

## Flexible credit

Open a FlexiPlan credit account and use it for everything you need from B&Q for your home improvement projects when you spend £75 or more (17.9% APR representative). Please see [diy.com/flexiplan](https://diy.com/flexiplan)

# Radiators



**B&Q**







Keeping warm and within budget has never been more important. New radiators are a great way to improve the efficiency of your home's heating, inject some style and update the look of a room. There's advice on how to make the right choice of size and type, plus assess the valves, chemicals and accessories that will make best use of your budget.

A comprehensive range of designer, column, panel and cast iron radiators, towel warmers, plus electric, infrared and smart heating controls.

## Spark some ideas

Not only is there a huge range of products to choose from, there's also loads of great help and advice, articles and videos to support and inspire you throughout your whole project see ideas and advice at [diy.com](https://diy.com)

## Help and advice

If you need assistance, please come into store, you'll get help with those accessories and extras that make all the difference – from heating elements, maintenance accessories, heat outputs to the latest on trend styles and colours

## FlexiPlan credit account

Open a FlexiPlan credit account and use it for everything you need from B&Q for your home improvement projects when you spend £75 or more. Please see [diy.com/flexiplan](https://diy.com/flexiplan)

Prices correct as of 6 October 2023.

Prices and availability may have changed since the publication of this brochure. Customers are advised to check current prices online at [diy.com](https://diy.com) before purchasing.

## In store or at your door



### Click + Collect

Need it quick? Click + Collect is available on 1,000s of products.\*



### Home delivery

Get your order at a time that suits you when you choose next day or named day delivery.\*\*



### Van hire

Use our Hertz 24/7 hourly van hire service to help you get your items home. Prices start at £15 per hour at participating stores.\*\*\*

\* Selected products are not available as part of our Click + Collect service. Available in selected stores only. Restrictions apply, see [diy.com](https://diy.com)

\*\* Delivery charges may apply, see page 75.

\*\*\* Participating stores only. Please visit our store locator at [diy.com](https://diy.com) to see if your nearest store is participating. Terms and conditions apply, visit [www.hertz247.com/bq](https://www.hertz247.com/bq) for further details.



# Radiators

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# Your choice of radiators

There's a wide variety of radiators and accessories in this brochure, here's what you'll find -



## Designer radiators

Design-led products and solutions that are built to last, are easy to use and great value.



## Column radiators

We all know radiators are great at providing warmth for the home but sometimes we underestimate their ability to add the perfect finishing touch to a room.



## Towel warmers

The unsung hero of the bathroom, keeping your towel warm for when you hop out of the shower on those cold mornings.



## Chemicals, valves and controls

Regularly using central heating treatments will safeguard against the formation of sludge and scale build-up, improving efficiency. When replacing your radiator, it is a good idea to replace your valves at the same time.



# Choosing the radiator that's right for you

These four steps are designed to help you choose the radiator that's right for you.

- 1 Size, style, colour, electric or plumbed?
- 2 Understanding BTU heat output
- 3 Be inspired
- 4 Shop for it

There's lots of useful information in this brochure – plus for more information see ideas and advice at [diy.com](https://www.diy.com)

## Understanding BTU heat output

You'll need to look at the heat output or BTU (British Thermal Unit) for each radiator.

Approximate heat outputs are shown here, but for a more accurate guide to what's right for you visit [diy.com/BTU](https://www.diy.com/BTU) where you'll find a useful BTU calculator.

### Small room

Approximately:

- L x W: 2 x 1.5m / 6 x 4ft
  - H: Standard Ceiling 2.4m / 8ft
  - 1 Window: 0.75m sq / 2.4ft sq
- 1,000 BTUs

### Medium room

Approximately:

- L x W: 5 x 2.5m / 16.5 x 8ft
  - H: Standard Ceiling 2.4m / 8ft
  - 1 Window: 1m sq / 3.2ft sq
- 3,500 BTUs

### Large room

Approximately:

- L x W: 6 x 3m / 19.5 x 10ft
  - H: Standard Ceiling 2.4m / 8ft
  - 2 Windows: 1m sq / 3.2ft sq
- 5,300 BTUs





# Designer radiators

We all know radiators are great at providing warmth for the home but sometimes we underestimate their ability to add the perfect finishing touch to a room. There's a wide range of styles to choose from – make a real statement with these design-led styles.



Suitable for hot water central heating systems.



Stand alone electric only - no plumbing required.



For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](http://diy.com). Your legal rights are not affected.

## Hex

Available in three sizes in matt black, mustard, sparkling grey and bright copper effect

### Model shown

Bright copper effect 5901804671760

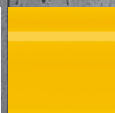
H1220 x W486mm

BTUs 1179

**£478**



Matt black



Mustard



Sparkling grey



Bright copper effect



Search for 'TermaHex' on [diy.com](http://diy.com)

## Vario twins valves

Valves and pipe masking set for 50mm centres on a radiator (like Hex). Available as left or right sided.

### Model shown

Black 5901804989513

Also available in grey, mustard and copper effect

**£129**



Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](http://diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](http://diy.com). Your legal rights are not affected.





Rolo-Room models can also be installed horizontally



## Rolo-Room

Available in five sizes in white, quartz mocha, salt n pepper, modern grey, brass effect, true copper effect and heban black

### Model shown

Brass effect 5903918140354

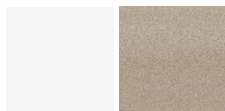
H1800 x W480mm

BTUs 3516

**£459**

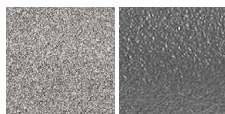


Search for 'TermaRolo' on [diy.com](https://www.diy.com)



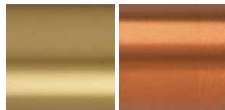
White

Quartz mocha



Salt n pepper

Modern grey



Brass effect

True copper effect



Heban black



## Rolo-Mirror

Available in one size in white, quartz mocha, salt n pepper, modern grey, brass effect, true copper effect and heban black

### Model shown

True copper effect 5903918139952

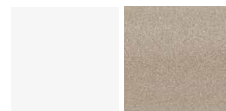
H1800 x W590mm

BTUs 2858

**£449**

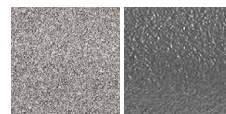


Search for 'TermaMirror' on [diy.com](https://www.diy.com)



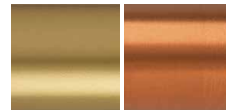
White

Quartz mocha



Salt n pepper

Modern grey



Brass effect

True copper effect



Heban black



**GoodHome** 

### Faringdon

Available in four sizes in anthracite and white

**Model shown**

Anthracite 5059340416830

H1800 x W452mm

BTUs 2598

**£228**



White

Anthracite



Search for 'GoodhomeFaringdon' on [diy.com](https://www.diy.com)



**GoodHome** 

### Kensal

Available in two sizes in grey, white and anthracite

**Model shown**

White 3663602428749

H1800 x W368mm

BTUs 3809

**£256**



White

Anthracite

Grey



Search for 'GoodhomeKensal' on [diy.com](https://www.diy.com)

Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](https://www.diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](https://www.diy.com). Your legal rights are not affected.





**GoodHome** 

**Wilsons single**

Available in two sizes in grey, white and anthracite

**Model shown**

Grey 3663602428664  
H620 x W1200mm  
BTUs 2064

**£258**

White Anthracite Grey

Search for 'GoodhomeWilsons' on [diy.com](https://www.diy.com)

GoodHome

## Thorpe square

Available in two sizes in  
white and anthracite

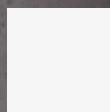
### Model shown

Anthracite 5059340416878

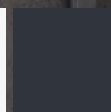
H1800 x W400mm

BTUs 3076

**£238**



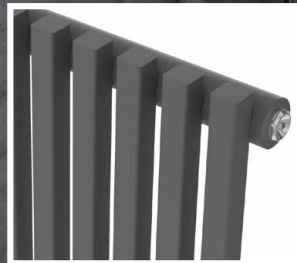
White



Anthracite



Search for 'GoodhomeThorpe' on [diy.com](https://www.diy.com)



Thorpe square horizontal white 5059340417226





## Wickham

Available in two sizes in  
white and anthracite

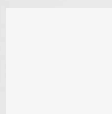
### Model shown

White 5059340416885

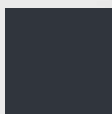
H1800 x W480mm

BTUs 3339

**£242**



White



Anthracite



Search for 'GoodhomeWickham' on [diy.com](https://www.diy.com)



Wickham horizontal anthracite 5059340417127



XIMAX®

## Champion

Available in six sizes in selected colours anthracite, white, black silver and black copper effect

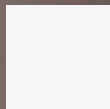
### Model shown

Black copper effect 9006547448528

H1800 x W526mm

BTUs 3795

**£249**



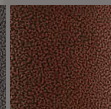
White



Matt textured  
anthracite



Black silver  
effect



Black copper  
effect



White rustic



Search for 'XimaxChampion' on [diy.com](https://www.diy.com)



Champion horizontal electric white 9006547511369

Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](https://www.diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](https://www.diy.com). Your legal rights are not affected.



