



General Terms & Conditions

These VELUX Promotion Terms & Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry/claim instructions are deemed to form part of these VELUX Promotion Terms & Conditions and by participating all claimants will be deemed to have accepted and be bound by these VELUX Promotion Terms & Conditions. Please retain a copy for your information.

1. **The Promoter:** VELUX Company Ltd, Woodside Way, Glenrothes, Fife, KY7 4ND.
2. By taking part in this promotion and claiming a Reward (i.e. Argos collection code, Argos A-card, Marks and Spencer (M&S) e-gift card, Thomas Cook gift voucher, Pizza Express e-code, Milano gift card or Ticketmaster e-code) you agree to (1) these VELUX Promotion Terms & Conditions and (2), depending upon where you made the Qualifying Purchase (as defined below) and whether you have chosen an Argos Reward, M&S Reward, Thomas Cook Reward, Pizza Express Reward, Milano Reward or Ticketmaster Reward, the applicable Argos, M&S, Thomas Cook, Pizza Express, Milano or Ticketmaster Terms & Conditions as follows:
 - a. Qualifying Purchase made in the United Kingdom (UK) and you have chosen an Argos Reward
 - b. Qualifying Purchase made in the UK and you have chosen an M&S Reward
 - c. Qualifying Purchase made in the UK and you have chosen a Thomas Cook Reward (25th October 2018)
 - d. Qualifying Purchase made in the UK and you have chosen a Thomas Cook Reward (before 1 November 2018)
 - e. Qualifying Purchase made in the UK and you have chosen a Pizza Express Reward
 - f. Qualifying Purchase made in the UK and you have chosen a Ticketmaster Reward
 - g. Qualifying Purchase made in the UK and you have chosen a John Lewis Reward
 - h. Qualifying Purchase made in the UK and you have chosen a Tesco Reward
 - i. Qualifying Purchase made in the UK and you have chosen a Currys PC World Reward
 - j. Qualifying Purchase made in ROI and you have chosen an Argos Reward
 - k. Qualifying Purchase made in ROI and you have chosen a Milano Reward
 - l. Qualifying Purchase made in ROI and you have chosen a Ticketmaster Reward
 - m. Qualifying Purchase made in ROI and you have chosen a Tesco Reward
 - n. Qualifying Purchase made in ROI and you have chosen a One4All Reward

All of these Terms & Conditions are set out below.

3. You are only entitled to claim a Reward if you made a Qualifying Purchase, i.e.: (1) if you have purchased one or more VELUX roof window (models GGL, GGU, GPL, GPU, GDL, GEL, GIL, VFE, VEA, VEB, VEC or VIU), any VELUX sun tunnel (models TWR, TLR, TWF, TLF or TCF) or any VELUX flat roof window (models: CFP, CVP, CXP or CSP) at a store in the UK or ROI participating in this promotion, any other roof window (models GGL, GGU, VEA, VEB, GIL, GIU, or VFE); or selected combination flashings (EKL, EKW, EKN, EKJ, EBL, EBP or EBW) (2) you are aged 18 years or over; and (3) you are either (a) the final (professional) installer of the VELUX products so purchased and you purchased them to install them and not for onward sale, or (b) the owner of a house or other residential property who has purchased the products for installation in a residential property that you own. If you have purchased, collected or installed the products in your capacity as an employee, you should have permission from your employer to claim Rewards in relation to the purchase.

Claims must be submitted within 45 days of purchase date. Please note for certain time-limited special promotions offering extra rewards, a specific end date may be applicable, see advertising or promotion terms and conditions for details.

Each roof window falling within a Qualifying Purchase will qualify you to claim a Reward dependant on the value of the specific product. To view the value of rewards applicable to each model of window use the 'Rewards Calculator' available at

www.velux.co.uk/rewards. Only one Reward may be claimed for each such window purchased. No Reward will be provided unless claimed in accordance with these VELUX Promotion Terms & Conditions (see below for how to claim).

4. Any claim or claims for Rewards corresponding to a purchase or to purchases in aggregate of more than 25 windows will be subject to further verification by the Promoter. However the Promoter reserves the right to subject any claim for a Reward to further verification. As part of the verification process, address and identity details may be requested plus further evidence of the products having been installed in a construction project (in which case they must be provided within 14 days).
5. The Promoter reserves the right to reject any claim for Rewards and to refuse to award a Reward or withdraw allocation and/or refuse further participation in the promotion and disqualify a participant where there are reasonable grounds to believe there has been a breach of these VELUX Promotion Terms & Conditions or any instructions forming part of this promotion's requirements or if it suspects fraud or believes you are for any other reason not entitled to the Reward. The Promoter will be the final arbiter in any such decision and no correspondence will be entered into.
6. In order to participate in the promotion and claim a Reward, as well as making a Qualifying Purchase you will have to provide certain information. The information that you provide will or may include: your name, address, business name and contact details; details relating to the Qualifying Purchase, including where the purchase was made, the VELUX products purchased and the invoice number; and details of items that you purchased at the same time. However, no information about the price you paid for the VELUX products or any other items that you purchased at the same time, or information about discounts or payment terms, will be provided to the Promoter (such information will be removed before the other information is received by the Promoter).
7. Any personal data that you provide will be used solely in accordance with current data protection legislation and will not be disclosed to a third party, other than the Promoter's agencies for the purpose of servicing/implementing the promotion and for research purposes. You agree that the Promoter may disclose the personal data and other information that you provide in connection with this promotion to its agencies for the purpose of servicing/implementing the promotion and for research purposes. Such research may include contacting you by telephone/text/email/post or otherwise to conduct surveys.
8. If you do not wish to receive any further communication from the Promoter or its agencies via SMS, please for UK text the word STOP to 60068 or for ROI text the word STOP to 57782. If you do not wish to receive any further communication from the Promoter or its agencies via email, please for UK send an email with the subject line UNSUBSCRIBE to promotion@velux.co.uk or for ROI to promotion@velux.ie.
9. In the event of circumstances outside the reasonable control of the Promoter, or otherwise where fraud, abuse, and/or an error (human or computer) affects or could affect the proper operation of this promotion, the Promoter reserves the right to cancel or amend the promotion or these VELUX Promotion Terms & Conditions, at any stage, but will in such case endeavour to minimize any adverse effect on participants in the promotion.
10. The process to claim a Reward is as follows:
 - a. You must create an account online at www.velux.co.uk/rewards in the UK or www.velux.ie/rewards in ROI, and provide some basic information. Usage of personal data that you provide will be in accordance with point 7 above.
 - b. Register your Qualifying Purchases by uploading proof of purchase from the supplying merchant. This can be supplied in JPEG, PNG, PDF and other common file formats. Proof of purchase will only be accepted if uploaded through your account within 45 days of the purchase date stated on your invoice. To be valid, proof of purchase must include VELUX product code, quantity of products purchased, date of purchase and name and branch detail of supplying merchant.
 - c. Subject to verification by the Promoter, the relevant Reward balance will be added to your account. Verification of proof of purchase may take a few working days. The Promoter may ask for the image to be resubmitted if it is illegible or omits any of the details outlined above in point (b). Rewards from each specific purchase can be redeemed immediately upon verification by the Promoter, or can be retained and redeemed in combination with Rewards earned from other qualifying, verified purchases.
 - d. Select which partner organisation you wish to redeem a Reward from (chosen from the selection of M&S, Argos, Ticketmaster, Thomas Cook or Pizza Express in the UK and Argos, Ticketmaster or Milano in ROI) and the denomination of Reward from the available options.
 - e. The selected amount redeemed will be removed from your Rewards balance. The remainder of the Rewards balance can be redeemed from the same, or from another, Rewards partner. Available Reward denominations may vary depending on partner. Your rewards balance must be used to redeem vouchers within 18 months of being added to your account. Any outstanding balance that has not been used to redeem vouchers will be removed from your balance after an 18 month period has elapsed from when the balance was earned

