



Extending product
life cycles*

Kingfisher

Fact sheet:

Repairability



Products marked with the green star are designed to help customers identify items within our ranges with a focus on reducing environmental impacts. Customers can use the information provided to filter and understand more about the products they're interested in or have purchased.

Why repairability matters

In 2020, it was estimated that in France, only 40% of faulty electronic devices were repaired. Being able to repair a device means that it can stay in use for longer, making better use of the materials used to produce it.

At present, the criteria only includes the L'Indice de Reparabilité. This is a scheme introduced by the French government that sets repairability standards for classes of electrical product. These standards are based on an assessment of what a customer could expect to repair and what has been done to make that possible, considering product design, availability of parts and instructions to help repair. Its scope is increasing year by year.

The devices covered at present include:

- Washing machines
- Dishwashers
- Dry vacuum cleaners
- Mowers
- Pressure Washers
- Grass trimmers.

The L'Indice de Reparabilité is a French scheme, but other governments (including the European Union and UK) are looking for ways to promote repair.

Criteria 1:

How we assess Green Star products



Every product should meet:

- **All relevant legal requirements**
- **All Kingfisher policy requirements**

[You can access the Kingfisher policies here.](#) These include Human Rights, Supply Chain Workplace Standards and Sustainable Packaging.

Products are also checked against a Watch List. The watch list contains several criteria or features, relevant to the product type, that if present disqualify the product from being marked with a green star. The relevant Watch List can be found at the end of this factsheet. The Watch List is reviewed and revised annually.

Life cycle assessments have not been completed for every green star product, but by employing policies and the Watch List Criteria in Kingfisher's Sustainable Home Product Guidelines, many factors in the life cycle of a product are considered.

The green star 'repairability' assessment focuses addressing the end-of-life phase of the product's life cycle by extending the use of the product.

Criteria 2:

Green star programme entry

The criteria for repairability are:

- Products sold that have a [L'Indice de Reparabilité grade of 9 or higher](#). Only products sold in France can qualify due to the scope of the scheme.

Providing Criteria 1 and 2 have been met, a product can be highlighted with the green star.

Reviewing and confirming green star status

- ✓ All products nominated are assessed internally by our sustainability team and submitted to NGO Bioregional for external validation. Assessments and validation aim to establish if a product meets Criteria 1 and 2. To find out more about NGO Bioregional, [click here](#)
- ✓ Once the external review is conducted, the product can then be confirmed and marked with the Green Star.
- ✓ A full review is conducted annually to ensure all products continue to meet the selection criteria.

Watch List Criteria relevant to repairability

These criteria highlight product features that make them unsuitable for green star assessment:

- ✗ Petrol powered tools.
- ✗ Energy using appliances that do not meet the energy rating levels specified in Kingfisher's [Sustainable Home Product Guidelines](#).
- ✗ Products where the packaging contains PVC or expanded polystyrene.
- ✗ Products containing wood, paper, palm oil, cotton, rubber or leather with no evidence that the materials have been responsibly sourced.

Checked July 2025.