## Champion duplex

Available in six sizes in  
anthracite and white

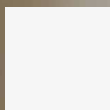
### Model shown

Anthracite 9006547448412

H1800 x W526mm

BTUs 5331

**£409**



White



Matt textured  
anthracite



Search for 'XimaxChampion' on [diy.com](https://www.diy.com)



Champion duplex horizontal white 9006547652413



XIMAX<sup>®</sup>

### Fortuna

Available in ten sizes in  
anthracite and white

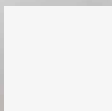
**Model shown**

Anthracite 9006547554083

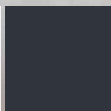
H1500 x W294mm

BTUs 1778

**£167**



White



Matt textured  
anthracite



Search for 'XimaxFortuna' on [diy.com](https://www.diy.com)



Fortuna horizontal white 9006547445930



XIAX®

### Fortuna mirror

Available in one size in  
matt textured anthracite and white

**Model shown**

Anthracite 9006547448627

H1800 x W590mm

BTUs 2583

**£419**



Search for 'XimaxFortuna' on [diy.com](https://www.diy.com)



XIAX®

### Fortuna duplex

Available in ten sizes in  
matt textured anthracite and white

**Model shown**

White 9006547446104

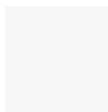
H1800 x W236mm

BTUs 2369

**£249**



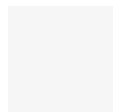
Search for 'XimaxFortuna' on [diy.com](https://www.diy.com)



White



Matt textured  
anthracite



White



Matt textured  
anthracite



## Angus

Available in two sizes in black, white, blue and nickel effect

### Model shown

Black 5901804095290  
H1300 x W440mm  
BTUs 1899

**£367**



Search for 'TermaAngus' on [diy.com](https://www.diy.com)

Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](https://www.diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](https://www.diy.com). Your legal rights are not affected.





## Ribbon

Available in two sizes in bright copper effect, metallic black, heban black and metallic grey  
Electric option also available

### Model shown

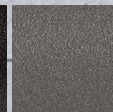
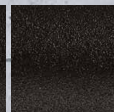
Bright copper 5901804191282

Metallic black 5901804191299

H1720 x W390mm

BTUs 2973

**£745**



Bright copper effect

Metallic black

Heban black

Metallic grey



Search for 'TermaRibbon' on [diy.com](https://www.diy.com)



Ribbon HSD metallic black 5901804191305



## Aero

Available in one size in quartz mocha and salt n pepper

### Model shown

Quartz mocha 5901804676383

H1800 x W410mm BTUs 2240

**£648**



Quartz mocha Salt n Pepper



Search for 'TermaAero' on [diy.com](https://www.diy.com)



## Nemo

Available in three sizes in metallic stone

Electric version also available

### Model shown

Metallic stone 5901804075988

H530 x W915mm BTUs 3038

**£259**



Metallic stone



Search for 'TermaNero' on [diy.com](https://www.diy.com)

Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](https://www.diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](https://www.diy.com). Your legal rights are not affected.





## Rolo-room electric

Available in two sizes in white, quartz mocha, salt n pepper, modern grey, brass effect, true copper effect and heban black

### Model shown

Brass effect 5903918139525

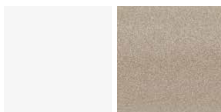
H1800 x W370mm

800W

**£580**

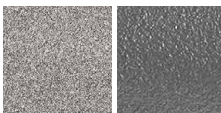


Search for 'TermaRoloElec' on [diy.com](https://www.diy.com)



White

Quartz mocha



Salt n pepper

Modern grey



Brass effect

True copper effect



Heban black



## Triga electric

Available in three sizes in sea salt white and metallic stone

### Model shown

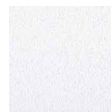
Sea salt white 5901804712753

H560 x W1280mm 1000W

**£989**



Search for 'TermaTriga' on [diy.com](https://www.diy.com)



Sea salt white



Metallic stone



**XI MAX®**

### Vulkan

Available in five sizes in selected colours anthracite and white

#### Model shown

Anthracite 9006547083521

H1800 x W585mm

BTUs 5570

**£577**



White

Anthracite

Search for 'XimaxVulkan' on [diy.com](https://www.diy.com)



**XI MAX®**

### Vulkan electric

Available in three sizes in white

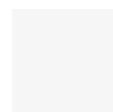
#### Model shown

White 9006547280678

H1800 x W210mm

600W

**£365**



White

Search for 'XimaxVulkanElectric' on [diy.com](https://www.diy.com)

Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](https://www.diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](https://www.diy.com). Your legal rights are not affected.





**XIAX®**

### Alantic

Available in four sizes in anthracite and white

#### Model shown

White 9006547280517  
H1800 x W420mm  
BTUs 4412

**£385**



**XIAX®**

Search for 'XimaxAtlantic' on [diy.com](https://www.diy.com)



White

Anthracite



**XIAX®**

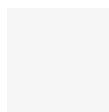
### Viola

Available in four sizes in white

#### Model shown

White 9006547441215  
H500 x W500mm  
BTUs 825

**£197**



White



Search for 'XimaxViola' on [diy.com](https://www.diy.com)

## Understanding BTU heat output

You'll need to look at the heat output or BTU (British Thermal Unit) for each radiator.

Approximate heat outputs are shown here, but for a more accurate guide to what's right for you visit [diy.com/BTU](https://www.diy.com/BTU) where you'll find a useful BTU calculator.

### Small room

Approximately:

- L x W: 2 x 1.5m / 6 x 4ft
  - H: Standard Ceiling 2.4m / 8ft
  - 1 Window: 0.75m sq / 2.4ft sq
- 1,000 BTUs**

### Medium room

Approximately:

- L x W: 5 x 2.5m / 16.5 x 8ft
  - H: Standard Ceiling 2.4m / 8ft
  - 1 Window: 1m sq / 3.2ft sq
- 3,500 BTUs**

### Large room

Approximately:

- L x W: 6 x 3m / 19.5 x 10ft
  - H: Standard Ceiling 2.4m / 8ft
  - 2 Windows: 1m sq / 3.2ft sq
- 5,300 BTUs**



**XI MAX®**

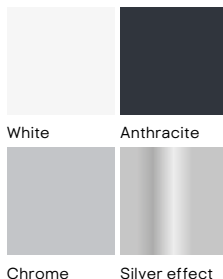
### Vertirad

Available in fifteen sizes in anthracite, chrome, silver effect and white

**Model shown**

White 9006547128024  
H1600 x W445mm  
BTUs 2614

**£219**



White Anthracite  
Chrome Silver effect



Search for 'XimaxVertirad' on [diy.com](https://www.diy.com)



**XI MAX®**

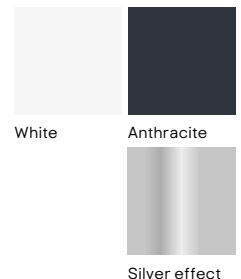
### Vertirad duplex

Available in fifteen sizes in anthracite, white and silver effect

**Model shown**

Silver effect 9006547441475  
H1800 x W595mm  
BTUs 5369

**£488**



White Anthracite  
Silver effect



Search for 'XimaxVertiradDuplex' on [diy.com](https://www.diy.com)

Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](https://www.diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](https://www.diy.com). Your legal rights are not affected.

XI MAX<sup>®</sup>

## Vertirad mirror

Available in one size in  
silver effect, white and anthracite

### Model shown

Silver effect 9006547443400

H1800 x W595mm

BTUs 2894

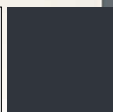
**£488**



Silver effect



White



Anthracite



Search for 'XimaxVertiradMirror'  
on [diy.com](https://www.diy.com)







**XI MAX®**

### Vertirad electric

Available in six sizes in anthracite and white

**Model shown**

Anthracite

9006547112870

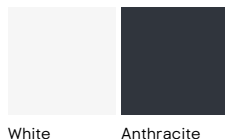
H900 x W370mm

300W

**£297**



Search for 'XimaxVertiradElectric' on [diy.com](https://www.diy.com)



**XI MAX®**

### Vertirad slim

Available in six sizes in matt textured anthracite and white

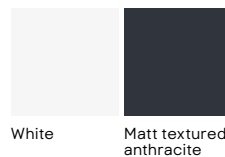
**Model shown**

White 9006547652611

H595 x W800mm

BTUs 2505

**£320**



Search for 'XimaxVertiradSlimline' on [diy.com](https://www.diy.com)

Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](https://www.diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](https://www.diy.com). Your legal rights are not affected.



**XIAX®**

### Triton

Available in three sizes in anthracite and white

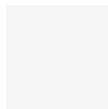
**Model shown**

Anthracite 9006547445114

H1800 x W450mm

BTUs 3710

**£349**



White



Anthracite



Search for 'XimaxTriton' on [diy.com](https://www.diy.com)



**XIAX®**

### Triton semi-circle

Available in one size in white

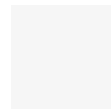
**Model shown**

White 9006547445503

H1800 x W340mm

BTUs 2901

**£365**



White



Search for 'XimaxTritonSemi' on [diy.com](https://www.diy.com)



**XIAX®**

### Gamba

Available in three sizes in anthracite and white

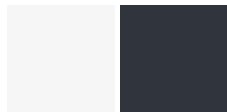
**Model shown**

Anthracite 9006547992113

H1800 x W400mm

BTUs 2736

**£238**



White

Anthracite



Search for 'XimaxGamba' on [diy.com](https://www.diy.com)



**XIAX®**

### Gamba duplex

Available in four sizes in anthracite and white

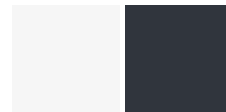
**Model shown**

White 9006547992144

H1800 x W295mm

BTUs 2838

**£275**



White

Anthracite



Search for 'XimaxGambaDuplex' on [diy.com](https://www.diy.com)

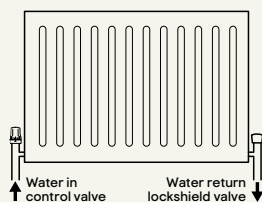
Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](https://www.diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](https://www.diy.com). Your legal rights are not affected.