11. The Promoter accepts no responsibility for any proof of purchase lost or mislaid. The Promoter reserves the right to request the original proof of purchase at any time, in order to verify a claim for Rewards. (Proof of purchase will be returned).
12. Any participant claiming this offer on behalf of their company may have a tax liability, any tax liability is the claimant's own responsibility.
13. The Promoter reserves the right to withdraw the promotion at any time without prior notice.

Argos UK Terms & Conditions

For any queries relating to the promotional offer please contact promotion@velux.co.uk

Offer not available for online purchases. Collection Codes can be redeemed via mobile or printed email at Argos manned tills only and cannot be redeemed online or through the self-service points in Argos stores. The Promoter accepts no responsibility for receipts lost or mislaid. Receipts will need to be kept and uploaded as proof of purchase to obtain Collection Codes. The Collection Code can only be used once and no change or store credit will be given if the value of your purchase is less than the value of the Collection Codes you are spending. The expiry date for the validity of the Collection Code is displayed on the reward. All items are subject to availability. The Collection Code cannot be redeemed for cash or an Argos Gift Card. A maximum of 5 Collection Codes can be used in each Argos transaction. All participants agree to be bound by these terms and conditions. The Collection Code can be redeemed only at participating Argos stores. Collection Codes are issued by Argos. ARGOS Terms and Conditions apply. Argos means Argos Limited, Avebury, 489-499 Avebury Boulevard, Milton Keynes, MK9 2NW. Promoter: VELUX Company Ltd, Woodside Way, Glenrothes, Fife, KY7 4ND.

Marks and Spencer (M&S) UK Terms & Conditions

For any queries relating to the promotional offer please contact promotion@velux.co.uk

E-gift cards can be redeemed via printed PDF of the e-gift card at M&S tills or can be redeemed online by entering a 16 digit number and a 5 digit PIN. The e-gift card must be printed and presented to till operator for redemption in-store. No limit to number of e-gift cards per in-store transaction. Maximum of 5 e-gift cards per online transaction. The e-gift card can be used for multiple M&S transactions. If the entire balance on the e-gift card is not spent in one transaction, the remaining balance will be updated after each transaction and shown on the printed till receipt in store. This e-gift card will be valid for 24 months from the last transaction (transactions include balance enquiries). Any remaining balance will be cancelled on expiry of the validity period. All items are subject to availability. E-gift cards cannot be exchanged for cash or used to pay for M&S Money services, products or outstanding card balances, made to measure shirts, cosmetic appliances, personalised cards or M&S Energy. E-gift cards can be used as part payment with another means of payment. All participants agree to be bound by these terms and conditions. E-gift cards can be redeemed only at participating M&S stores. E-gift cards can only be redeemed at Marks & Spencer stores in the United Kingdom and Channel Islands (inc. Outlets but excl. BP stores) and online subject to terms and conditions. E-gift cards are issued by M&S. M&S Terms and Conditions apply. Marks and Spencer, Waterhouse House, 35 North Wharf Road, London, W2 1NW. Promoter: VELUX Company Ltd, Woodside Way, Glenrothes, Fife, KY7 4ND.

Thomas Cook Gift Cards and Thomas Cook eGifts UK Terms & Conditions (25th October 2018)

In these Terms and Conditions:

Gift Card refers to a physical plastic card, generally handed to the recipient or received through the post. eGift refers to an electronic virtual card, generally received by email. Where the term Gift Card or Thomas Cook Gift Card is used in these terms and conditions, it refers to both a Gift Card and an eGift, unless stated otherwise. "We", "us" and "our" means TCCT Retail Ltd, trading as Thomas Cook, The co-operative Travel and thomascook.com. "You" and "Your" means the person who purchases or receives a Gift Card or eGift.

1. Registering your Gift Card:

You are responsible for keeping your Gift Card safe, and should treat it as if it were cash. Lost or stolen Gift Cards cannot be replaced unless you have previously registered the Gift Card with us and you report the loss or theft to us within 24 hours of it occurring. After purchasing your Gift Card, you can register it at www.thomascook.com/gift-cards.

2. Reporting a lost or stolen Gift Card:

Any loss or theft of a registered Gift Card must be reported to us within 24 hours of the loss/theft occurring. To report a registered Gift Card as lost or stolen please call 0333 003 5784 or go to your local Thomas Cook or The Co-Operative travel store. We reserve the right not to replace a Gift Card or reimburse any funds on it if the loss or theft is not reported to us within the stated 24 hour timescale. Any funds remaining on the Gift Card as at the time we receive notification of the loss or theft will be protected and transferred onto a new Gift Card, but we cannot reimburse any sum that has already been deducted from the lost or stolen card prior to the time we are notified.

3. Where to purchase Thomas Cook Gift Cards:

Thomas Cook Gift Cards can be purchased at any Thomas Cook or The Co-operative Travel UK high street travel store, or online via our website at www.thomascook.com/gift-cards. Online sales of Gift Cards are managed on behalf of Thomas Cook by SVM Global Limited. All Thomas Cook Gift Cards are issued by TCCT Retail Limited.

4. Loading funds onto a Gift Card:

The minimum value that can be loaded onto a Gift Card is £10 and the maximum amount that can be on a Gift Card at any time is £5,000. Gift Cards can be redeemed multiple times up to the value available on the Gift Card at the time of using it to make a payment. Gift Cards are also reloadable and the minimum reload value is £10.

