Freestanding furniture







Home life never stands still. Whether you're a growing family or growing a business, moving in or moving on, your interiors will change with you. Find stylish furniture and flexible storage to shape your space to your life.

Spark some ideas

If you're looking for advice on how to make the most of your space, speak to a member of our team in store. Alternatively, you'll find lots of ideas, advice and planning tools at **diy.com**

Free planning

When you're ready to design your space, speak to a member of our team about our free planning service. Book an appointment at diy.com/customer-support/planningappointment

Installation service

To make your experience completely seamless, we can match you with an installer in your area. For details, see page 66.

Finance it your way

You can finance your entire project with a range of flexible finance options. For details, see **diy.com/services/finance**

Prices correct as of 6 October 2023.

Prices and availability may have changed since the publication of this brochure. Customers are advised to check current prices online at diy.com before purchasing

In store or at your door



Click + Collect

Need it quick? Click + Collect is available on 1,000s of products.



Home delivery

Don't move a muscle. Get your order at a time that suits you when you choose next day or named day delivery.**

Van hire

Use our Hertz 24/7 hourly van hire service to help you get your items home. Prices start at £15 per hour at participating stores.***

Visit us at diy.com

- Selected products are not available as part of our Click + Collect service. Available in selected stores only. Restrictions apply, see diy.com
- ** Delivery charges may apply see page 67.
 *** Participating stores only. Please visit our store locator at diycom to see if your nearest store is participating. Terms and conditions apply, visit www.hertz247.com/bq for further details.

A home for EVELVU

Choose your furniture style	
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Choose your furniture style

Make every wall in every room a canvas for your personality. Our collections are always changing, designed to make any home and any room uniquely yours.



Boho living space

This homely haven is made up of a delightful blend of textures, from wood panelled walls to velvet effect furnishings.



Gaming chic

LED strip lighting, a stylish black and red colour palette, and a proper set up for climbing to the top of the gaming ranks.



Timeless

Bring a touch of class to your interiors. Featuring a sturdy frame, metal knobs and a matt white finish, our Paris bedroom furniture will never go out of style.



Art deco

From plush velvet armchairs to gold effect geometric wallpaper, this room oozes elegance and retro-inspired style.



Refined industrial

Our Zorras furniture combines dark wood with black hairpin legs for an elegant twist on industrial design.



Sleek modern

Smooth lines, handleless drawers, and a gloss white finish perfectly for any room, no matter the style or colour palette.

Home furnishings

Occasional chairs	
Side and coffee tables	
Living room furniture	
Home office	

14 18

26



Occasional chairs

Make a statement, add colour, or invite character to unloved corners of your home. From cosy and traditional to sophisticated and modern, there are occasional chairs for every interior and mood. You can even up comfort levels with a footstool.



Products shown are available for home delivery only to selected locations, restrictions apply. Delivery charges may apply. For full details, please see div.com/customer-support/delivery



Zennor chair

W770 x H850 x D795mm Linen effect Off white 505934062068* Dark grey 5059340620695* Light grey 5059340620671*





Light grey





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Frula flower chair W840 x H860 x D700mm Black and rattan effect 5059340160603

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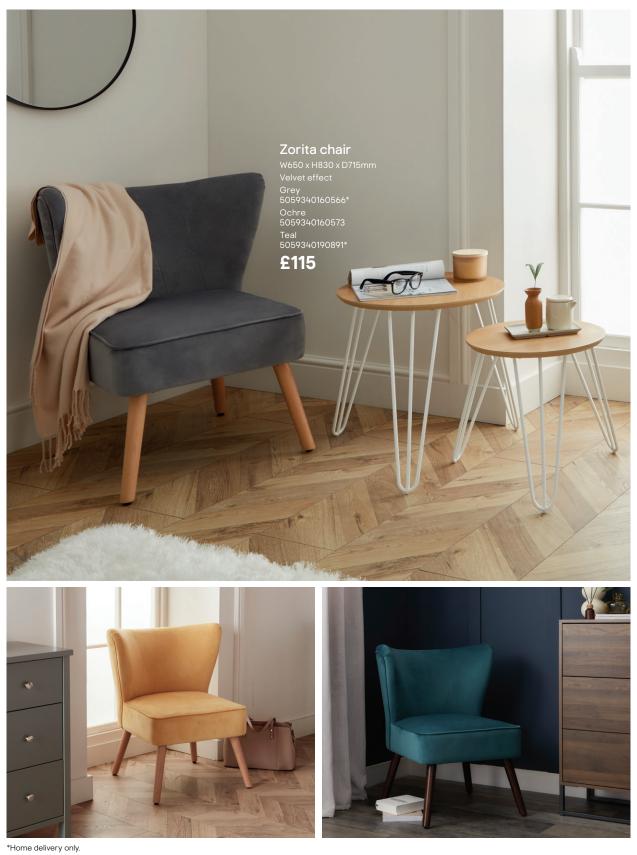
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£125