# How to choose valves and chemicals

## Control inlet valves

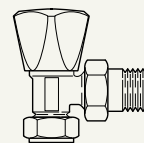
Each radiator has a control valve to adjust the incoming flow of water and a lock shield valve to control the outgoing flow of water, in order to balance the heating system.



There are two main types of control valves:

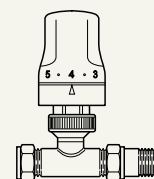
### Manual valves

A simple valve which can be manually adjusted to control the flow of water to a radiator.



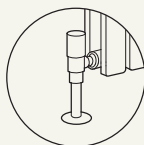
### Thermostatic radiator valves (TRVs)

TRVs sense the air temperature around them and automatically regulate the flow of hot water entering the radiators to keep a set temperature in a room.



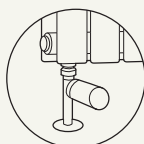
### Angled valves

Inlets at the sides, pipes come up through the floor.



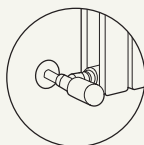
### Straight valves

Inlets at the bottom, pipes come up through the floor.



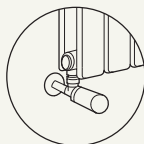
### Angled valves or corner valves

Inlets at the sides, pipes come out through the wall.



### Angled valves or corner valves

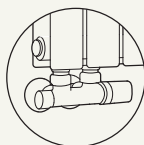
Inlets at the bottom, pipes come out through the wall.



### Angled or straight H-block valves

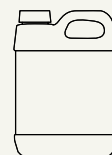
Double inlets at the bottom, pipes through the wall or floor.

H-block valves only available online at [diy.com](https://www.diy.com)



### Remember...

An inhibitor can be added to clean, protect and maintain your system. This will extend the life of your system, restore efficiency, reduce energy consumption and protect the boiler warranty. Visit [diy.com/treatment](https://www.diy.com/treatment) to find out more about inhibitors.



All homes are required to have at least one manual radiator valve, unless an automatic bypass valve is installed on the heating system.



For the full range visit [diy.com](https://www.diy.com)

# Manual valves



**GoodHome** 

**Decorative cross top 15mm straight valve and lockshield**

Chrome 5059340337852

**£27**

Search for 'GoodhomeManualvalve' on [diy.com](#)



**GoodHome** 

**GoodHome straight valve and lockshield**

Chrome 5036581051020

**£20**

Search for 'GoodhomeManualvalve' on [diy.com](#)



**GoodHome** 

**Decorative round 15mm straight valve and lockshield**

Available in anthracite, black, chrome and white  
Anthracite 5059340372273

**£23**

Search for 'GoodhomeManualvalve' on [diy.com](#)



**GoodHome** 

**Decorative angled square valve and lockshield**

Chrome 5036581051259

**£39**

Search for 'GoodhomeManualvalve' on [diy.com](#)



**GoodHome** 

**Decorative round 15mm angled valve and lockshield**

Available in anthracite, black, chrome and copper white  
Copper white 5036581050993

**£21**

Search for 'GoodhomeManualvalve' on [diy.com](#)



**Flomasta**

**Flomasta angled valve**

White & chrome 5036581050191

**£6**

Search for 'flomastaManualvalve' on [diy.com](#)



**Flomasta**

**Flomasta straight valve**

White & chrome 5036581050139

**£7**

Search for 'flomastaManualvalve' on [diy.com](#)



**Arroll**

**Wooden head manual valve and lockshield**

Available in brass, black nickel, brushed nickel, chrome and pewter effects  
Chrome 5060401421304 (shown)

**£59**

Search for 'ArrollManualvalve' on [diy.com](#)



**Arroll**

**Ornate head manual valve and lockshield**

Available in black nickel, brushed nickel, copper and chrome effects  
Copper effect 5060401421410 (shown)

**£59**

Search for 'ArrollManualvalve' on [diy.com](#)

# TRV valves



**GoodHome**

**Decorative 15mm straight TRV and lockshield**

Available in anthracite, black, chrome and white  
Chrome 5036581050801 (shown)

**£23**

Search for 'Goodhome TRV' on [diy.com](https://www.diy.com)



**GoodHome**

**Decorative 15mm angled TRV and lockshield**

Available in anthracite, black, chrome and white  
Anthracite 5036581050825 (shown)

**£23**

Search for 'Goodhome TRV' on [diy.com](https://www.diy.com)



**Flomasta**

**Flomasta angled thermostatic valve**

White & chrome 5063022024749

**£13**

Search for 'flomastathermostaticvalve' on [diy.com](https://www.diy.com)



**GoodHome**

**TRV and lockshield 15mm straight**

Available in white 5063022024763

**£18**

Search for 'Goodhome TRV' on [diy.com](https://www.diy.com)



**GoodHome**

**TRV and lockshield 15mm angled**

Available in white 5063022024756

**£18**

Search for 'Goodhome TRV' on [diy.com](https://www.diy.com)



**GoodHome**

**GoodHome angled thermostatic valve and lockshield**

White & chrome 5036581050887

**£23**

Search for 'Goodhome TRV' on [diy.com](https://www.diy.com)



**GoodHome**

**Westminster style TRV and lockshield**

Available in black nickel, chrome and copper effects  
Copper effect 5036581051402 (shown)

**£48**

Search for 'Goodhome TRV' on [diy.com](https://www.diy.com)



**GoodHome**

**Wooden head TRV and lockshield**

Available in antique brass and brushed nickel effects  
Antique brass effect 5036581051440 (shown)

**£48**

Search for 'Goodhome TRV' on [diy.com](https://www.diy.com)



**GoodHome**

**Oxford style TRV and lockshield**

Brass effect 5036581051426

**£48**

Search for 'Goodhome TRV' on [diy.com](https://www.diy.com)



# TRV valves



**Drayton**  
by Schneider Electric

## TRV4 angled valve and lockshield

Available in anthracite and chrome  
Anthracite 5016254108879

**£56**

Search for 'DraytonTRV' on [diy.com](https://www.diy.com)



**Drayton**  
by Schneider Electric

## TRV4 straight valve and lockshield

Available in anthracite and chrome  
Chrome 5016254108060

**£56**

Search for 'DraytonTRV' on [diy.com](https://www.diy.com)



**Drayton**  
by Schneider Electric

## RT414 angled TRV and lockshield

White 5016254105328

**£34**

Search for 'DraytonTRV' on [diy.com](https://www.diy.com)



**Drayton**  
by Schneider Electric

## RT212 TRV

Straight and angled versions available  
White straight 5016254108701

**£16**

Search for 'DraytonTRV' on [diy.com](https://www.diy.com)



**Arroll**

## Ornate head TRV

Available in black nickel, brass, brushed nickel,  
chrome and copper effects  
Chrome 5060401421298 (shown)

**£66**

Search for 'ArrollTRV' on [diy.com](https://www.diy.com)



**Arroll**

## Wooden head TRV and lockshield

Available in black nickel, brass, brushed nickel,  
chrome, pewter and polished nickel effects  
Brushed nickel effect 5060401421366 (shown)

**£66**

Search for 'ArrollTRV' on [diy.com](https://www.diy.com)



**TERMA**  
SINCE 1990

## Integrated TRV with immersion tube (for dual fuel)

Removes the need for a  
T-Piece as TRV fits one  
side (flow up tube and re-  
turn outside) with element  
fitting other side.

Available in straight and angled.  
Chrome straight 5901804044373 (shown)

**£139**

Search for 'TermaTRV' on [diy.com](https://www.diy.com)



**TERMA**  
SINCE 1990

## H-block TRV (50mm centres)

Available in straight and angled  
Chrome angled 5901804044410 (shown)

**£139**

Search for 'TermaTRV' on [diy.com](https://www.diy.com)

Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](https://www.diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](https://www.diy.com). Your legal rights are not affected.

# Central Heating Chemicals

Central heating chemicals can be used to maintain, improve and repair existing central heating systems to help maximise system efficiency. They are easy to install and fast acting and are the perfect way to minimise the cost of repair and extend the life of an existing system. Below are three examples of the different types of chemicals available their benefits.

## Inhibitor

A central heating inhibitor can help to prolong the life of your central heating system by protecting against sludge build-up, scale and corrosion. As a result it can help to reduce heating and maintenance costs by making the system more efficient and long-lasting.



### Sentinel X100 1L

- Protects against limescale and corrosion
- Reduces boiler noise and maintains efficiency
- Energy Saving Trust recommended

5016402052719

**£18.97**

## High Performance Cleaners

There are specially developed products that are designed to clean central heating systems where there is a higher amount of corrosive build up. Products such as Sentinel X400 and X800 are developed to remove magnetite sludge, eliminating cold spots in radiators and restoring proper heat distribution.



### Sentinel X800 1L

- Cleans systems in 1hr
- Targetted dissolution of corrosion debris
- Ideal for power flushing

5016402000239

**£20**

## Leak Sealers

Leak sealers help to deal with small leaks internally, making better use of resources to repair rather than replace. Sometimes one dose is all that is required to repair inaccessible leaks to fix and restore a central heating system.



### Sentinel Leak Sealer 1L

- Seals all minor leaks
- Suitable for all metals
- Easy to apply

5016402052788

**£17.97**



For further information and advice please talk to our colleagues in store or find out more online at [diy.com](https://www.diy.com)

# Radiator accessories

Ensure your radiators are properly maintained for maximum efficiency with the use of these handy accessories. Radiator keys and air vents allow you to regularly bleed your radiator and help prevent trapped air within them, ensuring maximum heat output.