Redemption Instructions

Online: E Gift Cards can be used online at thomascook.com but only to pay for a package holiday operated under one of the following brand names: Airtours, Club 1830, Escapades, Manos or Thomas Cook. They can also be used to pay for Airtours package holidays on the Airtours website at airtours.co.uk. When using an E Gift Card to book one of these package holidays on our web site, you will need to enter the card number, expiry date and CVV number from the E Gift Card on the payment page within the holiday booking journey. Important Note re Online Use. Please note that it is not possible to use an E Gift Card to pay only part of the payment due when booking a package holiday online or when paying the balance of an applicable holiday previously booked online. You must have sufficient funds on your E Gift Card to cover the full amount requested when you reach the payment screen; otherwise the E Gift Card will not be accepted.

5. Checking the balance on a Gift Card:

If you do not spend the entire balance on your Gift Card, the remaining balance will be updated after each transaction. The balance remaining on your Gift Card can be checked in store, online, or by calling 0333 003 5784. For physical Gift Cards you can also check the balance by scanning the QR code using a QR code reader/scanner app on your smart phone or tablet.

6. Using your Gift Card in a travel store:

Gift Cards can be used at a Thomas Cook or The Co-operative Travel high street travel store in the UK to pay in full or in part for travel products and services, including travel insurance.

7. Using your Gift Card online:

Thomas Cook Gift Cards can be used online at thomascook.com at the time of making a new booking and to make payments on existing bookings made online, but only when the booking concerned is for a package holiday operated under one of the following brand names: Airtours, Club 18-30, Manos or Thomas Cook. They can also be used to pay for Airtours package holidays on the Airtours website at airtours.co.uk.

Important note about online use: Please note that it is not possible to use a Gift Card to pay only part of the amount due at the time of making a new booking for an applicable package holiday online; you must have sufficient funds on your Gift Card to cover the full amount requested when you reach the payment screen, which may be a deposit or the full value of the holiday, otherwise the Gift Card will not be accepted. However, it is possible to use more than one Gift Card to pay all or

part of the remaining balance due on an existing applicable holiday booking made online. You will have to make a separate payment with each Gift Card that you wish to use against the balance due on the booking.

8. Using your Gift Card for Thomas Cook Sport packages:

Thomas Cook Gift Cards can be used when you book direct with Thomas Cook Sport by telephone. Please call 01733 224 834 to make your Thomas Cook Sport booking and to use your Gift Card as payment either in full or in part, depending on the terms and conditions of the package being booked. Please note that Gift Cards cannot be used to pay for Thomas Cook Sport packages online at thomascooksport.com.

9. Excluded Purchases:

It is not possible to use your Gift Card to purchase foreign currency, to carry out money transfers, to purchase any other travel money or financial services product (other than travel insurance), or to purchase another Gift Card. Thomas Cook Gift Cards cannot be exchanged for cash.

10. Expiry date:

Each Gift Card has an expiry date stated on it. Please note that the balance must be used before the expiry date shown or it will be deducted.

11. Refunds:

If you have used a Gift Card to pay in full or in part for a travel product, and are due a refund of all or part of the cost of that product (e.g. as a result of cancelling or amending your booking), the refund due will be re-credited to your Gift Card in the first instance, unless the refund amount exceeds the amount that was originally taken from your Gift Card, in which case the remainder will be refunded either to your credit or debit card or in cash, depending on which payment method you used originally. Please note: Gift Cards are not covered by any scheme of financial protection, including that offered by ABTA.

12. Refusal or cancellation of Gift Cards:

Thomas Cook reserves the right to refuse to accept any Gift Card which has been damaged so as to make it unusable/unreadable, or which we consider has been tampered with in any way or which, in our opinion, is being used to commit any type of fraud. Thomas Cook reserves the right to cancel any Gift Card if, in our opinion, such action is necessary to prevent any fraud or other potential misuse. This does not affect your legal rights.

13. Limitations on transfer and re-sale:

Thomas Cook Gift Cards cannot be re-sold, or exchanged for cash. They become void if re-sold or transferred for value. Monies on unused Gift Cards cannot be transferred.

14. Card Issuer:

TCCT Retail Limited, registered office: Westpoint, Peterborough Business Park, Lynch Wood, Peterborough, PE2 6FZ, England. Company registration number 7397858.

15. Governing Law

The purchase and use of a Thomas Cook Gift Card is subject to the above terms and conditions, which we may amend at any time without prior notice. These terms and conditions are governed by English Law and any dispute will be subject to the exclusive jurisdiction of the Courts of England and Wales. June 2017

Thomas Cook UK Terms & Conditions (before 1 November 2018)

Digital Gift Cards

1. Where to buy Thomas Cook E Gift Cards: E Gift Cards can be purchased at any Thomas Cook or The Co-operative Travel UK high street travel store or online at www.thomascook.com/gift-cards. Online sales of E Gift Cards are managed on