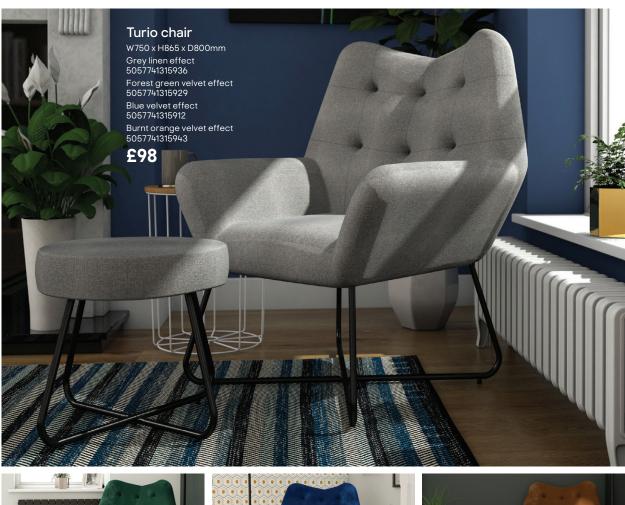
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Turio stool

W480 x H400 x D480mm Grey linen effect 5057741315974 Forest green velvet effect 5057741315967 Blue velvet effect 5057741315950 Burnt orange velvet effect 5057741315981





W730 x H840 x D665mm Linen effect Dark blue 5059340620497 Yellow 5059340620534

Colenso tub chair

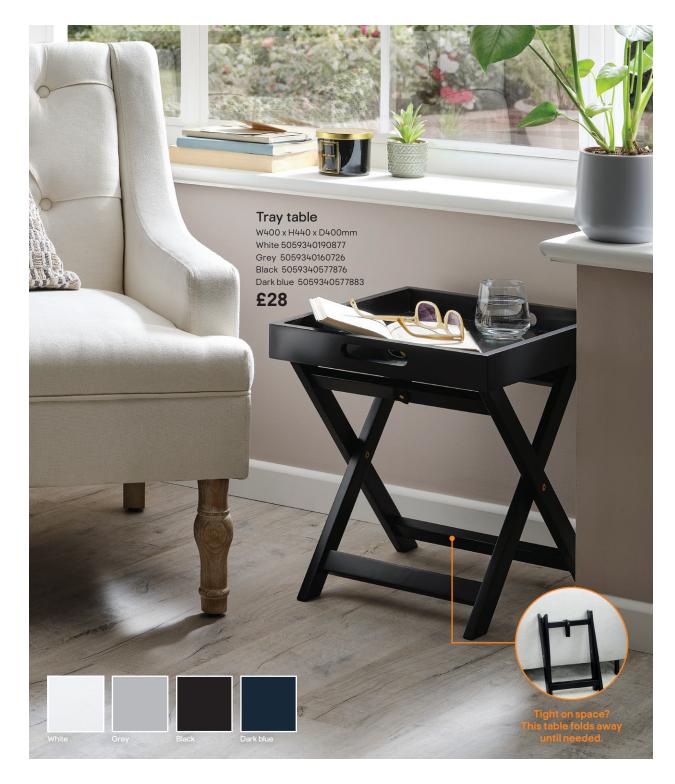
Dark grey 5059340620527 Light grey 5059340620510

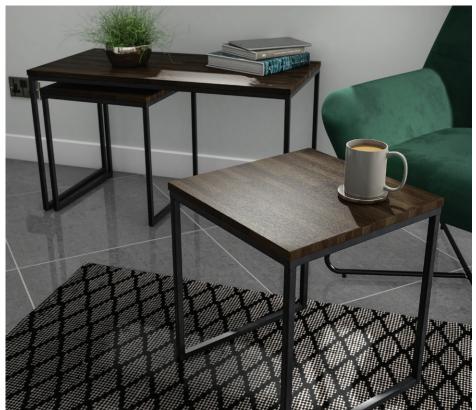
£90



Side and coffee tables

From reading sessions to coffee conversations, no cosy nook is complete without a small table. Find design-led styles fit for all interiors.







Atico table set

Coffee table W900 x H450 x D500mm Side table W400 x H400 x D400mm Set includes coffee table and two side tables. Walnut effect 3663602374961 *

£120

Available separately: Atico coffee table W900 x H450 x D500mm Walnut effect 5057741315493 **£70**

Atico side table W400 x H400 x D400mm Walnut effect 5057741315486 **£28**

Atico side table

W250 x H640 x D400mm Black 5059340160207 Walnut effect 5059340160733* **£30**

*Home delivery only.