**Radiator key 5 pack**

Brass 5052931411092

**£4.50**

Search for 'RadAccessories' on [diy.com](https://diy.com)



**Clock type radiator key**

03888940

**£2**

Search for 'RadAccessories' on [diy.com](https://diy.com)



**Meter cupboard key**

03619360

**£2**

Search for 'RadAccessories' on [diy.com](https://diy.com)



**Air vent radiator key**

Brass 03888933

**£2**

Search for 'RadAccessories' on [diy.com](https://diy.com)



**Radiator plug & vent kit**

03888995

**£4**

Search for 'RadAccessories' on [diy.com](https://diy.com)



**Replacement radiator caps  
10 pack**

03889121

**£31**

Search for 'RadAccessories' on [diy.com](https://diy.com)



**Spindle repair caps 3 pack**

03891049

**£5.45**

Search for 'RadAccessories' on [diy.com](https://diy.com)



**Radiator air vent ¼ inch**

03888988

**£2**

Search for 'RadAccessories' on [diy.com](https://diy.com)



**Talon snappit pipe sleeve**

Also available in black, white and grey  
Chrome 5055332204447 (shown)

**£5.98**

Search for 'talonsnappit' on [diy.com](https://diy.com)



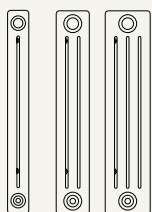
# Column radiators

If you're looking for a more traditional style, then a great alternative is a column radiator. Offering a range of different sizes, colours and orientations, these characteristic column designs can bring timeless style and character to your home. Column radiators also boast impressive heat outputs making them highly efficient.

## Available in 2, 3 and 4 columns

The more columns the greater the BTU output of the radiator, within the same wall area.

For more information visit [diy.com/btu](http://diy.com/btu)



Suitable for hot water central heating systems.



Stand alone electric only - no plumbing required.



For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](http://diy.com). Your legal rights are not affected.

## ACOVA

### 2 Column vertical

Available in eight sizes in raw metal, silver effect, volcanic finish and white

#### Model shown

White 7640112391462

H2000 x W490mm

BTUs 4709

**£299**



White

Raw metal

Volcanic finish Silver effect



Search for 'Acova2column' on [diy.com](http://diy.com)

**New** Colour



**ACOVA**

### 3 Column

Available in six sizes in white, raw metal, volcanic finish, blue, bronze effect and anthracite

#### Model shown

Blue night 7613367051672

H600 x W1042mm

BTUs 4571

**£408**



White

Raw metal

Volcanic  
finish

Blue night

Bronze effect

Anthracite



Search for 'Acova3column' on [diy.com](https://www.diy.com)



# ACOVA

## 4 Column

Available in eleven sizes in raw metal, silver effect, volcanic and white

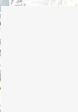
### Model shown

White 7640112393268

H2000 x W490mm

BTUs 7979

**£499**



White



Silver effect



Raw metal



Volcanic



Search for 'Acova4column' on [diy.com](https://www.diy.com)



4 Column horizontal Volcanic 7640112393701







## Neo Classic 760 - Cast iron

Available in six sizes in cast grey, pewter effect, anthracite, black primer, cream and white

### Model shown

Cast grey 5060401420093

H760 x W1114mm

BTUs 5582

**£729**



White

Cast grey

Pewter effect



Anthracite

Black primer

Cream



Search for 'ArrollNeo760' on [diy.com](https://www.diy.com)



## Princess - Cast iron

Available in six sizes in black, cast grey, pewter effect, silver effect, cream and white

### Model shown

White 5060401427207

H748 x W946mm

BTUs 4510

**£789**



White

Cast grey

Pewter effect



Anthracite

Black primer

Cream



Search for 'ArrollPrincess' on [diy.com](https://www.diy.com)



## Daisy 794 - Cast iron

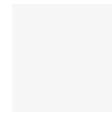
Available in two sizes in black, cream, white, aged bronze effect, cast grey, pewter effect, silver effect

### Model shown

Cream 5060401425364

H794 x W1009mm BTUs 5278

**£979**



White



Cast grey



Pewter effect



Black



Cream



Aged bronze effect



Silver effect



Search for 'ArrollDaisy' on [diy.com](https://www.diy.com)



## Edwardian - Aluminium outer, steel tube inner

Available in nine sizes in anthracite and white

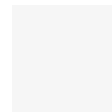
### Model shown

Anthracite 5060544593685

H650 x W728mm

BTUs 3350

**£449**



White



Anthracite



Search for 'ArrollEdwardian' on [diy.com](https://www.diy.com)

# Electric radiators

As a great energy-efficient alternative to plumbed radiators, electric-powered radiators allow you to easily heat a room without having to switch on the whole central heating system. Featuring a number of stylish easy-to-install designs, many of which offer built in Smart functionality, they offer a modern and cost-effective approach to heating your home.



Stand alone electric only - no plumbing required.



For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](http://diy.com). Your legal rights are not affected.

**TCP** smart

## TCP Smart oil-filled radiator

Available in three sizes in white

### Model shown

White 8720039603844

H575 x W585mm

750W

**£340**



Search for 'TCPSmartRad' on [diy.com](http://diy.com)

### Features:

- Fully programmable 24/7
- Smartphone controlled via Wi-Fi
- IOS and Android compatible
- Fitted with 13A plug



Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](http://diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](http://diy.com). Your legal rights are not affected.



# Choosing a smart heating system and controls

Come back to a nice warm home with smart remote control of your central heating. Smart thermostats can be controlled by your smartphone from wherever you are. More control means more flexibility with your heating, helping you cut down on energy consumption and save you money. Combine the thermostat with smart TRVs to give you even greater control with the ability to only heat the rooms that you need to.

tado°

Wireless smart  
thermostat starter kit

White 4260328611807

**£199**



#### TADO features:

- Geofencing
- Open window detection
- Weather adaptation
- Air comfort
- Smart schedule



tado°

Add-on smart radiator  
thermostat

White 4260328611821

**£70**

Google

### Nest thermostat 3rd gen

- Auto-schedule: Your Nest device learns to schedule around your routine
- This thermostat saves energy by switching the heating off whilst you are out
- Includes OpenTherm technology
- Comes with a remote control
- Compatible with iOS, Android & Windows apps

0813917021170

**£190**



HIVE

### Active heating and hot water thermostat V3

- Daily heating & hot water schedules
- Automatic frost protection
- Ready By pre-heating
- Holiday mode
- Touch screen control
- Works with Amazon Alexa, Google Assistant and Apple HomeKit

5054347004998

**£179**



HIVE

### Smart TRV head

- Control your heating room by room
- Adjustable from a smartphone or tablet through the Hive app
- Works with Amazon Alexa, Google Home, iOS App, Android App

5054347004240

**£54**



Drayton

by Schneider Electric

### Digistat battery relay 3A

- App control via Bluetooth connection
- 2-wire connection for combi boilers
- Settings retained on battery change

5016254110124

**£75**

Drayton

by Schneider Electric

### Digistat mains relay 16A

- App control via Bluetooth connection
- 3-wire connection to the boiler
- 16A relay for electrical heating

5016254110131

**£75**



Drayton

by Schneider Electric

### Digistat single channel RF with open therm

- App control via Bluetooth connection
- Wireless version for combi boilers
- Automatic pairing out of the box

5016254110148

**£100**

# Smart heating mill

Mill provides Scandinavian Home Comfort – smart heating and air quality products with cutting edge technology.

Smart heaters can reduce the electricity consumption for heating by as much as 32%\*. Heating accounts for over 60% of a household's electricity consumption, so you save a lot by automatically lowering the temperature while you are away or asleep.\*\*

## Features:

- Wi-Fi and App control
- Scheduling and timers
- Predictive heating
- Scandinavian design
- 5 year manufacturer's guarantee



### Mill invisible panel heaters with Wi-Fi

Panel heaters provide a comfortable ambient temperature and are safe to use without supervision.



### Mill convection heaters with Wi-Fi

Award winning design with round edges and gently curved sides providing almost instant heat.



### Mill oil filled radiators with Wi-Fi

Gentle heat source that neither burns nor dries out the indoor air, heating the room much quicker than traditional oil filled radiators.