- behalf of Thomas Cook by SVM Global Limited. All Thomas Cook Gift Cards are issued by TCCT Retail Limited. E Gift Cards are a digital version of the Thomas Cook Gift Card.
2. Buying E Gift Cards: It is your responsibility to ensure that you provide the correct email address for the person to whom you wish to send the E Gift Card. Thomas Cook accepts no responsibility for any delivery of an E Gift card to an incorrect recipient if the email address provided to us is incorrect, and you will not be entitled to any refund of your payment in such circumstances as we will have no means of preventing the E Gift Card from being used by the person who receives it. The minimum purchase amount for an E Gift Card is £10 and the maximum value is £5000. When your order has been processed, the recipient of your E Gift Card will receive an email within 24 hours containing a link to the purchased E Gift Card. The recipient will need to print out the E Gift Card and must ensure that they keep the serial number and CVV number secure and confidential so as to prevent anyone else from using them without their permission.
 3. Registering an E Gift Card: The recipient of an E Gift Card must treat that Card as if it is cash. Lost or stolen E Gift Cards cannot be replaced unless the recipient has previously registered their card with us. Cards can be registered at thomascook.com/gift-cards. To report a registered E Gift Card as lost or stolen, please call 0333 003 5784 within 24 hours or log on to thomascook.com/gift-cards under Manage My Card.
 4. Expiry of E Gift Card: Each E Gift Card will have an expiry date stated on it. The balance on an E Gift Card must be used before the expiry date shown or it will be deducted
 5. Checking Balance on E Gift Card: If you do not spend the entire balance on the E Gift card the remaining balance will be updated after each transaction. The balance remaining can be checked in store, online, by calling 0333 003 5784.
 6. Using your E Gift Card in a travel store: E Gift Cards can be used at a Thomas Cook or The Co-operative Travel high street travel store in the UK to pay in full or in part for travel products and services, including travel insurance.
 7. Using your E Gift Card online: E Gift Cards can be used online at thomascook.com but only to pay for a package holiday operated under one of the following brand names: Airtours, Club 18-30, Escapades, Manos or Thomas Cook. They can also be used to pay for Airtours package holidays on the Airtours website at airtours.co.uk. When using an E Gift Card to book one of these package holidays on our web site, you will need to enter the card number, expiry date and CVV number from the E Gift Card on the payment page within the holiday booking journey. Important Note re Online Use. Please note that it is not possible to use an E Gift Card to pay only part of the payment due when booking a package holiday online or when paying the balance of an applicable holiday previously booked online. You must have sufficient funds on your E Gift Card to cover the full amount requested when you reach the payment screen; otherwise the E Gift Card will not be accepted.
 8. Using your E Gift Card for Thomas Cook Sport packages: E Gift cards can be used when you book direct with Thomas Cook Sport by telephone. Please call 01733 224834 to make your Thomas Cook Sport booking and to use your E Gift Card as payment either in full or in part, depending on the terms and conditions of the package being booked. Please note that E Gift Cards cannot be used to pay for Thomas Cook Sport packages booked online at thomas-cooksport.com.
 9. Excluded Purchases : It is not possible to use your E Gift Card to purchase foreign currency, to carry out money transfers or to purchase any other travel money or financial services product (other than travel insurance). E Gift Cards cannot be exchanged for cash.
 10. Refunds: If you have used an E Gift Card to pay in full or in part for a travel product, and are due a refund of all or part of the cost of that product (e.g. as a result of cancelling or amending your booking), the refund due will be re-credited to your E Gift Card in the first instance, unless the refund amount exceeds the amount that was originally taken from your E Gift Card, in which case the remainder will be refunded either to your credit or debit card or in cash, depending on which payment method you used originally.
 11. Refusal or cancellation of E Gift Cards: Thomas Cook reserves the right to refuse to accept any E Gift Card which has been damaged so as to make it unusable, or which we consider has been tampered with in any way or which, in our opinion, is being used to commit any type of fraud. Thomas Cook reserves the right to cancel any E Gift Card if, in our opinion, such action is necessary to prevent any fraud or other potential misuse. This does not affect your legal rights.
 12. Limitations: E Gift Cards cannot be re-sold, or exchanged for cash. They become void if re-sold or transferred for value. Monies on unused E Gift Cards cannot be transferred.
 13. Card Issuer: TCCT Retail Limited, registered office: Westpoint, Peterborough Business Park, Lynch Wood, Peterborough, PE2 6FZ. Company registration number 7397858 England. The purchase and use of a Thomas Cook Gift Card or E Gift Card is subject to the above terms and conditions, which we may amend at any time without prior notice. These terms and conditions are governed by English Law and any dispute will be subject to the exclusive jurisdiction of the Courts of England and Wales.

Physical Gift Cards

Registering your Gift Card: You are responsible for keeping your Gift Card safe, and should treat it as if it is cash. Lost or stolen Gift Cards cannot be replaced unless you have previously registered the Gift Card with us and you report the loss or theft to us within 24 hours of it occurring. After purchasing your Gift Card, you can register it at www.thomascook.com/gift-cards.

Reporting A Lost or Stolen Gift Card: Any loss or theft of a registered Gift Card must be reported to us within 24 hours of the loss/theft occurring. To report a registered card as lost or stolen please call 0333 003 5784 or go to your local Thomas Cook or The Co-Operative travel store. We reserve the right not to replace a card or reimburse any funds on it if the loss or theft is not reported to us within the stated 24 hour timescale.

Thomas Cook Gift Cards

1. Where to purchase Thomas Cook Gift Cards : Thomas Cook Gift Cards can be purchased at any Thomas Cook or The Co-operative Travel UK high street travel store, or online via our website at www.thomascook.com/gift-cards. Online sales of Gift Cards are managed on behalf of Thomas Cook by SVM Global Limited. All Thomas Cook Gift Cards are issued by TCCT Retail Limited
2. Registering your Gift Card: You are responsible for keeping your Gift Card safe, and should treat it as if it is cash. Lost or stolen Gift Cards cannot be replaced unless you have previously registered the Gift Card with us and you report the loss or theft to us within 24 hours of it occurring. After purchasing your Gift Card, you can register it at www.thomascook.com/gift-cards.
3. Reporting A Lost or Stolen Gift Card: Any loss or theft of a registered Gift Card must be reported to us within 24 hours of the loss/theft occurring. To report a registered card as lost or stolen please call 0333 003 5784 or go to your local Thomas Cook or The Co-Operative travel store. We reserve the right not to replace a card or reimburse any funds on it if the loss or theft is not reported to us within the stated 24 hour timescale.
4. Loading funds onto a Gift Card: The minimum value that can be loaded onto a Gift Card is £10 and the maximum amount that can be on a Gift Card at any time is £5,000. The Gift Cards are re-loadable and the minimum re-load value is £10.
5. Expiry date: Each Gift Card has an expiry date stated on it. Please note that the balance must be used before expiry date shown or it will be deducted. Checking balance on Card: If you do not spend the entire balance on your Gift Card, the remaining balance will be updated after each transaction. The balance remaining on your Gift Card can be checked in store, online, by calling 0333 003 5784, or by scanning the QR code using a QR code reader/scanner app on your smart phone or tablet.
6. Using your Gift Card in a travel store: Gift Cards can be used at a Thomas Cook or The Co-operative Travel high street travel store in the UK to pay in full or in part for travel products and services, including travel insurance.
7. Using your Gift Card online: Gift Cards can be used online at thomascook.com but only to pay for a package holiday operated under one of the following brand names: Airtours, Club 18-30, Escapades, Manos or Thomas Cook. They can also be used to pay for Airtours package holidays on the Airtours website at airtours.co.uk. When using a Gift Card to book one of these package holidays on our web site, you will need to enter the card number, expiry date and CVV number from the Gift Card on the payment page within the holiday booking journey. Important Note re Online Use. Please note that it is not possible to use a Gift Card to pay only part of the payment due when booking a package holiday online or when paying the balance of an applicable holiday previously booked online. You must have sufficient funds on your Gift Card to cover the full amount requested when you reach the payment screen; otherwise the Gift Card will not be accepted.
8. Using your Gift Card for Thomas Cook Sport packages: Gift cards can be used when you book direct with Thomas Cook Sport by telephone. Please call 01733 224834 to make your Thomas Cook Sport booking and to use your Gift Card as payment either in full or in part, depending on the terms and conditions of the package being booked. Please note that Gift Cards cannot be used to pay for Thomas Cook Sport packages booked online at thomascooksport.com.
9. Excluded Purchases : It is not possible to use your Gift Card to purchase foreign currency, to carry out money transfers or to purchase any other travel money or financial services product (other than travel insurance). Gift Cards cannot be exchanged for cash.
10. Refunds: If you have used a Gift Card to pay in full or in part for a travel product, and are due a refund of all or part of the cost of that product (e.g. as a result of cancelling or amending your booking), the refund due will be re-credited to your Gift Card in the first instance, unless the refund amount exceeds the amount that was originally taken from your Gift Card, in which case the remainder will be refunded either to your credit or debit card or in cash, depending on which payment method you used originally.