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Risco table set

Large side table W370 x H450 x D427mm Small side table W300 x H390 x D346mm Set includes one large and one small side table. White terrazzo print 5059340160702*



Zarza table set

Large side table W500 x H500 x D500mm Small side table W400 x H400 x D400mm Set includes one large and one small side table. White and ash veneer 5059340160740*





Metal tray side table Dia470 x H500mm Navy 5059340160757 White 5059340160764 **£20**





Oscuro side table W400 x H450 x D400mm Matt black 5057741316568





Kleca side table

W405 x H450 x D405mm White and oak effect 5057741315509



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Siva side table Dia450 x H390mm Grey and oak effect 3605095707710*



Living room furniture

Style the clutter and let your living room be a place to relax and unwind. Give everything a home, from books to magazines and even the remote, and create a cosy sanctuary that showcases a few of your favourite things.







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Carnon ladder bookcase

W600 x H1680 x D135mm Oak effect 5059340615875 White 5059340615882 Black 5059340615868 **£90**







Oak effect Whi



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Porthchapel bookcase

W718 x H1823 x D328mm Oak effect 5059340680286 Black oak effect 5059340680279

£178



Oak effect

Black oak effect

Penwith bookcase W662 x H1800 x D257mm White 5059340680248 Grey 5059340680231



Leona

Inspired by 1970s style, Leona furniture features design-led rattan-effect accents. The contrasting drawers are perfect for hiding away bits and bobs. Find coordinating bedroom storage for a streamlined look (see page 42).



1 2 drawer console table W800 x H790 x D400mm Black and rattan effect 5059340160184

£135

I drawer coffee table W1150 x H400 x D600mm

W1150 x H400 x D600mm Black and rattan effect 5059340160658 **£145**



For more freestanding furniture visit **diy.com**

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Pinilla

A nod to French shabby chic, this collection is made from solid wood with contrasting feature doors and drawers. The open shelves are perfect for displaying your favourite accessories.



1 2 drawer console table W800 x H800 x D300mm Whitewash 5059340160382

£120

2 1 drawer bedside table W400 x H600 x D300mm Whitewash 5059340160368



3 2 door sideboard W800 x H800 x D300mm Whitewash

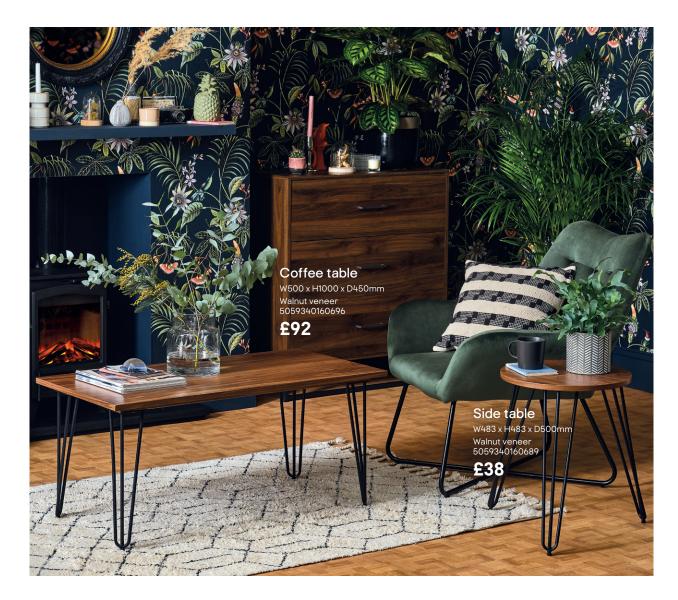
£142





Zorras

The Zorras collection is defined by its warm walnut tones and black details. Away from the living room, the pieces will slot seamlessly into a home office or bedroom. See page 37 for more furniture from the range.



	Console table W350 x H800 x D750mm Walnut veneer 5059340160795 £80		Desk W600 x H1200 x D730mm Walnut veneer 5059340160801 £120
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Home office

A coordinated, organised space makes it easier to work, regardless of location. Discover desks and chairs for your home office setup, study spot or gaming station.





Penwith 2 drawer desk W996 x H731 x D396mm White 5059340680262

5059340680262 Grey 5059340680255

£84

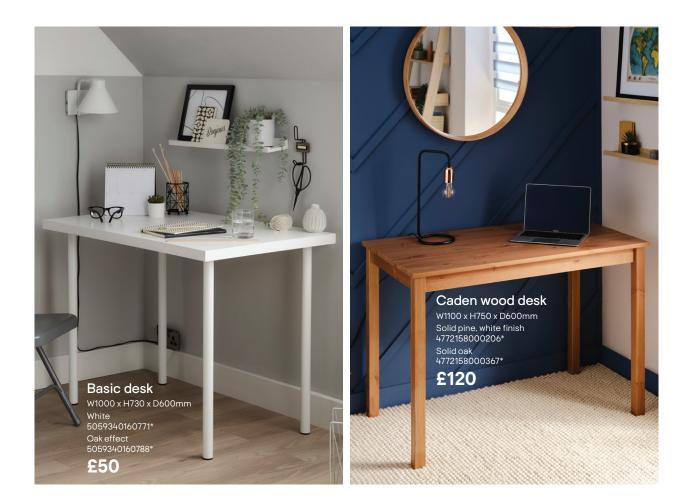


Traditional 3 drawer desk W1201 x H726 x D481mm Oak effect 5060653083947 White 5060653083930





61.





