and these funds will not be retrieved.
 18. All claim forms and copy purchase receipts, once received by the Promoter, will become its property and will not be returned to Claimants.
 19. By submitting a claim, Claimants agree to be bound by these terms and conditions.
 20. In the unlikely event that a claimant is unhappy with their NEFF appliance and wishes to return it for a full refund, such refund is conditional upon the return of the Gift i.e. the cashback.
 21. The Promoter reserves the right to withdraw, extend or amend the terms of this Promotion at any time due to circumstances beyond its control.
 22. All correspondence should be sent to 'NEFF Cashback Promotion' Marketing Lounge Partnership of The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire, WA4 4PG or through kitchenrewards.co.uk/cash23N or call 01565 656 639.
 23. The Promotion is open to residents of the United Kingdom and the Isle of Man only, excluding employees of the Promoter.
 24. The Promotion shall be governed by the laws of England and Wales.
 25. The Promoter is NEFF Home Appliances, a division of BSH Home Appliances Limited, a company registered in England and Wales under company registration no. 01844007, whose registered office is at Grand Union House, Old Wolverton Road, Wolverton, Milton Keynes, Buckinghamshire, MK12 5PT, UK.
 26. This Promotion is carried out and facilitated by the Marketing Lounge Partnership on behalf of the Promoter.
 27. The Data Controller and Data Processor (as defined in the UK General Data Protection Regulations) is the Marketing Lounge Partnership of The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire, WA4 4PG. The privacy policy for the Marketing Lounge Partnership can be found at www.kitchenrewards.co.uk/privacy