11. Refusal or cancellation of Gift Cards: Thomas Cook reserves the right to refuse to accept any Gift Card which has been damaged so as to make it unusable/unreadable, or which we consider has been tampered with in any way or which, in our opinion, is being used to commit any type of fraud. Thomas Cook reserves the right to cancel any Gift Card if, in our opinion, such action is necessary to prevent any fraud or other potential misuse. This does not affect your legal rights.
12. Limitations: Gift Cards cannot be re-sold, or exchanged for cash. They become void if re-sold or transferred for value. Monies on unused Gift Cards cannot be transferred.
13. Card Issuer: TCCT Retail Limited, registered office: Westpoint, Peterborough Business Park, Lynch Wood, Peterborough, PE2 6FZ. Company registration number 7397858 England.

Difference between gift card and eGift card

[What is the difference between a gift card and eGift card?](#)

The Thomas Cook gift card is a physical plastic card loaded with a value. The Thomas Cook eGift card is a virtual gift sent by email with a value attached. Both operate in a similar manner: they can be redeemed against the same Thomas Cook products and in the same manner. If booking in store, an eGift should be printed off and presented at time of booking. Apart from the physical difference, they differ in terms of expiry date; the eGift has a 24 month expiry, the gift card has a minimum 24 month expiry but may be longer. The gift card can be topped up. The eGift cannot be topped up.

Using a gift card / eGift

[How can I redeem my gift card or eGift?](#)

In store: You can use your Thomas Cook gift card / eGift as full or part payment against your holiday bookings made in any Thomas Cook or The Co-operative Travel UK high street stores.

Online*: You can use your Thomas Cook gift card / eGift when paying online, provided the funds on the card cover the amount due at the point of booking; this might be the deposit or full amount if booked less than 14 weeks before departure. Unfortunately you cannot use a combination of gift card and debit or credit card.

If your booking reference begins with '5300' you can make use of the 'Make A Payment' option at Thomascook.com to make multiple payments against a current booking using your gift card/eGift. *Restrictions to product type apply – see 3 below.

[What products can I redeem my gift card or eGift against?](#)

In store: You can use Thomas Cook gift card / eGift card as payment for all travel products and services including travel insurance but not for travel money services e.g. foreign currency or to purchase another gift card/eGift card.

Online: Gift cards/eGift cards are redeemable against selected holiday packages online at www.thomascook.com. Currently the relevant holiday packages are those operated under any of the following brands airtours, club 18-30, escapades, manos and thomas cook. They are not redeemable against holidays operated under any other brands, including signature, cruise, city escapes, or flexible trips, or against hotel only or flight only bookings.

[My gift card value is less than my holiday cost – what can I do?](#)

For bookings made in store, any combination of gift card, eGift card, cash, paper voucher, credit or debit card can be used to pay the balance of a holiday.

For bookings made online, provided it is more than 14 weeks before departure, you can pay the deposit of your holiday using gift card/eGift card, if there are sufficient funds on your card to cover the full amount of deposit due*. If the value of the gift card is less than the amount due (deposit, or full balance), then you must first top up your card to the full amount online at www.thomascook.com/gift-cards. *Restrictions to product type apply – see 3 above.

[Can I give the card to someone else to use?](#)

Yes, the card may be given as a gift to someone else to use however we do recommend that the recipient of the card registers their card on receipt at www.thomascook.com/gift-cards. Please note, however, gift cards and eGift cards cannot be re-sold or transferred for value.

[Can I use my Thomas Cook Gift card / eGift Card in a Co-operative Travel store?](#)

Yes, you can purchase or redeem your Thomas Cook Gift card or eGift card in any Thomas Cook or Co-operative Travel UK high street store.

[If the holiday cost is less than the amount on my card do I lose the difference?](#)

No, the remaining funds on the gift card/eGift card will remain available for redemption until the card/eGift card expires.

[Is there a limit for funds loaded on one card?](#)

Yes, minimum load value is £10 maximum load value is £5000 and applies to gift cards and eGift cards.

Expiry

[Does my gift card have an expiry date?](#)

Yes, this is printed on the back of the card and will always be a minimum of 24 months at the time the gift card was purchased, but sometimes greater.

[Does my eGift card have an expiry date?](#)

Yes, this is printed on the eGift and will always be 24 months from date of receipt.

[My gift card/eGift expired last week; can I still use it?](#)

Any funds remaining on your gift card after the expiry date of your card will have been deducted and the card will no longer be valid for redemption.

Registering your gift card or eGift

[Why should I register my Thomas Cook gift card?](#)

You are responsible for keeping your gift card safe, and should treat it as if it is cash. Lost or stolen gift cards cannot be replaced unless you have previously registered the gift card with us. Gift cards should be registered at www.thomascook.com/gift-cards.

[Why should I register my Thomas Cook eGift card?](#)

You are responsible for keeping your eGift safe, and should treat it as if it is cash. Lost or stolen eGift cards cannot be replaced unless you have previously registered the eGift card with us. eGift cards should be registered at www.thomascook.com/gift-cards.

[I am buying a gift card for someone, how do I protect it?](#)

Keep the card safe and once gifted, encourage the recipient to register the gift card immediately.

Lost, stolen or damaged

[What if my gift card is lost or stolen?](#)

You are responsible for keeping your gift card safe, and should treat it as if it is cash. Lost or stolen gift cards cannot be replaced unless you have previously registered them. Please call 0333 003 578 to report a registered card as lost or stolen. Opening hours are 8am-7pm Monday - Friday, excluding Bank Holidays. If you have registered your card, you can also log on to www.thomascook.com/gift-cards under Manage My Card or visit your local store. Any loss or theft of a registered gift card must be reported as soon as the loss is discovered. Any funds remaining on the gift card at the point at which we receive notification of the loss/theft will be protected and transferred onto a new gift card. We cannot reimburse any monies that have been deducted from the card prior to receiving notification, however.

[What if my eGift card is lost or stolen?](#)

You are responsible for keeping your eGift card safe, and should treat it as if it is cash. Lost or stolen eGift cards cannot be replaced unless you have previously registered them. Please call 0333 003 578 to report a registered eGift as lost or stolen. Opening hours are 8am-7pm Monday - Friday, excluding Bank Holidays. If you have registered your eGift, you can also log on to www.thomascook.com/gift-cards under Manage My Card or visit your local store. Any loss or theft of a registered

eGift Card must be reported as soon as the loss is discovered. Any funds remaining on the eGift card at the point at which we receive notification of the loss/theft will be protected and transferred onto a new eGift card. We cannot reimburse any monies that have been deducted from the card prior to receiving notification, however.