Oak effect

Mali 2 drawer desk

W1016 x H765 x D400mm Oak effect 5060653083909* **£134** Walnut effect 5060653083916* £134 Gloss white 5706887962077 £85



Walnut effect Gloss white



Manera 2 shelf desk W740 x H840 x D515mm White 5059340621937 Oak effect 5059340621920



White

Oak effect

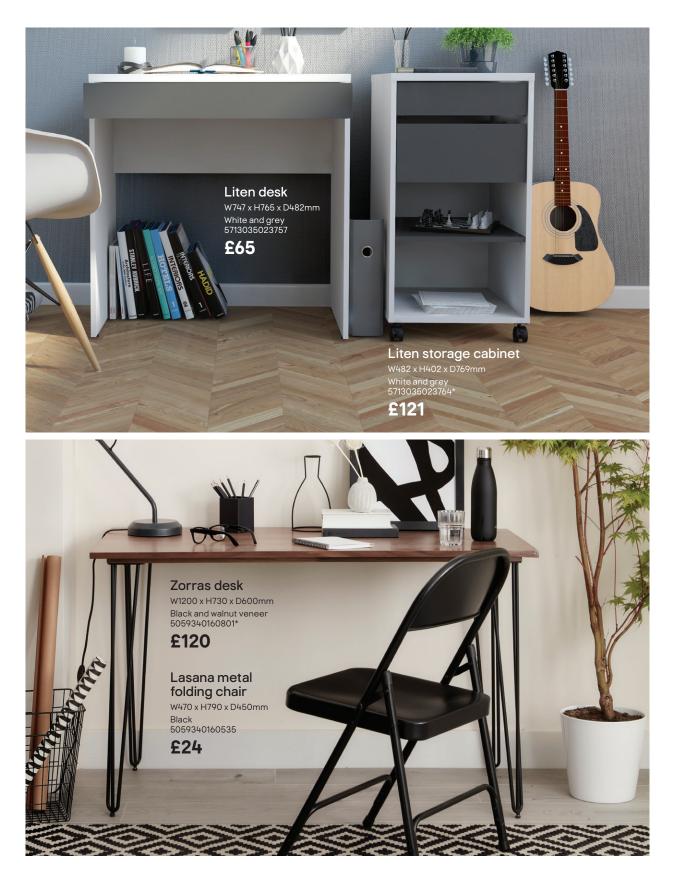


Mondovi compact desk W800 x H750 x D450mm Black and oak effect 5059340160825

£48

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Seponi desk W800 x H750 x D450mm Black and walnut effect 5059340160832 £70



This folding design allows you to tuck it away when you're done.

Zarza desk W120 x H730 x D600mm White and ash veneer 5059340160818* £110



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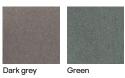
Arvor desk chair

W620 x H850-945 x D640mm Linen effect Yellow 5059340621869* Dark blue 5059340621838* Dark grey 5059340621852 Green 5059340621845









Trevillet desk chair

W620 x H835-915 x D660mm Velvet effect Blue 5059340620640 Mink 5059340620657* Grey 5059340620664







32



Skyber desk chair

W610 x H775-875 x D600mm Linen effect Light grey 5059340621906 Dark blue 5059340621883*

£130



Dark blue

Eseld desk chair W670 x H880-960 x D670mm Linen effect

Off white 5059340620558* Grey 5059340620541*

£150



Off white

Grey

*Home delivery only.

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Desk chair W605 x H950-1045 x D595mm Black 5057741331332*





Jowan desk chair W465 x H745-840 x D500mm Faux leather Brown 5059340621876 **£78**



Lasana metal folding chair W470 x H790 x D450mm Dark grey 5059340160672 Black 5059340160535 **£24**



*Home delivery only.

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Bedroom furniture collections

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Zorras

Zorras furniture offers authentic industrial styling with metal accents and a walnuteffect finish. Find matching tables, perfect for a home office or living room, on page 25.



Paris

This Paris range has all the furniture you need for an organised bedroom. The relaxed yet traditional pieces feature smart cornice detailing and knob handles.



Also available:

3 piece set

Set includes 2 drawer bedside table, 4 drawer chest and double wardrobe. White 5059340531816* Grey 3663602372271*

£481



2 drawer bedside table W436 x H585 x D400mm White 5706887940204* Grey 5713035049283 **£86**



4 drawer chest W962 x H869 x D485mm White 5059340506043* Grey 3663602372264* **£160**



Double wardrobe W962 x H2006 x D605mm White 5059340506050* Grey 3663602372288* **£235**

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Vinova

Vinova complements almost any decor. This versatile range has plenty of practical options to house your belongings.