# mill

## Invisible panel heater with Wi-Fi 1200W

Available in four sizes in white

- Wi-Fi/App controlled
- Day/night thermostat
- Appears to float on the wall
- Quiet, gentle heat
- Can be used without supervision
- Approved for bathrooms (zone 2)
- Suitable room size: 14m<sup>2</sup> - 18m<sup>2</sup>
- Overheat protection
- H-bracket and wall fixings included

### Model shown

White 5025301994334  
H400 x W1050 x D86mm  
1200W

**£158**



Search for 'MillPanelHeater' on [diy.com](https://www.diy.com)



# mill

## Invisible panel heater with Wi-Fi 600W

Available in four sizes in white

- Wi-Fi/App controlled
- Day/night thermostat
- Appears to float on the wall
- Quiet, gentle heat
- Can be used without supervision
- Approved for bathrooms (zone 2)
- Suitable room size: 8m<sup>2</sup> - 11m<sup>2</sup>
- Overheat protection
- H-bracket and wall fixings included

### Model shown

White 5025301994211  
H400 x W650mm x D86mm  
600W

**£140**



Search for 'MillPanelHeater' on [diy.com](https://www.diy.com)

Available from November 2023

# mill

## Mill oil filled radiator with Wi-Fi 1500W

- Wi-Fi/App controlled
- Day/night thermostat
- Quiet, gentle heat
- 3 heat settings 600/900/1500W
- Can be used without supervision
- Overheat protection
- Suitable room size: 18m<sup>2</sup>-22m<sup>2</sup>
- Tip-over safety switch
- Open window safety function

### Model shown

White 5025301994792

H656 x W344mm x D261mm  
1500W

**£210**



Search for 'MillOilFilledRadiator' on [diy.com](https://www.diy.com)



Available from November 2023

# mill

## Mill convection heater with Wi-Fi 1200W

- Wi-Fi/App controlled
- Quiet, gentle heat
- Temperature calibration function
- Can be used without supervision
- Overheat protection
- Suitable room size: 14m<sup>2</sup>-18m<sup>2</sup>
- Tip-over safety switch
- Open window safety function

### Model shown

White 5025301994594

H385 x W620mm x D210mm  
1200W

**£140**



Search for 'MillConvectionHeater' on [diy.com](https://www.diy.com)





**Beldray**

### Beldray smart ceramic core radiator

Available in three sizes in white

- Wall mounted or freestanding design
- Wi-Fi/App control
- LCD display
- Easy portability
- Open window function
- 5 built-in modes
- Customisable programmes
- Ceramic core

**Model shown**

White 5054061292220  
H570 x W600mm  
1500W

**£229**



Search for 'BeldrayElecHeater' on [diy.com](https://www.diy.com)



**PRINCESS**

### Smart glass panel heater - 1500w

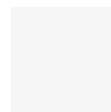
Available in one size in black, grey and white

- Wifi and App Control
- Wall mounted or free standing
- Touch LED display

**Model shown**

Black 8712836971820  
H380 x W760mm  
1500W

**£119**



White



Black



Grey



Search for 'PrincessPanelHeater' on [diy.com](https://www.diy.com)





### Duben (non smart)

Available in three sizes in white

- Dry inertia electric radiator with ceramic heating element and touchscreen display
- Individual 7 day heating programmer
- 4 modes (comfort, eco, anti-freeze, stand-by)
- Open detection, overheat protection, children security lock, IPX4

**Model shown**

White 5059340396163

H570 x W720mm

1500W

**£145**



Search for 'GoodhomeDuben' on [diy.com](https://www.diy.com)



### Dillam (non smart)

Available in three sizes in white

- Rapid rise in temperature
- LCD display
- 3 pre-installed programmes and 7-day heating programmer
- 4 modes (comfort, eco, anti-freeze, stand-by)
- Open detection, overheat protection, children security lock, IPX4

**Model shown**

White 3663602912880

H450 x W570mm

1000W

**£59**



Search for 'GoodhomeDillam' on [diy.com](https://www.diy.com)



# Infrared panel heaters

Infrared heaters offer a stylish and compact design which can provide additional space around the home. By directing heat at the floor, walls, and ceiling instead of the air (like a conventional heater) makes them an extremely efficient alternative to the traditional radiator.



Stand alone electric only - no plumbing required.



For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](http://diy.com). Your legal rights are not affected.

XI MAX®

## Infrared panel

Available in three sizes in black, mirror and white

### Model shown

White 9006547410082

H1200 x W600mm

BTUs 2730

**£375**



Search for 'XimaxInfrared' on [diy.com](http://diy.com)

**More infrared heaters available in store from September**

Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](http://diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](http://diy.com). Your legal rights are not affected.



# Towel warmers

The unsung hero of the bathroom, keeping your towel warm for when you hop out of the shower on those cold mornings. Whether you've a contemporary style bathroom, or a more traditional feel, we have a range of warmers ready to complement your look.



Suitable for hot water central heating systems.



Stand alone electric only - no plumbing required.



For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](http://diy.com). Your legal rights are not affected.



## Swale

Available in one size in bright copper effect, metallic black and white

### Model shown

Metallic black 5901804191367

H1244 x W465mm

BTUs 2853

**£439**



White

Metallic black

Bright copper effect



Search for 'TermaSwale' on [diy.com](http://diy.com)





## Aire

Available in two sizes in modern grey and winter sky

### Model shown

Winter sky 5901804191336

H621 x W300mm

BTUs 825

**£248**



Search for 'TermaAire' on [diy.com](https://diy.com)



Modern grey

Winter sky



## Michelle

Available in two sizes in black/chrome nickel/copper effect, orange/graphite, cream/brass effect

### Model shown

Nickel/copper effects 5901804676314

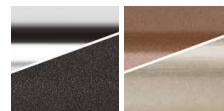
H780 x W400mm

BTUs 1244

**£259**



Search for 'TermaMichelle' on [diy.com](https://diy.com)



Black/chrome

Nickel/copper effects



Orange/graphite

Cream/brass effect

Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](https://diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](https://diy.com). Your legal rights are not affected.



**GoodHome** 

### Leyburn

Available in two sizes in chrome and white

**Model shown**

Chrome 5059340606620

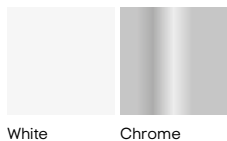
H1100 x W500mm

BTUs 979

**£76**



Search for 'GoodhomeLeyburn' on [diy.com](https://www.diy.com)



White

Chrome

**GoodHome** 

### Boxwood

Available in two sizes in black and white

**Model shown**

Black 5059340124001

H900 x W500mm

BTUs 1292

**£95**



Search for 'GoodhomeBoxwood' on [diy.com](https://www.diy.com)



White

Black



**GoodHome** 

### Petworth

Available in one size in anthracite, chrome and white

**Model shown**

Anthracite 5059340608228

H974 x W450mm

BTUs 1422

**£68**



White

Chrome



Anthracite



**GoodHome** 

### Emsworth

Available in two sizes in black, chrome and white

**Model shown**

Chrome 5059340607061

H974 x W500mm

BTUs 1006

**£115**



White

Chrome



Black

Search for 'GoodhomePetworth' on [diy.com](https://www.diy.com)

Search for 'GoodhomeEmsworth' on [diy.com](https://www.diy.com)

Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](https://www.diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](https://www.diy.com). Your legal rights are not affected.





### Lilium

Available in three sizes in white

**Model shown**

White 5059340606057

H900 x W400mm BTUs 1555

**£69**



Search for 'GoodhomeLilium' on [diy.com](https://www.diy.com)



### Bosham

Available in one size in chrome

**Model shown**

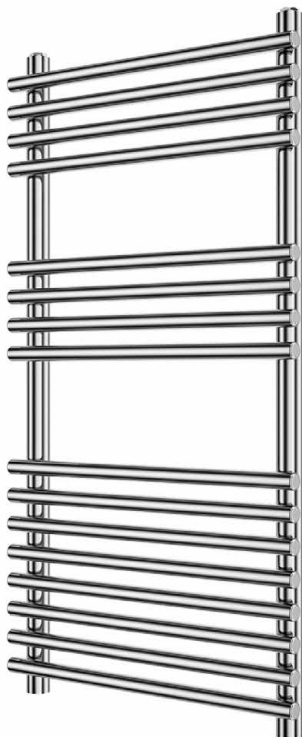
Chrome 5059340607320

H900 x W450mm BTUs 931

**£95**



Search for 'GoodhomeBosham' on [diy.com](https://www.diy.com)



### Ellesmere

Available in two sizes in anthracite, chrome and white

**Model shown**

Anthracite 5059340608068

H974 x W450mm BTUs 1255

**£68**



White

Chrome

Anthracite



Search for 'GoodhomeEllesmere' on [diy.com](https://www.diy.com)



**GoodHome** 

**Solna dual fuel**

Available in two sizes in chrome

**Model shown**

Chrome 5059340608006

H700 x W400mm BTUs 618

**£139**



Search for 'GoodhomeSolna' on [diy.com](https://www.diy.com)



**T-Piece**

**Model shown**

Chrome 5901804353901

Also available in white,  
black & silver effect

**£8**

**Features:**

- Use as part of your central heating system or independently via mains electricity
- Enjoy warm towels all year round without having to turn on any other radiators
- Unique bar formation allows heat to flow freely around the room whilst warming towels
- Exceptional fit and finish
- Should be installed by a qualified electrician



### Leo electric

Available in chrome, in five sizes, with a choice of 3 different types of heating element – SIM, MEG or ONE D.

#### Model shown

Chrome 5901804567100  
H800 x W500mm 200W

**£149**



Search for 'TermaLeo' on [diy.com](https://www.diy.com)

SIM (entry level  
with fixed 65° temp)



MEG (adjustable  
temp 30° to 60°)



ONE D (45°/60° same  
shape, infrared)



### Alex One electric

Available in three sizes in brass effect, modern grey and white

Central heating version also available – Alex

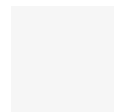
#### Model shown

Brass effect 5903918139600  
H1580 x 500mm BTUs 2728 – 800W

**£429**



Search for 'TermaAlex' on [diy.com](https://www.diy.com)



White



Brass effect



Modern grey





## Fiona

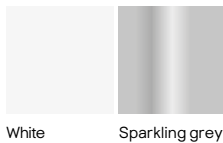
Available in five sizes in sparkling grey and white

Electric version also available - Fiona One

### Model shown

Sparkling grey 5903918139747  
H900 x W500mm BTUs 1323

**£178**



White

Sparkling grey



Search for 'TermaFiona' on [diy.com](https://www.diy.com)



## Jade

Available in two sizes in true copper effect

### Model shown

True copper effect 5903918279214  
H1150 x W400mm  
BTUs 1406

**£209**



True copper effect



Search for 'TermaJade' on [diy.com](https://www.diy.com)

Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](https://www.diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](https://www.diy.com). Your legal rights are not affected.