[My gift card has broken in half, will you accept it?](#)

Yes, provided you can still clearly see the 16 digit number on the front of the card as well as the expiry and 3 digit CVV code. If the card is required after use, funds can be transferred onto a new undamaged card. To obtain a replacement you should call 0333 003 578 or visit a store.

[What happens if I delete my eGift email?](#)

Try to retrieve it from your Deleted or Trash folder. If you cannot retrieve it from here you can request that the email is resent by calling 0333 003 578.

Types of card carrier

[Is there a choice of different designs to choose from?](#)

We have several designs to suit any occasion including Birthday, Christmas & Congratulations. Please see in-store /online at www.thomascook.com/gift-cards for current designs.

Purchasing a gift card or eGift card

[How do I buy a gift card?](#)

You can purchase Thomas Cook gift cards or eGifts at any Thomas Cook or The Co-operative Travel UK high street store or online at www.thomascook.com/gift-cards. At present, gift cards can only be purchased using a credit or debit card.

[How long will it take for my card to be delivered if purchased online?](#)

All plastic cards are sent out by 1st class post. Orders placed before 3pm Monday to Friday will be dispatched that day; otherwise they will be dispatched the next working day. Orders for eGift cards will be dispatched real time in an email. You will receive this within 24hrs, usually much faster.

[Can I order gift cards to be delivered directly to the recipient?](#)

Yes, you will need to enter both the purchaser's details and recipient's.

[I didn't receive my Gift Card or e-Gift card. What do I do?](#)

Please call 0333 003 578.

Checking the balance of your gift card or eGift card

[How do I know how much I have left on my gift card?](#)

You can check your card balance online at www.thomascook.com/gift-cards, by scanning the QR code via an app on your smartphone or you can check in store at any Thomas Cook or The Co-operative Travel UK high street store.

Topping up the balance of your card

[Can I top up the balance of my gift card or eGift card?](#)

Only Gift cards can be topped up. In order to do this, please go to www.thomascook.com/gift-cards. Please note eGift cards cannot be topped up.

[Is there a limit on how much can be loaded on any one card?](#)

Yes minimum load value is £10 maximum load value is £5,000. Maximum card balance is £5,000.

[I have just bought a gift card for someone, but I didn't put enough funds on it. Can I top-up their card after having bought it?](#)

Yes, you can top-up the gift card after having purchased it. To do so you will need to know the gift card serial number (which is different from the 16 digit card number) located on the back of the card. Note that eGifts cannot be topped up.

Refunds

[I made a purchase using a gift card or eGift card but am now due a refund; what form will I receive it in?](#)

All refunds are made in the payment method, or combinations of payment methods used to make the original booking. e.g. if a booking was made using a £100 gift card as part payment, and the refund due is £100 or more, you will receive a £100 gift card as all or part of the refund.

Pizza Express UK Terms & Conditions

For any queries relating to the promotional offer please contact promotion@velux.co.uk

eGift vouchers may be redeemed for goods in any Pizza Express restaurants in the UK and Northern Ireland, where such store accepts payment in GBP sterling. To redeem their eGift vouchers customers must produce a valid voucher displayed on their mobile phone or printed email as provided by the Promoter at point of sale. Customers cannot redeem eGift vouchers online. Pizza Express reserve the right to reject illegible or incomplete eGift vouchers. A voucher can be used as full or part payment for Pizza Express goods. No change will be given on eGift vouchers. If a voucher is utilized for part payment, a separate voucher will be issued to customers to the value of any remaining balance which can be spent on future purchases. The remaining balance of a voucher and expiry date of a voucher can be checked at any time by calling Pizza Express Customer Services on 0845 130 2715. eGift vouchers cannot be redeemed for cash or paper gift vouchers and are not for resale. eGift vouchers will expire 24 months from the date of their issue, and any remaining balance will be forfeit following expiry of any Voucher. Pizza Express Terms and Conditions apply. eGift vouchers are issued by Pizza Express, a company registered in England under number 01404552 with a registered office PizzaExpress Limited, Hunton House, Highbridge Estate, Oxford Road, Uxbridge, Middlesex, UB8 1LX. Promoter: VELUX Company Ltd, Woodside Way, Glenrothes, Fife, KY7 4ND.

How do I contact Pizza Express about eGifts?

You can contact us via our Help & Contact Page or call our Customer Service team on 020 3798 9090. Our opening hours are Monday to Friday 8:30 - 7pm and Saturday 10am - 4pm. Please note that we are not available on Sundays and Bank Holidays.

For more information on Pizza Express, click [here](#).

Ticketmaster UK Terms & Conditions

- For any queries relating to the promotional offer please contact promotion@velux.co.uk
- E-gift cards can be redeemed in part or in full through Ticketmaster by telephone on 0844 847 1640, or online at www.ticketmaster.co.uk by using the 16 digit number and 3 or 4 digit security number displayed in the text message / e-mail provided by the Promoter.
- E-gift cards may only be used for purchases in the United Kingdom of tickets to participating events taking place in the UK and other event-related products.
- E-gift cards are valid for 3 months. Customers will not be able to use their e-gift card once it has expired or claim a refund of any unused funds.
- E-gift card has no cash redemption value and cannot be exchanged for cash.
- A payment for Ticketmaster Products can be made partly using the e-gift card and partly by other accepted payment methods (for example, credit or debit cards).
- Customers can check the amount of unused funds they have left on their e-gift card online [here](#) or by calling 0844 847 1640
- Full Ticketmaster Terms and Conditions apply; www.ticketmaster.co.uk/gcterms.

- E-gift cards are issued by Ticketmaster UK Limited, a company registered in England and Wales (company number 02662632) whose registered office is 2nd Floor, Regent Arcade House, 19-25 Argyll Street, London W1F 7TS, with VAT registration number GB766098489.
- Promoter: VELUX Company Ltd, Woodside Way, Glenrothes, Fife, JY7 4ND

John Lewis UK Terms & Conditions

1. John Lewis e-vouchers can only be exchanged for goods online at johnlewis.com. They cannot be used in John Lewis shops or by phone.
2. E-vouchers may not be used for magazine subscriptions, photo printing or software downloads on johnlewis.com
3. E-vouchers may not be exchanged for cash.
4. If the goods purchased online total less than the value of the gift voucher, any balance will be left as a credit for you with johnlewis.com, and will be redeemed against subsequent orders.
5. E-vouchers may not be used to discharge indebtedness on any account or credit card issued by John Lewis PLC, Waitrose Ltd, or John Lewis Financial Services Ltd, nor may they be used for the purchase either directly or indirectly of any financial product or service, including John Lewis gift vouchers.
6. When redeeming e-vouchers online for products available via johnlewis.com, you will be required to give the serial number of the voucher, and the online security code available on your e-voucher.
7. If you have to return goods you have purchased online using e-vouchers, then in most instances we will credit your online shopping account against further purchases. You may also return goods to any John Lewis shop. This does not affect your statutory rights.