*Home delivery only.

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Leona

Complete with vintage-inspired rattan-effect drawers, the Leona range is an elegant addition to a bedroom. The natural panels contrast beautifully against the smooth black profile. Continue the theme in your living room with the matching tables (see page 23).



Esla

The Esla collection is simple and streamlined, making it perfect for both understated and bold interiors. Find chests and wardrobes featuring handleless drawers and ample storage space.







2 drawer bedside table W400 x H500 x D500mm Gloss white 5706887996768 Oak effect 5713035067492

£60



3 drawer chest W770 x H700 x D500mm Gloss white 5706887996850 Oak effect 5713035067430



5 drawer tall chest W400 x H1110 x D500mm Gloss white 5706887996836 Oak effect 5713035067393 £100



1 drawer double wardrobe

W989 x H2000 x D500mm Gloss white 5059340506012* Oak effect 5059340506005*



*Home delivery only.

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Valenca

Valenca has a timeless look that'll complement changing interiors for years to come. Choose from three neutral colourways and create your own range to suit your space.





3 drawer chest

W800 x H840 x D410mm White 5707252116071 Black 5707252053918 Grey 5707252060312 **£135**



3 drawer bedside table W400 x H699 x D382.5mm White 5707252116057 Black 5707252075491 Grey 5707252075514

£75



1 drawer bedside table

W400 x H700 x D354mm White 5707252116033 Black 5707252055233 Grey 5707252060268



Double wardrobe

W890 x H1950 x D496mm White 5707252116187 Black 5707252116170 Grey 5707252116194 £255

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Atomia all-in-one

Coordinate your Atomia modular storage with the matching freestanding furniture. Choose from four colourways.





Double wardrobe

W1000 x H1930 x D596mm Gloss white 5059340518299* Oak effect 5059340518282* Grey oak effect 5059340518275* Gloss anthracite 5059340518268*



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*Home delivery only.

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3 piece set

Set includes 2 drawer bedside table, 4 drawer chest and double wardrobe. Gloss white 5059340528656* Oak effect 5059340528649* Grey oak effect 5059340528632* Gloss anthracite 5059340528625* **£290**

Good to know

Pick up a copy of our Fitted Furniture brochure for the matching range of Atomia modular furniture.



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Double wardrobe

W1000 x H1930 x D596mm Gloss white 5059340518299* Oak effect 5059340518282* Grey oak effect 5059340518275* Gloss anthracite 5059340518268*



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Hartnett

Featuring child-friendly cutout handles, Hartnett was made with little hands and fun bedrooms in mind. Kids will love the treasure chest-inspired storage.



1 2 drawer chest W781 x H630 x D388mm White 5055772401390

£120

2 drawer double wardrobe W827 x H1803 x D488mm White 3663602372141*

£189

3 2 drawer bedside table W450 x H435 x D388mm White 5055772401383



Nova

Practical and neat, Nova furniture has integrated handles and a smooth matt finish.



1 5 drawer tall chest W400 x H1065 x D400mm Matt white 5706887965986



2 3 drawer chest W768 x H835 x D400mm Matt white 5706887965955



3 2 drawer bedside table W400 x H480 x D340mm Matt white 5706887965931

£42

*Home delivery only.

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Lamego

Lamego furniture is perfect for brightening small spaces. Its gloss white and oak-effect profile opens to reveal heaps of storage.



1 Double wardrobe W787 x H2009 x D497.5mm Gloss white and oak effect 5059340506029

£165

2 Triple wardrobe W1181 x H2009 x D497.5mm Gloss white and oak effect 5059340506036 £190

3 2 drawer bedside table W400 x H423 x D402mm

W400 x H423 x D402mm Gloss white and oak effect 5713035024594

£45

4 drawer chest W802 x H681 x D402mm Gloss white and oak effect 5713035036962



Fabro

Cool and compact, Fabro's fresh design features solid ash legs and is perfectly sized to store a good book and stylish lamp.



Bedside table

W400 x H550 x D300mm White and solid ash 5059340160504 **£35**

Monda

Whether you're tight on space or just prefer minimalist design, Monda simply mounts onto the wall, freeing up room below.