**XI MAX®**

## P2

Available in three sizes in anthracite and white

### Model shown

Anthracite 9006547280616

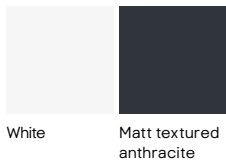
H970 x W500mm

BTUs 1586

**£275**



Search for 'XimaxP2' on [diy.com](https://www.diy.com)



**XI MAX®**

## Fortuna open

Available in two sizes in anthracite and white

### Model shown

Anthracite 9006547280593

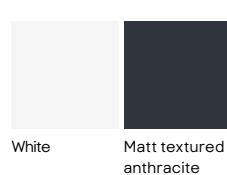
H1164 x W600mm

BTUs 2222

**£298**



Search for 'XimaxFortunaOpen' on [diy.com](https://www.diy.com)





**XI MAX®**

### K4

Available in five sizes in matt textured anthracite and white

Electric version also available

#### Model shown

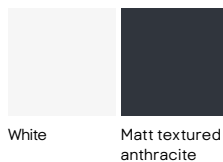
White 9006547132816

H1215 x W580mm BTUs 2034

**£185**



Search for 'XimaxK4' on [diy.com](https://www.diy.com)



White

Matt textured anthracite



**XI MAX®**

### Joker

Available in three sizes in matt textured anthracite and white

Electric version also available

#### Model shown

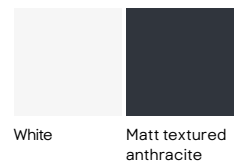
Matt textured anthracite 9006547280449

H720 x W600mm BTUs 1225

**£137**



Search for 'XimaxJoker' on [diy.com](https://www.diy.com)



White

Matt textured anthracite

Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](https://www.diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](https://www.diy.com). Your legal rights are not affected.



New

Available from December 2023

GoodHome 

### Joinville

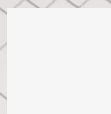
Available in two sizes in black and white

**Model shown**

Black 5059340607665

H970 x W500mm BTUs 1412

**£125**



White



Black



Search for 'GoodhomeJoinville' on [diy.com](https://www.diy.com)



Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](https://www.diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](https://www.diy.com). Your legal rights are not affected.



## TCP smart electric towel rail

Available in one size in matt black and white

### Model shown

White 8720039608252

H850 x W500mm

500W

**£135**



White

Matt black



Search for 'TCPsmarttowel' on [diy.com](https://www.diy.com)



TCP smart towel rail matt black 8720039609211



### Features:

- App and voice controlled
- Schedule and timers
- Efficient heat. quick and lasting
- Eco mode
- LED display can be mounted on left or right
- TCP smart App
- Works with Amazon Alexa and Google Assistant





## GoodHome

### Aspley

Available in three sizes in anthracite and white

#### Model shown

Anthracite 5059340607306

H950 x W480mm

BTUs 1408

**£56**



White

Anthracite



Search for 'GoodhomeAspley' on [diy.com](https://www.diy.com)

## GoodHome

### Duala

Available in one size in black, grey and white

#### Model shown

Grey 5059340011011

H830 x W400mm

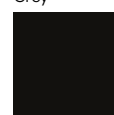
BTUs 1109

**£78**



White

Grey



Black



Search for 'GoodhomeDuala' on [diy.com](https://www.diy.com)





**GoodHome** 

### Wolfsbane

Available in three sizes in silver effect and white

#### Model shown

Silver effect 5059340608334

H600 x W500mm

BTUs 938

**£41**



Search for 'GoodhomeWolfsbane' on [diy.com](https://diy.com)



White

Silver effect



  
**TERMA**  
SINCE 1980

### Easy

Available in three sizes in matt black and sparkling gravel (taupe)

Electric version also available - EasyOne

#### Model shown

Matt black 5901804099212

H1600 x W200mm

BTUs 1071

**£314**



Search for 'TermaEasy' on [diy.com](https://diy.com)



Matt black

Sparkling gravel (taupe)

Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](https://diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](https://diy.com). Your legal rights are not affected.



## Simple

Available in two sizes in heban black  
Electric version also available - Simple one

### Model shown

Heban black 5901804169984  
H1080 x W500mm  
BTUs 1351

**£284**



Search for 'TermaSimple' on [diy.com](https://www.diy.com)



Heban black



## Crystal

Available in three sizes in selected colours modern grey, sparkling gravel (taupe) and white

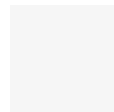
### Model shown

Sparkling gravel (taupe) 5901804191398  
H840 x W400mm  
BTUs 843

**£179**



Search for 'TermaCrystal' on [diy.com](https://www.diy.com)



White



Sparkling gravel (taupe)



Modern grey



## Quadrus bold

Available in four sizes in metallic black  
Electric version also available - Quadrus bold one

### Model shown

Metallic black 5901804174001

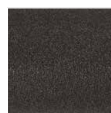
H1185 x W450mm

BTUs 2849

**£359**



Search for 'TermaQuadrus' on [diy.com](https://diy.com)



Metallic black



## Plain towel rail

Available in one size in black/chrome, black/brass, antique brass/chrome, raw metal/chrome, white/black and white/brass effects

### Model shown

Flat black & brushed brass effect

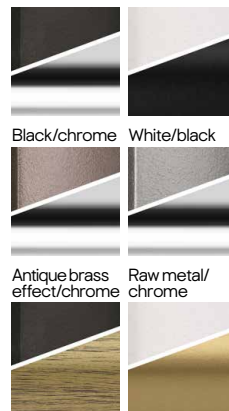
5903918187458

H900 x W490mm BTUs 1217

**£739**



Search for 'TermaPlain' on [diy.com](https://diy.com)



Black/brushed brass effect White/brass effect

Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](https://diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](https://diy.com). Your legal rights are not affected.





Loreto vertical white  
3663602428855

**GoodHome** 

**Loreto horizontal**

Available in one size in white, anthracite and silver effect

**Model shown**

Silver effect 3663602428954

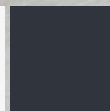
H600 x W800mm

BTUs 1825

**£159**



White



Anthracite



Silver effect



Search for 'GoodhomeLoreto' on [diy.com](https://www.diy.com)



## Salisbury

Available in two sizes in metallic black and sparkling gravel (taupe)

### Model shown

Metallic black 5901804191060

H1635 x W540mm

BTUs 2709

**£454**



Search for 'TermaSalisbury' on [diy.com](https://diy.com)



Metallic black



Sparkling gravel (taupe)



## Incorner

Available in one size in modern grey.

### Model shown

Modern grey 5901804551192

H1005 x W350mm

BTUs 1863

**£269**



Search for 'TermalIncorner' on [diy.com](https://diy.com)



Modern grey

Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](https://diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](https://diy.com). Your legal rights are not affected.



**GoodHome** 

### Victorian

Available in two sizes in white

**Model shown**

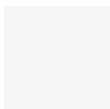
White 5059340608341

H952 x W659mm BTUs 1740

**£209**



Search for 'GoodhomeVictorian' on [diy.com](https://www.diy.com)



White



Available from December 2023

**GoodHome** 

### Lansing - Aluminium

Available in one size in white, grey and beige

- Aluminium is a fantastic conductor of heat.
- Less water is needed to get your room up to temperature which could lower your heating bills.
- Aluminium is lighter than steel or cast iron alternatives, it's easier to lift when fitting.

**Model shown**

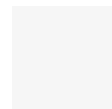
Beige 5059340606583

H1100 x W500mm BTUs 1436

**£128**



Search for 'GoodhomeLansing' on [diy.com](https://www.diy.com)



White



Grey



Beige





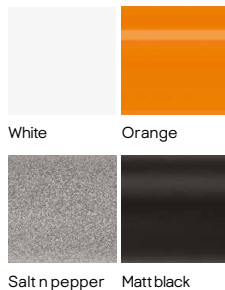
## Warp S

Available in two sizes in teal, orange, white, salt n pepper and black

### Model shown

Salt n pepper 5901804201516  
H1110 x W500mm  
BTUs 2605

**£368**



Salt n pepper Matt black



Teal



Search for 'TermaWarpS' on [diy.com](https://www.diy.com)



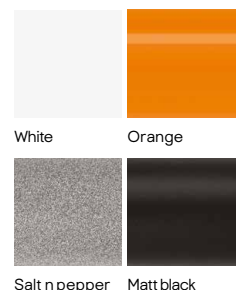
## Warp T-One electric

Available in two sizes in teal, orange, white, salt n pepper and black  
Plumbed version also available Warp T Bold

### Model shown

Teal 5903918139624  
H1110 x W500mm  
BTUs 2660

**£356**



Salt n pepper Matt black



Teal



Search for 'TermaWarpT' on [diy.com](https://www.diy.com)



## Retro

Available in two sizes in brushed brass effect

### Model shown

Brushed brass effect 5901804676536

H1170 x W504mm

BTUs 1050

**£462**



Search for 'TermaRetro' on [diy.com](https://www.diy.com)



## Rolo Towel

Available in five sizes in brass effect, salt n pepper and white

### Model shown

Brass effect 5903918139815

H1360 x W520mm

BTUs 2629

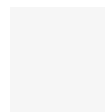
**£529**



Search for 'TermaRoloTowel' on [diy.com](https://www.diy.com)



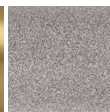
Brushed brass effect



White



Brass effect



Salt n pepper



## Flomasta

### Flomasta flat

Available in ten sizes in selected colours - black, chrome and white

Electric version also available

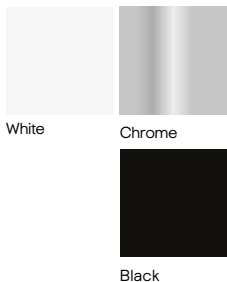
#### Model shown

White 5059340608549

H1000 x W450mm

BTUs 1402

**£55**



White

Chrome

Black

Search for 'FlomastaFlat' on [diy.com](https://diy.com)

## Flomasta

### Flomasta curved electric

Available in two sizes in silver effect

Hot water system version also available

#### Model shown

Silver effect 5052931349265

H700 x W400mm

150W

**£119**



Silver effect

Search for 'FlomastaCurvedElec' on [diy.com](https://diy.com)

Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](https://diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](https://diy.com). Your legal rights are not affected.