Redemption Instructions

1. Shop as usual on www.johnlewis.com and then proceed to checkout.
2. At the checkout you'll be asked to enter the following codes:
 - 10 digit serial number
 - 7 character online security code
3. After entering the above, your order will be automatically updated with credit to the value of the eGift voucher.
4. If there's any balance to pay, you can use a debit or credit card or your John Lewis account card in the usual way.
5. If you don't spend the full value of the eGift voucher, the remaining credit will be stored in your johnlewis.com online account and can be used towards your next purchase.

If you find that your electronic gift voucher is not accepted at checkout, check the serial number and online security code you've entered and try again. If you continue to experience any further difficulties, email our Customer Service team, or call us on 08456 049 049 between 7am and midnight, 7 days a week.

Please note: electronic gift vouchers can only be used online once, and they cannot be used in our shops or by phone.

Tesco UK Terms & Conditions

Gift Card Terms and Conditions

You can buy products at any UK Tesco store with your Tesco Ecode. When spending instore please bring a paper copy of the Ecode as mobile phone scans cannot be accepted at this time. Also Tesco Ecodes are not redeemable for online grocery purchases or at Tesco Petrol Stations. Available balance is shown on your till receipt, at giftcard.tesco.com or by calling 08450 757 757. A credit/debit card is required for online processing and identification purposes. You must be aged 18 or over to use online. Ecodes cannot be redeemed for cash/credit. The card and balance will expire 5 years from purchase or last use. Tesco Ecodes are valuable and should be treated like cash. If lost they cannot be replaced. Damaged, altered or cancelled Ecodes will not be accepted.

- Simply print it out the PDF and present at the till - you do not need your PIN. Mobile phone scans cannot be accepted.
- For convenience, your Tesco Ecode can be cut out and stored in your wallet.

Currys PC World Terms & Conditions

Redemption Instructions

By Print

Please print out this eGift Card and take it into your nearest Currys, Currys digital or PC World to use as full or part payment for goods and services.

In-store

Please show your eGift Card code on your mobile phone in any Currys, Currys digital or PC World to use as full or part payment for goods and services.

Online

Please visit www.currys.co.uk choose your product(s) and enter your gift card code and PIN at the checkout to use as full or part payment for goods and services.

Digital Gift Card Terms and Conditions

By Print

This eGift Card can be used as full or part payment in Currys, Currys digital and PC World stores in the UK. The balance of this eGift Card can be checked at www.dixonsretail.com/giftcards, in any of the aforementioned stores or by calling 0800 897 163. If upon 2 years no credit or debit has been made to the eGift Card, it will expire and any balance will be deducted. Treat this eGift Card as cash and safeguard this card accordingly. Unauthorised use of the eGift Card will not be reimbursed. eGift codes are activated 15 minutes after they are delivered so you may experience a delay if you attempt to redeem the code as soon as you have received the it.

In-store

This eGift Card can be used as full or part payment in Currys, Currys digital and PC World stores in the UK. The balance of this eGift Card can be checked at www.dixonsretail.com/giftcards, in any of the aforementioned stores or by calling 0800 897 163. If upon 2 years no credit or debit has been made to the eGift Card, it will expire and any balance will be deducted. Treat this eGift Card as cash and safeguard this card accordingly. Unauthorised use of the eGift Card will not be reimbursed. eGift codes are activated 15 minutes after they are delivered so you may experience a delay if you attempt to redeem the code as soon as you have received the it.

Online

This eGift Card can be used as full or part payment in Currys, Currys digital and PC World stores in the UK. The balance of this eGift Card can be checked at www.dixonsretail.com/giftcards, in any of the aforementioned stores or by calling 0800 897 163. If upon 2 years no credit or debit has been made to the eGift Card, it will expire and any balance will be deducted. Treat this eGift Card as cash and safeguard this card accordingly. Unauthorised use of the eGift Card will not be reimbursed.

Argos Republic of Ireland Terms & Conditions

For any queries relating to the promotional offer please contact promotion@velux.ie

A-cards can be redeemed at Argos manned tills only and cannot be redeemed online or through the self-service points in Argos stores. A-cards can be used as part payment, however cannot be used in conjunction with any other offer and no change or store credit will be given. The expiry date for the validity of the A-card is displayed on the reward. All items are

subject to availability. A-cards cannot be redeemed for cash or an Argos Gift Card. A-cards can be reused in more than one Argos transaction. All participants agree to be bound by these terms and conditions. A-cards can be redeemed only at participating Argos stores. A-cards are issued by Argos. ARGOS Terms and Conditions apply. Argos means Argos Limited, Avebury, 489-499 Avebury Boulevard, Milton Keynes, MK9 2NW. Promoter: VELUX Company Ltd, Woodside Way, Glenrothes, Fife, KY7 4ND.

Milano Republic of Ireland Terms & Conditions

For any queries relating to the promotional offer please contact promotion@velux.ie

Gift cards can be redeemed at any Milano restaurant in the Republic of Ireland. Gift cards cannot be redeemed online. The value on a Milano gift card can be used as full or part payment. All monies on the card must be used by the expiry date which is 18 months from the date of purchase. Any balance left on the card after this date will be deducted. The monies on this card cannot be exchanged for cash. Any remaining balance will be stored on the card and may be used to pay for future purchases. Customers should protect this card and treat it as cash, the balance cannot be returned if lost or stolen. To check the remaining balance on a card customers should visit Milano.showmybalance.com. Milano Terms and Conditions apply. Gift cards are issued by Milano, a company registered in England under number 01404552 with a registered office Milano Restaurants, Hunton House, Highbridge Estate, Oxford Road, Uxbridge, Middlesex, UB8 1LX. Promoter: VELUX Company Ltd, Woodside Way, Glenrothes, Fife, KY7 4ND.

Ticketmaster Republic of Ireland Terms & Conditions

- For any queries relating to the promotional offer please contact promotion@velux.ie
- E-gift cards can be redeemed in part or in full through Ticketmaster by telephone on 0818 719 300, or online at www.ticketmaster.ie by using the 16 digit number and 3 or 4 digit security number displayed in the text message / e-mail provided by the Promoter.
- E-gift cards can only be used to buy tickets to participating events and other event-related products or services through Ticketmaster in Ireland. E-gift cards cannot be used to buy tickets for events taking place outside of Ireland.
- E-gift cards are valid for 3 months from the date of activation. Customers will not be able to use their e-gift card once it has expired or claim a refund of any unused funds.
- E-gift cards have no cash redemption value and cannot be exchanged for cash.
- A payment for Ticketmaster Products can be made partly using the e-gift card and partly by other accepted payment methods (for example, credit or debit cards).
- Customers can check the amount of unused funds they have left on their e-gift card online [here](#).
- Full Ticketmaster Terms and Conditions apply; www.ticketmaster.ie/gcterms
- E-gift cards are issued by Ticketline Ireland Limited trading as Ticketmaster, a company registered in Ireland (company number 135876) whose registered office is Grafton House, 70 Grafton Street, Dublin 2, with VAT registration number IE 4873338 U.
- Promoter: VELUX Company Ltd, Woodside Way, Glenrothes, Fife, KY7 4ND

Tesco Republic of Ireland Terms & Conditions

Tesco Gift Cards can be spent on entertainment, homeware, gadgets and fashion as well as food and everyday essentials. Plus you can earn Clubcard points when spending the gift card instore. With free, secure delivery on orders over 1,000EUR, multiple denominations available and an order time of 4 working days choose your Tesco Gift Card today.