1 drawer wall-mounted bedside table

W350 x H250 x D300mm White and ash veneer 5059340193366

£46

Also available: White 5059340160399 **£44**

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Ready assembled furniture

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Sherwood

This Sherwood furniture can be used in any part of your home. From clothing storage to media solutions, create your own combination in a bedroom, living room or hallway. Look out for the pieces with integrated wireless charging.*

Blanket box

£155

6 drawer

Matt grey 5056071016025

£310

wide chest W1120 x H788 x D415mm

W840 x H415 x D415mm Matt grey 5056071016131





1 door bedside table W395 x H695 x D415mm Matt grey 5056071033671

£140



4 drawer deep chest W765 x H1075 x D415mm Matt grey 5056071016056



Sliding door double wardrobe

W1005 x H1975 x D600mm Matt grey 5056071016094



Also available:

3 piece set Set includes 1 door bedside table, 3 drawer bedside chest and double wardrobe.

Matt grey 5056071007306







Also available:

Dressing table with stool	5056071007290	£385	
3 drawer bedside chest with built-in wireless charger*	5056071015981	£195	
5 drawer chest	5056071016018	£245	
2 drawer double wardrobe	5056071016070	£325	
Triple mirror wardrobe	5056071016087	£445	

*This feature is compatible with all mobile phones which have a wireless charging function. Users should check that their phone is compatible before buying the furniture.

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Diamond

The ready assembled Diamond range is defined by its distinctive pattern and gold-effect details, perfect for dialling up the atmosphere in any bedroom. From small cabinets to spacious chests, there is furniture to give all your things a tidy place of their own.







Matt kashmire Kobe pink and white

Dusk grey



1 drawer bedside table W450 x H570 x D395mm Built-in wireless charger* Matt kashmire 5056071033398 Kobe pink and white 5056071033404

Dusk grey and white 5056071033411

£255



2 drawer midi chest W575 x H570 x D395mm Matt kashmire 5056071033282 Kobe pink and white 5056071018982

5056071021296 **£230**

Dusk grey and white



3 drawer chest

W765 x H740 x D395mm Matt kashmire 5056071033299 Kobe pink and white 5056071018883 Dusk grey and white 5056071021364

£315



4 drawer chest

W765 x H910 x D395mm Matt kashmire 5056071033305 Kobe pink and white 5056071018906 Dusk grey and white 5056071021371



Integrated mobile phone charging

Rethink where and how you charge with integrated wireless charging. If your phone supports wireless charging, simply place it on the built-in charge point. Features on selected bedside tables.*



- · Fully assembled
- Scratch-resistant
- Mains powered

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· Charge point indicated by the peelable label.

Also available:

1 drawer bedside table		
Matt kashmire	5056071033329	£185
Kobe pink and white	5056071018944	£185
Dusk grey and white	5056071021326	£185
5 drawer chest		
Matt kashmire	5056071033312	£355
Kobe pink and white	5056071018920	£355
Dusk grey and white	5056071024600	£355
5 drawer tallboy chest		
Mattkashmire	5056071033268	£265
Kobe pink and white	5056071019569	£265
Dusk grey and white	5056071024549	£265
Open wardrobe		
Matt kashmire	5056071033381	£275
Kobe pink and white	5056071019088	£275
Dusk grey and white	5056071024686	£275
Double wardrobe		
Matt kashmire	5056071033367	£380
Kobe pink and white	5056071019040	£380
Dusk grey and white	5056071021302	£380
2 drawer double wardrobe		
Matt kashmire	5056071033374	£395
Kobe pink and white	5056071019064	£395
Dusk grey and white	5056071021340	£395







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Devon

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The Devon series has everything you need for storing and keeping things organised in your bedroom. Each piece of furniture comes fully assembled, just choose a ready-made combination or create your own to suit your space and belongings.





2 drawer bedside table

W395 x H505 x D415mm Built-in wireless charger* Bardolino oak effect 5056071015776

£165



Dressing table and stool

Dressing table W930 x H788 x D415mm Stool W480 x H510 x D380mm Bardolino oak effect 5056071005142









4 piece set

Set includes two 1 door bedside tables, 3 drawer chest and double wardrobe. Bardolino oak effect 5056071005197





Also available:

3 piece set Set includes 1 door bedside table, 3 drawer chest and double wardrobe. Bardolino oak effect 5056071005159





4 drawer bed box W1120 x H505 x D415mm Bardolino oak effect 5056071011693



Also available:

2 drawer bedside table	5056071007535	£110
Double wardrobe	5056071007580	£250
Triple mirror wardrobe	5056071011747	£380
Mirror	5056071007627	£140



For more ready assembled furniture visit **diy.com**

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Warwick

Warwick bedroom range is complemented with curved tops and a delicate grooved design on all doors and drawers, with optional contrasting oak effect tops and handles this stunning bedroom range will suit any interior, and look good doing so.



Available from November 2023.





