

# Patlock Instruction Leaflet



## PUSH, CLICK, SECURE

Thank you for purchasing a Patlock home security French Door lock. Please take time to read all the instructions carefully before fitting.

**The components within the pack are;**

**Patlock x 1**

**Patlock tamper resistant spindles x 2**

**Spring clips x 2**

**Window stickers x 2**

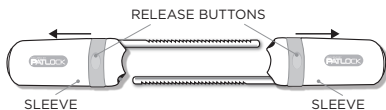
### IMPORTANT

Your Patlock is a simple to use everyday additional lock and will work without fitting the tamper resistant spindles, however we advise fitting them to provide an extra level of security.

In the event of an attempted break in, the tamper resistant spindles will help to maintain the integrity of your internal handles and the Patlock.

### HOW TO OPEN YOUR PATLOCK

Press the release buttons simultaneously on both sleeves and pull apart. The release buttons are located to the front and back of both sleeves.

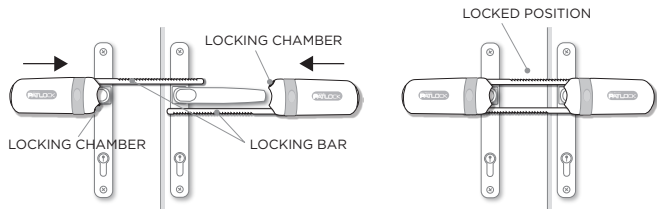


## HOW TO FIT YOUR PATLOCK

With the black and yellow Patlock logo visible from the outside, slide one sleeve over each interior handle.

Press the release buttons simultaneously and push the sleeves together ensuring that the locking bars are fully engaged in the adjacent locking chamber on the opposite sleeve.

The ratchet mechanism will hold your Patlock securely in position. For larger or curved handles remove the rubber insert from each sleeve.



***Take care not to insert the locking bars into the hole for the handle on the opposite sleeve.***

## HOW TO REMOVE YOUR PATLOCK

Please follow the instructions HOW TO OPEN YOUR PATLOCK.

## PATLOCK INFORMATION & OPERATING SOLUTIONS

For further Technical information, FAQ's and helpful videos please visit our website at [www.patlock.co.uk/faqs](http://www.patlock.co.uk/faqs) or scan the QR code.



## HOW TO FIT YOUR NEW PATLOCK SPINDLES

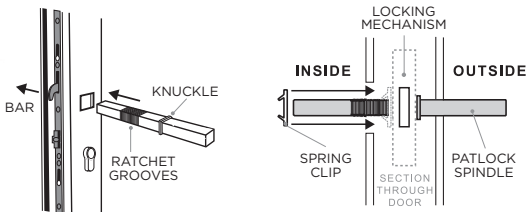
### IMPORTANT

When fitting the Patlock tamper resistant spindles **DO NOT** push the spring clip onto the Patlock spindle until you have checked that they are the correct length for your doors and that the handles will fit correctly.

The Patlock spindle length will fit most doors, but if they are too long they will need cutting to the correct length before fitting. Check the spindle length for the interior and exterior handles separately due to the offset blocking knuckle on the Patlock spindles.

Remove the door handles from your French Doors and slide out the original spindle.

Insert the new Patlock spindle from the outside, so that the grooved section is pushed through the door and becomes visible from the inside.



Once you have checked that the spindle lengths are correct, hold the Patlock spindle firmly from the outside and push the spring clip onto the Patlock spindle from the inside of the door ensuring that the clip engages with the grooved section to secure in position. Increase the hole size in the door casing if required to ensure the spring clip fits against the locking mechanism.

Refit the handles and your Patlock is ready to use.

For further information and guidance on how to fit your spindles please visit [patlock.co.uk](http://patlock.co.uk) or scan the QR code.



## **BE SECURE**

Patlock is a security product and the ULTIMATE DETERRENT to burglars. It is to be used as an additional security device for French Doors and NOT as a replacement for existing locks.

## **CARING FOR YOUR PATLOCK**

To clean your Patlock we advise that you wipe with a damp cloth and a mild detergent.

## **RETURNS POLICY**

Should your Patlock be unsuitable, faulty or you have changed your mind and wish to return your order please notify Patlock at [enquiries@patlock.co.uk](mailto:enquiries@patlock.co.uk) and return it to us in its original condition within 30 days of purchase to the following address: **Patlock Limited, Unit 1c, Sapper Jordan Rossi Park, Otley Road, Baildon, BD17 7AX.** Once we have received your returned order a full refund will be issued with 7 working days. Full Terms & Conditions are shown on our website [www.patlock.co.uk](http://www.patlock.co.uk)

## **WARRANTY**

Your Patlock is covered by our warranty for a period of 5 years and will be either repaired or replaced within that period, should a fault occur which affects the operation of the Patlock. Please retain your purchase receipt or invoice for reference and proof of purchase and contact Patlock at [enquiries@patlock.co.uk](mailto:enquiries@patlock.co.uk)

## **SAFETY POLICY**

Patlock enforces strict manufacturing and safety procedures throughout the company's production, sales, distribution and after care service for the Patlock product and demonstrates its compliance to GPSR. As a customer, should you have any safety concerns regarding your Patlock please contact [enquiries@patlock.co.uk](mailto:enquiries@patlock.co.uk)

## **PRIVACY POLICY**

Patlock comply with our legal obligation to GDPR and our full Privacy Policy is available at our website [www.patlock.co.uk](http://www.patlock.co.uk)

## **TERMS AND CONDITIONS**

For full Terms and Conditions please visit our website [www.patlock.co.uk](http://www.patlock.co.uk)

**Patlock Limited, Unit 1c, Sapper Jordan Rossi Park, Otley Road, Baildon, BD17 7AX.**

**Email: [enquiries@patlock.co.uk](mailto:enquiries@patlock.co.uk)**

*Patlock accepts no responsibility for any incorrect fitting or damage to property due to criminal activity.*