The Gift Card can be spent on products and services in any Tesco Ireland store up to the value shown on the front of the Gift Card. Please treat these Gift Cards like cash, lost or stolen cards cannot be replaced. Gift Cards cannot be exchanged

for cash or credit. The card balance will expire after 5 years from purchase or last use. Please check your till receipt or call 01 800 555 955 for your Gift Card balance. Damaged or altered Gift Cards will not be accepted.

For full Terms and Conditions, please visit www.tescoforbusiness.ie

Gift Card Terms and Conditions

1. Gift Card orders can only be purchased by businesses in UK or ROI. Where a sale is to be paid for by credit card, the card must have been issued by a UK or ROI bank or financial institution and belong to someone that has a UK or ROI business credit card statement address.
2. Please note Gift Card orders can only be sent to UK or ROI addresses. Arrangements cannot be made for cards to be collected at Tesco stores.
3. Incomplete or illegible order forms will not be processed.
4. Tesco Ireland Ltd does not guarantee the availability or delivery of bulk purchases.
5. Gift Cards will usually be dispatched to the customer within four working days of receipt of payment (usually five working days for the first order). Risk in the cards will remain with Tesco Ireland Ltd until delivery when it then passes to the customer. Title in the Gift Cards will remain with Tesco Ireland Ltd until the customer pays for the cards in full.
6. If discrepancies are noticed within a delivery, please contact the Tesco For Business Ireland Team by telephone on +3531 2152526 prior to activation and within 24 hours of receipt or by the end of the next working day. Any irregularities will be investigated. If at any stage the Gift Cards which have been reported missing are redeemed, Tesco Ireland Ltd fully reserves the right to take legal action.
7. Tesco Gift Cards cannot be refunded or exchanged for cash or credit.
8. The Gift Cards will have no value until activated by telephone. When the password is given the entire order will become active within 24 hours. It is the responsibility of the customer to ensure that the password selected to activate the Gift Cards is kept secure.
9. Unused Gift Cards cannot be returned.
10. The card and balance will expire five years from purchase or last use.
11. Payment in full by cash or cheque payable to Tesco Ireland Ltd must be received for all orders. Please ensure there are sufficient funds in the relevant account or you may incur processing fees. Tesco Ireland Ltd cannot be held accountable for these fees.
12. Responsibility for the cards passes to the customer at the time of delivery. Tesco Ireland Ltd has no liability for lost, stolen or damaged cards, whether or not they have been redeemed.
13. Use of trademarks or logos of Tesco Ireland Ltd, or any of its trading companies, on customer's own materials is only permitted with the prior WRITTEN consent of Tesco Ireland Ltd. Provided that, the customer is permitted to use Tesco's logo to advertise that the customer is able to provide Tesco Gift Cards. Tesco reserves its right to withdraw this permission at any time for any reason whatsoever and will do so by providing the customer with written notice. This permission will otherwise terminate automatically if the agreement is terminated or when the customer has used all of its Tesco Gift Cards, whichever is the earliest date.
14. Breach of any of these conditions will entitle Tesco Ireland Ltd to discontinue supply immediately and seek any appropriate legal remedy including, but not limited to, damages and / or injunctive relief.
15. FORCE MAJEURE - Tesco Ireland Ltd may, without liability, totally or partially suspend or cancel deliveries in respect of any period in which it is prevented or hindered from performing its obligations hereunder by reason of any cause beyond its reasonable control. This shall include but not be limited to: an act of God, war, riot or civil disturbance, strike, lockout or other labour dispute, fire, flood, drought or accident, legislation, requisitioning or other act or order by any government department, council or duly constituted authority, breakdown of plant or machinery (including transport), shortages or unavailability from Tesco's normal sources of products or of any other cause (whether of the foregoing classes or not) beyond Tesco's control.
16. This contract is governed by the laws of Ireland and the parties hereby submit to the exclusive jurisdiction of the Irish courts.
17. Tesco Ireland Ltd reserves the right to decline the supply of Gift Cards to any customer.
18. Tesco Ireland Ltd reserves the right to change the above Terms and Conditions from time to time.

19. Tesco Ireland Ltd shall at all times comply with the terms of the Data Protection Act 1998 and any other applicable privacy laws, instruments or regulations in carrying out its obligations under the terms of this Agreement. For more information on how your data is used by Tesco Ireland Ltd please call Customer Services on 1850 744844.

One4All Republic of Ireland Terms & Conditions

One gift, thousands of choices! The One4All Gift Card is the perfect gift for any occasion. It is a multi-store gift card that can be spent in over 6,000 outlets nationwide and online in selected retail partners.

- One4All Gift Cards are governed by E Money regulations meaning complete peace of mind in terms of the card funds
- One4All can be spent in 100+ retailers across Ireland meaning there really is something for everyone regardless of age, gender or location
- One4All features well known high street retailers, alongside travel/holidays, restaurants & experiences, providing real trophy value
- Our Gift Card can be spent in-store and online with our participating retailers. Click [here](#) to find stores near you.
- Click [here](#) for further FAQs.

Terms and Conditions

The One4All Gift Card is available in euro (€) only. The Card is not a credit card, or a charge card, nor is it a debit card linked to a current account. It is a prepaid card which means that money must be loaded onto the Card at the time of purchase. Once one Business Day has elapsed from the date of purchase, cardholders can use the Card to pay for purchases at participating retailer outlets. The Card is issued by Bank of Ireland subject to these terms and conditions. Certain limits apply to the Card. A maximum value of €500 may be loaded onto the Card at the time of purchase, and the minimum load value is €15. Only full €1 amounts (or multiples thereof) may be loaded onto the Card. Additional amounts may not be loaded onto the Card at any time. Interest will not be payable in respect of Card balances.

Please visit <https://www.gvsprepaid.com/one4allie-tcs.html> for full terms and conditions.

Expiry Date

The One4All Gift card does not expire though after 12 months a monthly inactivity charge of €1.45 will be applied.

Contact

VELUX Company Ltd
Woodside Way
Glenrothes
Fife
Scotland
KY7 4ND
Tel: 01592 778-225
Email: sales@velux.co.uk

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