2 drawer bedside W395 X H505 X D415mm Cream & oak 5056071012799





4 Drawer Midi Chest W580 X H885 X D415mm Cream & oak 5056071010788





3 drawer chest W765 X H695 X D415mm Cream & oak 5056071012805





4 drawer deep chest W765 X H1075 X D415mm Cream & oak 5056071012850





5 drawer tall chest W395 X H1075 X D415mm

Cream & oak 5056071010689 **£210**

Also available:



Vanity table W415 X H795mm Cream & oak 5056071012904





Tall triple mirror wardrobe

W1110 X H1970 X D530mm Cream & oak 5056071015288

£640



 Tall wardrobe

 W740 X H1970 X D530mm

 Cream & oak

 5056071012522

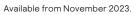


5 drawer chest	5056071012812	£280	Mirror	5056071012928	£140
Desk	5056071011716	£320	Tall triple wardrobe	5056071013635	£590

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Cube

Elevating the feel of the room through adding depth to the furniture surface. Use it to compliment or contrast to help improve the visual of any space.









2 drawer bedside W450 x H570 x D400mm Duck and white 5056071057349 **£200**



5 drawer chest W770 x H1080 x D420mm Duck and white 5056071057387





3 drawer chest W580 x H740 x D400mm Duck and white 5056071057363 **£280**



1 drawer side table W450 x H410 x D400mm Duck and white 5056071057448

£180



2 door wardrobe W770 x H1970 x D530mm

Duck and white 5056071057554





3 drawer media unit

W970 x H740 x D400mm Duck and white 5056071055529



Also available:

1 drawer coffee table	5056071066068	£290
2 drawer TV unit	5056071066075	£340

Linear

Showcase any space in your home. From Bedroom to living room Linear blends into any setting with a wide range of stylish colours and finishes.



Available from November 2023.





2 drawer bedside W450 x H570 x D400mm Reed green 5056071061742 **£200**



5 drawer chest W770 x H1080 x D420mm Reed green 5056071061780





3 drawer chest W580 x H740 x D400mm Reed green 5056071061773 **£280**



1 drawer side table W450 x H410 x D400mm Reed green 5056071061810

£180



2 door wardrobe W770 x H1970 x D530mm Reed green 5056071061872

£370



1 drawer coffee table W910 x H460 x D400mm Reed green 5056071059268





2 drawer TV unit W1280 x H520 x D400mm Reed green 5056071063876





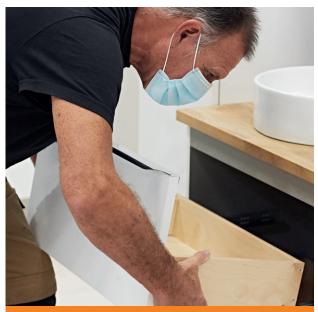
3 drawer media unit W970 x H740 x D400mm Reed green 5056071061919



Products shown are available for home delivery only to selected locations, restrictions apply. Delivery charges may apply. For full details, please see div.com/customer-support/delivery

Helping you shop

From ordering and delivery to finance options, we're here to help you create a home you love. For our full terms and conditions, please visit our website at diy.com. Your statutory rights are not affected.



Introducing our installation service

Our installation service for kitchens, bathrooms and bedrooms makes it even easier to bring your dream space to life.



We coordinate your project from start to finish, working with approved installers.



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We provide a 2-year workmanship guarantee in addition to any product guarantees for peace of mind.

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Terms and conditions

Ordering and delivery

Available for home delivery

Selected items are available to order for delivery direct to your home. Available for selected locations, restrictions apply. Delivery charges may apply. See diy.com or in store for further details. When buying at diy.com, we'll tell you the delivery time during the checkout. If ordering in store, please ask.

Store delivery service

If you're not able to get your items home from store, why not use our store delivery service? This service enables you to have your items delivered to the ground floor of choice in your home. Ask your local store for details on their delivery area. Charges may apply.

Ordering and delivery FAQs

Will all of my home delivered items arrive together?

You can select the same delivery date for several products at the checkout at diy.com. However, items delivered by different partners may arrive separately and at different times.

Do you deliver to my address?

We're currently unable to deliver online orders to the Republic of Ireland, Jersey, Guernsey, Isles of Scilly, Scottish Islands (including Isle of Skye, Isle of Arran, Isle of Colonsay, Isle of Cumbrae, Isle of Jura, Isle of Coll, Isle of Eigg, Isle of Rum, Isle of Canna), Orkney Islands, Outer Hebrides and bfpo addresses.

Bulk products will be delivered to the kerbside outside of your address. You'll be advised at the checkout if this is the case, and you'll be responsible for moving these items onto your property.

Can B&Q let me know the time of my delivery?

Some of our delivery partners may contact you in advance by phone or by text message and may let you know either an estimated arrival time or confirm an am/pm delivery slot. If this applies to your order, we'll let you know before you check out and in your confirmation email.

When will my home delivery order arrive?

For the majority of products on diy.com, we'll either be able to let you know, or let you choose, a delivery date before you check out. For all other products, we'll let you know that we'll be in touch by phone or text message to arrange a delivery date. Deliveries may be made between 8am and 6pm.

