Hoover Laundry – Twelve Months Free Detergent

Campaign Terms and Conditions

- 1. The H Wash 500 Detergent Promotion is the offer by the Promoter of 12 months free detergent (the "Gift") based on purchases of "Eligible Appliances". Claims are valid for purchases made between 17th October 2020 and 15th November 2020 and for which the Promoter has received a completed and valid claim before Midnight on 15th December 2020.
- 2. Provided a purchase has been competed a claim can be made for more than one Hoover Promotion.
- 3. H Wash 500 Detergent Promotion only applies to purchases of the following Hoover appliances from eligible retailers:

3a. "Eligible appliances":

AWMPD69LH7R/1-80	31008495	8016361962521
AWMPD610LH8-80	31008499	8016361962569
AWMPD413LH7-80	31008753	8016361969544
HBWM 814D-80	31800249	8016361932999
HBWM 814DCB	31800858	8059019000800
HBWM 914SC-80	31800306	8016361941946
HBWMO 96TAHC-80	31800245	8016361932951
HBWM 916DCB	31800856	8059019000787
HBWD 7514DA-80	31800265	8016361933422
HBWDO 8514TAHC-80	31800268	8016361933453
HBWD 8514D-80	31800308	8016361941960
HBWD8514DCB	31800857	8059019000794
HWB69AMBCR/1-80	31010821	8059019010250
HW 610AMC/1-80	31010824	8059019010281
HWB 414AMC/1-80	31010853	8059019010694
HBWS 58D1E -80	31800893	8059019015514
HBWS 48D3ACBE-80	31800875	8059019015194
HBWS 59D1ACE-80	31800892	8059019015507
HBWOS 69TME-80	31800879	8059019015231
HBWS 49D3ACBE/80	31800920	8059019016146
HBDOS 695TAMCE-80	31800928	8059019016405
HBD 585D1AE/1-80	31800956	8059019024646
HBDS 485D1ACBE-80	31800902	8059019015934

- 3b. Eligible retailers: B&Q.
- 4. Purchases of graded, seconds, replacements and imperfect products are excluded from the Promotion.
- 5. All appliances purchased on a trade or contract basis (i.e. non consumer purchases) are excluded from the Promotion.
- 6. The promotion is open to residents of the United Kingdom, Channel Islands, Isle of Man and Northern Ireland only.

- 7. The Promotion, which starts on 17th October 2020 and runs until 15th November 2020, only applies to purchases made on or between these dates. Claims must be received by the Promoter before Midnight on 15th December 2020 and the Promoter will not accept any claims received subsequently.
- 8. The Promotion is offered via participating retailers only and only participating retailers will have the official advertising literature.
- 9. How to Claim:
- A. In order to claim the Gift, claimants must fully complete the online claim form (including full Receipt and SKU number) selecting their preference of either Ariel original washing liquid or Fairy non bio detergent. The online claim form is available on www.rewardsfromhoover.com/hwashdetergent
- B. Claims must be received by the Promoter before Midnight on 15th December 2020 and the Promoter will not accept any claims received subsequently.
- C. If an SKU number cannot be provided at the time of the claim because the appliance has not been delivered, please state when the delivery is expected and complete the claim after delivery has taken place and by the 29th December 2020.
- D. A copy of original purchase receipts must be provided for claim forms. For the avoidance of doubt, copies of deposit receipts and/or order confirmations will not be accepted. Purchasers can contact MLP for assistance via the contact us form found www.rewardsfromhoover.com/hwashdetergent/contact. Offices are open 9.00am 5.30pm, Monday to Friday excluding Public and Bank Holidays.
- E. Claimants must be aged 18 years or above.
- 10. Upon submitting the online claim form, claimants must allow 5 working days for the claim to be validated by the promoter. You will be sent an email notification to confirm whether the claim has been accepted or rejected by the promoter, and with next steps on when to receive your gift if your claim has been approved.
- 11. Claimants should allow up to 28 working days from the date of validation to receive their gift. Please note it can take up to 5 working days for the gift to be received once it has been dispatched.
- 12. Claims are posted at claimants' risk and proof of sending is not proof of receipt.
- 13. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims including, without limitation, to require claimants to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those claims which are, in their opinion, fraudulent or invalid.
- 14. Online claims will require an email address to be entered before submitting a claim.
- 15. All claim forms and copies of purchase order receipts, once received by the Promoter, will become its property and will not be returned to claimants therefore please ensure you keep a copy. The decision of the Promoter in all matters is final and binding and no correspondence shall be entered into.

- 16. By submitting a claim, claimants agree to be bound by these terms and conditions.
- 17. The Promoter reserves the right to withdraw, extend or amend the terms of this promotion at any time due to circumstances beyond its control.
- 18. All correspondence should be sent to The H Wash 500 Detergent Promotion, The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG.
- 19. The Promotion is subject to the laws of England and Wales and the courts of England and Wales shall have non-exclusive jurisdiction.
- 20. The Promoter is Hoover LTD, Pentrebach Road, Pentrebach, Merthyr Tydfil CF48 4TU.
- 21. This Promotion is carried out and facilitated by the Marketing Lounge Partnership on behalf of the Promoter.
- 22. The Data Controller and Data Processor (as defined in the General Data Protection Regulations ((EU) 2016/679)) is the Marketing Lounge Partnership of The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG.