## Main Campaign Terms and Conditions:

- The Triton £50 Cashback Consumer Promotion is the offer by the Promoter of a cashback of £50 (the "Gift") to purchasers on purchases of Electric Shower diverter Amala DuElec®. Claims are valid for purchases made between 31<sup>th</sup> March and 6<sup>th</sup> July 2023 and for which the Promoter has received a completed and valid claim 30 days after purchase and by midnight 3<sup>rd</sup> August 2023. Consumers can register their claim when the product is purchased, however this claim will not be validated before 30 days after purchase date.
- 2. No other offers can be claimed in conjunction with the Triton £50 Cashback Consumer Promotion.
- 3. This is a consumer only promotion.
- 4. The **Triton £50 Cashback Consumer Promotion** only applies to purchases of the following models:

Product Code	Product Description
KEAMDU91	Amala DuElec® White 9.5kW
KEAMDU93	Amala DuElec® Black 9.5kW

- 5. Claims are limited to one per household and product. You may not submit a claim under the Promotion if you are an employee of or otherwise associated with TRITON, its holding or subsidiary companies or its agents, and Triton will disqualify any such claims.
- 6. Purchases of graded, seconds, replacements, imperfect products, or counterfeit Product are excluded from the Promotion.
- 7. All products purchased on a trade or contract basis (i.e., non consumer purchases) are excluded from the Promotion.
- 8. The purchase made must be in a single transaction.
- 9. The promotion is open to residents aged 18 and over of the United Kingdom, Channel Islands, Isle of Man and Northern Ireland only. By submitting a claim, you are deemed to have agreed to be bound by these terms and conditions.
- 10. The Promotion is offered by B&Q and only B&Q will have the official advertising literature.
- 11. How to Claim:
  - a. To claim the Gift, you will need to visit tritonshowers.co.uk/cashback
  - b. To claim the Gift, claimants must fully complete the online claim form (including full Receipt, photograph of barcode).
  - c. Claims must be received by the Promoter no later than midnight on the 3<sup>rd</sup> August 2023 and the Promoter will not accept any claims received subsequently.
  - d. If a barcode cannot be provided at the time of the claim because the appliance has not been delivered by 3<sup>rd</sup> August 2023, please state when the delivery is expected and complete the claim after delivery has taken place and before 17<sup>th</sup> August 2023.
  - e. A copy of original purchase receipts must be provided for claim forms. For the avoidance of doubt, copies of deposit receipts and/or order confirmations will not be accepted.
- 12. Triton reserves the right to verify the eligibility of all claims to protect itself against fraudulent, invalid, or repetitive claims including, without limitation, to require you to prove that you did not return the Product within the period of 28 days from the date of delivery or purchase. Claims for returned products, bad faith or fraudulent entries or claims that otherwise do not meet these terms and conditions will be invalidated.
- 13. The Cashback will not be paid in the event that the product purchased is returned to B&Q.
- 14. Claimants should allow up to 28 days for the release of the Bank Transfer funds, from the date of the Promoter's confirmation of claim approval.

- 15. The Claimant will provide the correct bank account details. In the event that payment is made to an incorrect bank account due to the Claimant's submission of incorrect bank account details, the Promotor shall have no responsibility and these funds will not be retrieved.
- 16. All claim forms and copy purchase order receipts, once received by the Promoter, will become its property and will not be returned to claimants therefore please ensure you keep a copy. The decision of the Promoter in all matters is final and binding and no correspondence shall be entered into.
- 17. TRITON does not accept any responsibility for claims that are misdirected, lost, mislaid, damaged, or delayed in transit, regardless of cause, including, for example, because of postal failure, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind. Claims by fax or telephone will not be accepted. Illegible, incomplete, or altered claim forms will be deemed void, as will claim forms not completed in accordance with these terms and conditions. Triton will not accept proof of posting or transmission as proof of receipt of claim submission.
- 18. To the fullest extent permitted by law, Triton shall not be liable for any loss, damage or injury of any nature howsoever caused, sustained by any claimant under the Promotion. Nothing in these terms and conditions shall exclude or restrict Triton's liability for personal injury or death caused by Triton's employees or agents.
- 19. By submitting a claim, claimants agree to be bound by these terms and conditions.
- 20. In the unlikely event that a claimant is unhappy with their product and wishes to return it for a full refund, such refund is conditional upon return of the Gift i.e., the cashback.
- 21. Triton reserves the right to withdraw, amend or replace the Promotion or these terms and conditions without prior notification. If unforeseen circumstances make this unavoidable, your legal rights are not affected.
- 22. All correspondence should be sent to 'Triton £50 Cashback Consumer Promotion' Marketing Lounge Partnership of The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG.
- 23. The Promotion is subject to the laws of England and Wales and the courts of England and Wales shall have non-exclusive jurisdiction.
- 24. The Promoter is Triton Showers which is a division of Norcros Group (Holdings) Limited. Our company registration number is 566694 and our registered office is at Triton Road, Nuneaton, Warwickshire CV11 4NR.
- 25. All trademarks are owned by or licensed to Triton. Triton uses reasonable efforts to ensure that information it provides to you is accurate, complete, and up to date. It does not represent that the information will be error-free.
- 26. This Promotion is carried out and facilitated by the Marketing Lounge Partnership on behalf of the Promoter.
- 27. Any personal data supplied by you will be used by Triton and its agents or associated group companies solely for administering the Promotion and in accordance with data protection legislation.
- 28. The Data Processor (as defined in the General Data Protection Regulations (UK GDPR) is the Marketing Lounge Partnership of The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG. The privacy policy for the Marketing Lounge Partnership can be found at <u>https://mlp.agency/privacy</u>.