## Stand

Available in one size in modern grey

### Model shown

Modern grey 5901804789991

H1150 x W400mm

BTUs 2097

**£365**



Search for 'TermaStand' on [diy.com](https://www.diy.com)



## Ribbon T

Available in one size in metallic grey

### Model shown

Metallic grey 5901804337826

H930 x W500mm

BTUs 2131

**£385**



Search for 'TermaRibbonTowel' on [diy.com](https://www.diy.com)



Modern grey



Metallic grey

# Heating elements

Keep your towels warm and cosy all year round with a heating element. Powered by electricity, this allows you to heat your towel warmer independently from your central heating system. We offer a wide range of products many with varying benefits including multiple heating and timer settings giving you more control of your heating.



## GoodHome Towel radiator element

Available in four wattages in white

**Model shown**

600W White 5059340606309

**£25**



Search for 'GoodhomeElement' on [diy.com](https://www.diy.com)



## MOA

Full temperature control 30 to 60 degrees. Available in eight wattages (120W to 1200W) in chrome and white

**Model shown**

300W Chrome 5901804048968

**£75**



Search for 'TermaHeating Element' on [diy.com](https://www.diy.com)



## MOA Blue

Full temperature control 30 to 60 degrees. 7 day programmable via Bluetooth. Available in eight wattages (120W to 1200W) in chrome

**Model shown**

1000W Chrome 5901804805134

**£114**



Search for 'TermaHeating Element' on [diy.com](https://www.diy.com)



## SIM

Fixed operating temperature 65 degrees. Available in ten wattages (150W to 1500W) in stainless steel

**Model shown**

400W Grey 5901804742644

**£45**



Search for 'TermaHeating Element' on [diy.com](https://www.diy.com)



## 43D

Fixed operation at 43 degrees for low surface temperature. Available in six wattages (120W to 1000W) in silver effect

**Model shown**

300W Silver effect 5901804567032

**£72**



Search for 'TermaHeating Element' on [diy.com](https://www.diy.com)



## KTX-4 Blue controller

Full temperature control 30 to 60 degrees. 7 day programmable via Bluetooth. Works with the TS1Probe. Available in black, chrome, silver effect and white

**Model shown**

Watts as probe  
Black 5901804361241

**£119**



Search for 'TermaHeating Element' on [diy.com](https://www.diy.com)



## TS1 Probe

Heating probe for KTX range. Available in seven wattages (120W to 1000W) in chrome

**Model shown**

120W Chrome 5901804052910

**£29**



Search for 'TermaHeating Element' on [diy.com](https://www.diy.com)

Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply. Delivery charges may apply. For full details see [diy.com/customer-support/delivery](https://www.diy.com/customer-support/delivery). For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](https://www.diy.com). Your legal rights are not affected.

# Panel radiators

A panel radiator is an excellent way of keeping your home warm, it is cost effective and the traditional design will ensure it blends into any environment.

For prices visit [diy.com](https://www.diy.com)

**Flomasta**



## Single panel

Single panel radiators, also known as Type 11 are generally the thinnest radiators and have a smaller heat output - ideal for hallways and small spaces.



**Single (Type 11)** Single panel, single convector - lowest heat output and slimmest panel radiator, ideal for smaller rooms.

## Flomasta Type 11 For prices visit [diy.com](https://www.diy.com)

Dimensions HxW mm	BTUs	Type	
300 x 600	1065	Standard	5059340421100
400 x 600	1371	Standard	5059340421063
400 x 800	1827	Standard	5059340421056
400 x 900	2056	Standard	5059340421049
400 x 1200	2741	Standard	5059340421070
500 x 400	1109	Standard	5059340420974
500 x 500	1386	Standard	5059340420967
500 x 600	1664	Standard	5059340420950
500 x 700	1941	Standard	5059340420943
500 x 800	2218	Standard	5059340420936
500 x 900	2496	Standard	5059340420929
500 x 1000	2773	Standard	5059340421032
500 x 1400	3882	Standard	5059340421001
600 x 400	1298	Standard	5059340420851
600 x 500	1425	Flat	5059340420585
600 x 500	1622	Standard	5059340420844
600 x 600	1710	Flat	5059340420578
600 x 600	1710	Flat	5059340420622

Dimensions HxW mm	BTUs	Type	
600 x 600	1946	Standard	5059340420837
600 x 700	2271	Standard	5059340420820
600 x 800	2280	Flat	5059340420561
600 x 800	2595	Standard	5059340420813
600 x 900	2920	Standard	5059340420806
600 x 1000	2850	Flat	5059340420615
600 x 1000	3244	Standard	5059340420912
600 x 1200	3893	Standard	5059340420899
600 x 1400	4542	Standard	5059340420882
600 x 1400	3990	Flat	5059340420592
600 x 1600	5190	Standard	5059340420875
600 x 1800	5839	Standard	5059340420868
700 x 600	2220	Standard	5059340420769
700 x 700	2590	Standard	5059340420752
700 x 800	2960	Standard	5059340420745
700 x 900	3330	Standard	5059340420738
700 x 1200	4440	Standard	5059340420776



## Double panel plus

Double panel plus radiators are slightly thicker than the single panel and are able to produce more heat. Single panel radiators, also known as Type 11 are generally the thinnest radiators and have a smaller heat output - ideal for hallways and small spaces.



**Double plus (Type 21)** Double panel, single convector - nearly as much heat output as a double, but with the plus side of being narrower.

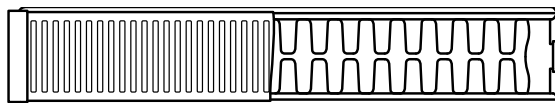
## Flomasta Type 21 For prices visit [diy.com](https://diy.com)

Dimensions HxW mm	BTUs	Type	
300 x 800	2068	Standard	5059340421490
400 x 600	1959	Standard	5059340421452
400 x 800	2612	Standard	5059340421445
400 x 900	2938	Standard	5059340421438
500 x 500	1960	Standard	5059340421360
500 x 600	2352	Standard	5059340421353
500 x 700	2744	Standard	5059340421346
500 x 800	3136	Standard	5059340421339
500 x 900	3528	Standard	5059340421322
600 x 400	1824	Standard	5059340421247
600 x 500	2154	Flat	5059340421964
600 x 500	2280	Standard	5059340421230

Dimensions HxW mm	BTUs	Type	
600 x 600	2736	Standard	5059340421223
600 x 600	2585	Flat	5059340421971
600 x 700	3192	Standard	5059340421216
600 x 800	3648	Standard	5059340421209
600 x 1000	4560	Standard	5059340421315
600 x 1200	5472	Standard	5059340421292
600 x 1400	6384	Standard	5059340421285
600 x 1600	7295	Standard	5059340421278
600 x 1800	8207	Standard	5059340421261
700 x 600	3113	Standard	5059340421155
700 x 700	3631	Standard	5059340421148

## Double panel

The double panel radiators are much larger than the single or double panel plus radiators but produce the most heat so are excellent for larger rooms such as the dining room or living room.



**Double (Type 22)** Double panel, double convector - our best-selling range of steel panel radiators; 41 sizes available on [diy.com](https://diy.com).

## Flomasta Type 22 For prices visit [diy.com](https://diy.com)

Dimensions HxW mm	BTUs	Type	
300 x 800	2584	Standard	5059340421919
400 x 600	2493	Standard	5059340421872
400 x 700	2909	Standard	5059340421865
400 x 800	3324	Standard	5059340421858
400 x 900	3740	Standard	5059340421841
400 x 1200	4987	Standard	5059340421889
500 x 400	2009	Standard	5059340421773
500 x 500	2511	Standard	5059340421766
500 x 600	3013	Standard	5059340421759
500 x 700	3515	Standard	5059340421742
500 x 800	4017	Standard	5059340421735
500 x 900	4519	Standard	5059340421728
500 x 1000	5021	Standard	5059340421834
500 x 1400	7030	Standard	5059340421803
600 x 400	2333	Standard	5059340421643
600 x 500	2833	Flat	5059340420653

Dimensions HxW mm	BTUs	Type	
600 x 500	2916	Standard	5059340421636
600 x 600	3499	Standard	5059340421629
600 x 600	3400	Flat	5059340420646
600 x 600	3400	Flat	5059340420707
600 x 700	4082	Standard	5059340421612
600 x 800	4666	Standard	5059340421605
600 x 1000	5832	Standard	5059340421711
600 x 1000	5667	Flat	5059340420684
600 x 1200	6998	Standard	5059340421698
600 x 1400	8165	Standard	5059340421681
600 x 1400	7934	Flat	5059340420660
600 x 1600	9331	Standard	5059340421674
600 x 1800	10498	Standard	5059340421667
700 x 600	3955	Standard	5059340421551
700 x 900	5932	Standard	5059340421520
700 x 1200	7909	Standard	5059340421568

Valves not included. See page 30-33 for more details.