When can I collect my Click + Collect order?

If you order before 7pm Monday to Friday or 4pm Saturday and Sunday, your Click + Collect order will be available from 1pm the next day in your chosen store.

Please note that we have some stores where your order will take two days to be ready and can then be collected after 6pm (this includes stores in Northern Ireland and on the Isle of Man, please see www.diy.com/click-collect for the full list).

Find out more about when your order will be ready for collection on our Click + Collect page on diy.com/click-collect If you don't collect your order straightaway, we'll hold it in store for you for 7 days. If it's not been collected after 7 days, one of our team will be in contact with you.

Where do I collect my Click + Collect order from?

Your Click + Collect order will be available at the Click + Collect point in your chosen store. Look for the Click + Collect signs in the checkout area.

About our products

All products are subject to availability.

All prices are correct at time of going to press and may be subject to change. Whilst we try to ensure accurate colour representation, please be aware that the photographic process may sometimes alter colours. Some items in our photographs are included for display purposes and are not necessarily intended to be installed as shown with regard to proximity. Please refer to the instructions supplied with your product before installation. A summary of this price guide is available in Braille, large print or on audio cassette. Please ask at your local store for more details.

Finance

Open a FlexiPlan credit account and use it for everything you need from B&Q for your home improvement projects when you spend £75 or more. There's one application, one credit limit, and multiple repayment options. Please see **diy. com/flexiplan** for more information or speak to a colleague in store. Credit available on purchases between £75 - £25,000. **17.9% APR representative**. Interest free options available on purchases over £1,000. Terms and conditions apply. Availability of credit is subject to status. **B&Q Limited acts as a credit broker and not as a lender and offers credit advertised here is provided by Creation Consumer Finance Ltd.**

Doing your bit

The UK's Waste Electrical and Electronic Equipment (WEEE) regulation aims to ensure the waste of electrical and electronic equipment is disposed of in an environmentally friendly way. You can take back any unwanted small electrical products, or if you've purchased a larger, like-forlike product from us, to a B&O store free of charge. Where you've purchased a large like-for-like electrical product from us within 28 days, we can collect it for a fee per item by calling 0333 014 3529. Visit diy.com for more details.

Returns policy

Please keep your receipt for anything you buy from us. It'll ensure we can help you if you need to bring something back.

If you return a product unused, with the original receipt within 90 days of purchase (or delivery where applicable), we'll exchange the product or issue a refund based on the original method of payment. For purchases made by debit/credit card, the same card must be used to process the refund. B&O customer sales forms are an acceptable form of receipt.

Products that have been cut, made to measure or mixed to your requirements cannot be exchanged or refunded.

Your consumer rights are not affected

If the product you purchase is faulty, or not as described, we may offer an exchange, refund or repair as appropriate, in accordance with your consumer rights.

Ways to return your items

In the first instance, return via home delivery or www.diy.com

Contact us on 0333 014 3357.

Lines are open 8am-8pm Monday to Saturday and 10am-4pm Sunday.

Email us at home.delivery@b-and-q.co.uk

Write to us at B&Q Customer Services Centre, North Avenue, Clydebank, West Dunbartonshire, G812NT.

Alternatively, return your items to your local B&Q store

You'll need to take the product, your receipt/sales advice and the debit/credit card you used for payment with you.

Contacts

If you would like to leave feedback about your experience in our stores, please let us know.

Email us

You can contact us using our customer support form.

Call or write to us

For questions relating to orders placed for home delivery, please call our dedicated line on 0333 014 3357.

Monday-Saturday 8am-8pm, Sunday 10am-4pm.

For general enquiries call 0333 014 3098. Monday-Friday 8am-8pm, Saturday 8am-5pm, Sunday 10am-4pm.

Or write to us at B&Q Customer Services Centre, North Avenue, Clydebank, West Dunbartonshire, G812NT.

Registered office B&Q Limited, Chestnut Avenue, Chandlers Ford, Hampshire SO53 3LE.

Follow us



Prices correct as of 6 October 2023. Prices and availability may have changed since the publication of this brochure. Customers are advised to check current prices and availability online at div.com before purchasing.

GoodHome is our product brand. It is a seal of quality, innovation and excellence and a number of existing products branded Cooke & Lewis have garnered great customer feedback and passed all our assessment criteria. They have therefore won the right to move under the GoodHome brand but are still being supplied under their original Cooke & Lewis packaging for a short period because true to our sustainable ambition, we do not believe in throwing away perfectly good packaging.

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Free planning

When you're ready to design your space, speak to a member of our team about our free planning service. Book an appointment at diy.com/customer-support/ planning-appointment

To make your project completely seamless, we can match you with a trusted installer in your area.

Flexible credit

Open a FlexiPlan credit account and take control of the way you pay for your indoor furniture. For details please see diy.com/flexiplan