Valves not included, please purchase separately. Selected products are available for home delivery only to selected locations, restrictions may apply.

Delivery charges may apply. For full details see [diy.com/customer-support/delivery](https://diy.com/customer-support/delivery).

For individual manufacturer's guarantee terms and conditions see page 74. For B&Q guarantee terms and conditions visit [diy.com](https://diy.com). Your legal rights are not affected.



## Radiator and towel warmer product guarantees

For full guarantee terms and conditions visit –

**GoodHome, Blyss, Flomasta –**  
diy.com

**Terma –**  
<https://en.termaheat.com/node/1325>

**Acova –**  
<https://www.zehnder.co.uk/company/legal>

**Arroll –**  
<https://www.arroll.co.uk/warranty>

**Ximax –**  
<https://www.ximax.at/en/about-us/guarantee-declaration/>

**TCP Smart**  
<https://www.tcpsmart.eu/guarantee/>

**Princess**  
<https://www.princesshome.eu/en-gb/customerservice/warranty-repairs>

**Beldray**  
<https://guarantee.upgs.com/beldray/>

**Mill**  
<https://millnorway.co.uk/warranty/>

**Drayton**  
<https://www.draytoncontrols.co.uk/terms-purchase-and-sale>

This does not affect your legal rights.

## Helping you shop

From ordering and delivery to finance options, there's everything here to help you create a home you love. For full terms and conditions, please visit [diy.com](https://diy.com). Your statutory rights are not affected.

## Ordering and delivery

### Available for home delivery

Selected items are available to order for delivery direct to your home. Available for selected locations, restrictions apply. Delivery charges may apply. See [diy.com](https://diy.com) for further details. When buying on [diy.com](https://diy.com) we'll tell you the delivery time during the checkout. If ordering in store please ask.

### Store delivery service

If you're not able to get your items home from store why not use our store delivery service? This service enables you to have your items delivered to the ground floor of choice in your home. Ask your local store for details on their delivery area. Charges apply.

## Van hire

B&Q has teamed up with Hertz 24/7 to offer you a convenient hourly van hire service to take your purchases home. In three easy steps you could be driving your van home from any of our participating stores.\*

In order to drive, you must be over the age of 21 and have held your licence for at least a year. You also need to hold a credit or Visa debit card in your own name. Registration is simple and you can be on the road in minutes!

\*Participating stores only. Please visit our store locator on [diy.com](https://diy.com) to see if your nearest store is participating. Terms and conditions apply click please visit [www.hertz247.com/bq](https://www.hertz247.com/bq) for further details. †Applies to selected products and locations only. Restrictions apply. Check [diy.com](https://diy.com) for availability.

## FlexiPlan

Powered by: **creation**

### The credit account that puts you in control.

One application, one credit limit, multiple repayment options. (17.9% APR representative)

Fast, easy online application – to find out more visit [diy.com/flexiplan](https://diy.com/flexiplan)

Credit available on purchases between £75-£25,000. 17.9% APR representative. Interest free options available on purchases of £1000 and over. Buy now pay nothing for 12 months available on purchases from £500. Terms and conditions apply. Availability of credit is subject to status. B&Q Limited acts as a credit broker and not as a lender and offers credit products from more than one lender. The credit advertised here is provided by Creation Consumer Finance Ltd.

# Terms and conditions

## Ordering and delivery

### Available for home delivery

Selected items are available to order for delivery direct to your home. Available for selected locations, restrictions apply. Delivery charges may apply. See [diy.com](http://diy.com) for further details. When buying at [diy.com](http://diy.com) we'll tell you the delivery time during the checkout. If ordering in store please ask.

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## Ordering and delivery FAQs

### Will all of my home delivered items arrive together?

You can select the same delivery date for several products at the checkout at [diy.com](http://diy.com). However, items delivered by different partners may arrive separately and at different times.

### Do you deliver to my address?

We're currently unable to deliver online orders to the Republic of Ireland, Jersey, Guernsey, Isles of Scilly, Scottish Islands (including Isle of Skye, Isle of Arran, Isle of Colonsay, Isle of Cumbrae, Isle of Jura, Isle of Coll, Isle of Eigg, Isle of Rhum, Isle of Canna), Orkney Islands, Outer Hebrides and BFPO addresses.

Bulk products will be delivered to the kerbside outside of your address. You'll be advised at the checkout if this is the case, and you'll be responsible for moving these items onto your property.

### Can B&Q let me know the time of my delivery?

Some of our delivery partners may contact you in advance by phone or by text message and may let you know either an estimated arrival time or confirm an am/pm delivery slot. If this applies to your order, we'll let you know before you check out and in your confirmation email.

### When will my home delivery order arrive?

For the majority of products on [diy.com](http://diy.com), we'll either be able to let you know, or let you choose, a delivery date before you check out. For all other products, we'll let you know that we'll be in touch by phone or text message to arrange a delivery date.

Deliveries may be made between 8am and 6pm.

### When can I collect my Click + Collect order?

If you order before 7pm Monday to Friday or 4pm Saturday and Sunday, your Click + Collect order will be available from 1pm the next day in your chosen store.

Please note that we have some stores where your order will take two days to be ready and can then be collected after 6pm (this includes stores in Northern Ireland and on the Isle of Man, please see [www.diy.com/click-collect](http://www.diy.com/click-collect) for the full list).

Find out more about when your order will be ready for collection on our Click + Collect page on [diy.com/click-collect](http://diy.com/click-collect)

If you don't collect your order straightaway, we'll hold it in store for you for 7 days. If it's not been collected after 7 days, one of our team will be in contact with you.

### Where do I collect my Click + Collect order from?

Your Click + Collect order will be available at the Click + Collect point in your chosen store. Look for the Click + Collect signs in the checkout area.

## About our products

All products are subject to availability.

All prices are correct at time of going to press and may be subject to change. Whilst we try to ensure accurate colour representation, please be aware that the photographic process may sometimes alter colours. Some items in our photographs are included for display purposes and are not necessarily intended to be installed as shown with regard to proximity. Please refer to the instructions supplied with your product before installation. A summary of this price guide is available in Braille, large print or on audio cassette. Please ask at your local store for more details.

## Finance

Open a FlexiPlan credit account and use it for everything you need from B&Q for your home improvement projects when you spend £75 or more. There's one application, one credit limit, and multiple repayment options. Please see [diy.com/flexiplan](http://diy.com/flexiplan) for more information or speak to a colleague in store. Credit available on purchases between £75 - £25000. **17.9% APR representative.** Interest free options available on purchases over £1,000. Terms and conditions apply. Availability of credit is subject to status. **B&Q Limited acts as a credit broker and not as a lender and offers credit products from more than one lender. The credit advertised here is provided by Creation Consumer Finance Ltd.**

## Doing your bit

The UK's Waste Electrical and Electronic Equipment (WEEE) regulation aims to ensure the waste of electrical and electronic equipment is disposed of in an environmentally friendly way. You can take back any unwanted small electrical products, or if you've purchased a larger, like-for-like product from us, to a B&Q store free of charge. Where you've purchased a large like-for-like electrical product from us within 28 days, we can collect it for a fee per item by calling 0333 014 3529. Visit [diy.com](http://diy.com) for more details.

## Returns policy

Please keep your receipt for anything you buy from us. It'll ensure we can help you if you need to bring something back.

If you return a product unused, with the original receipt within 90 days of purchase (or delivery where applicable) we'll exchange the product or issue a refund based on the original method of payment. For purchases made by debit/credit card, the same card must be used to process the refund. B&Q customer sales forms are an acceptable form of receipt.

Products that have been cut, made to measure or mixed to your requirements cannot be exchanged or refunded.

### Your consumer rights are not affected

If the product you purchase is faulty, or not as described, we may offer an exchange, refund or repair as appropriate, in accordance with your consumer rights.

### Ways to return your items

In the first instance, return via home delivery or [diy.com](http://diy.com)

Contact us on 0333 014 3357.

Lines are open 8am-8pm Monday to Saturday and 10am-4pm Sunday.

Email us at [home.delivery@b-and-q.co.uk](mailto:home.delivery@b-and-q.co.uk)

Write to us at B&Q Customer Services Centre, North Avenue, Clydebank, West Dunbartonshire, G81 2NT.

### Alternatively, return your items to your local B&Q store

You'll need to take the product, your receipt/sales advice and the debit/credit card you used for payment with you.

## Contacts

If you would like to leave feedback about your experience in our stores please let us know.

### Email us

You can contact us using our customer support form.

### Call or write to us

For questions relating to orders placed for home delivery, please call our dedicated line on 0333 014 3357.

Monday-Saturday 8am-8pm, Sunday 10am-4pm.

For general enquiries call 0333 014 3098.

Monday-Friday 8am-8pm, Saturday 8am-5pm, Sunday 10am-4pm.

Or write to us at B&Q Customer Services Centre, North Avenue, Clydebank, West Dunbartonshire, G81 2NT.

Registered office: B&Q Limited, Chestnut Avenue, Chandlers Ford, Hampshire SO53 3LE

### Follow us



### Prices correct as of 6 October 2023.

Prices and availability may have changed since the publication of this brochure. Customers are advised to check current prices and availability online at [diy.com](http://diy.com) before purchasing.

GoodHome is our product brand. It is a seal of quality, innovation and excellence and a number of existing products branded Cooke & Lewis have garnered great customer feedback and passed all our assessment criteria. They have therefore won the right to move under the GoodHome brand but are still being supplied under their original Cooke & Lewis packaging for a short period because true to our sustainable ambition, we do not believe in throwing away perfectly good packaging.