



BRUNO

User Manual

Warranty Registration

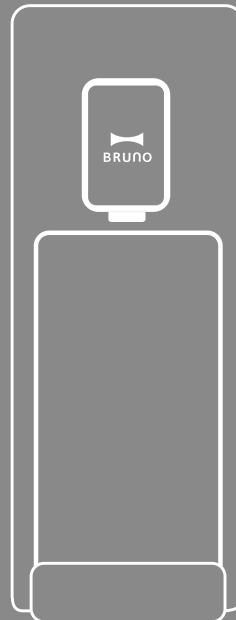
HOT WATER DISPENSER

BAK801

Thank you for your purchase of BRUNO Hot Water Dispenser. Please read this user manual carefully before first time use and keep it for future reference. Warranty registration is inside this manual.


Household use only. Do not use for commercial purposes.


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IMPORTANT SAFEGUARDS

Please read this user manual carefully before you use the appliance and keep it well for future reference.

 **WARNING** Could result in death or serious injury.








 **CAUTION** Could result in injury or damage in property.

Note the meaning of the symbols.















 **Must be followed**

 **Strictly Prohibited**














WARNING

-  Never attempt to repair or disassemble the appliance.
-  Never immerse the appliance in water or any liquid.
-  Do not plug into mains voltage other than 220-240v. Warranty will be void if product is damaged plugging into the wrong mains.
-  If the mains cord is damaged, it must be replaced by manufacturer, its service agent, or similarly qualified persons in order to avoid a hazard.
-  Only connect the appliance to an earthed wall socket.
-  Do not let the power cord hang over the edge of table or worktop.
-  Keep the mains cord away from hot surfaces.

 **CAUTION**

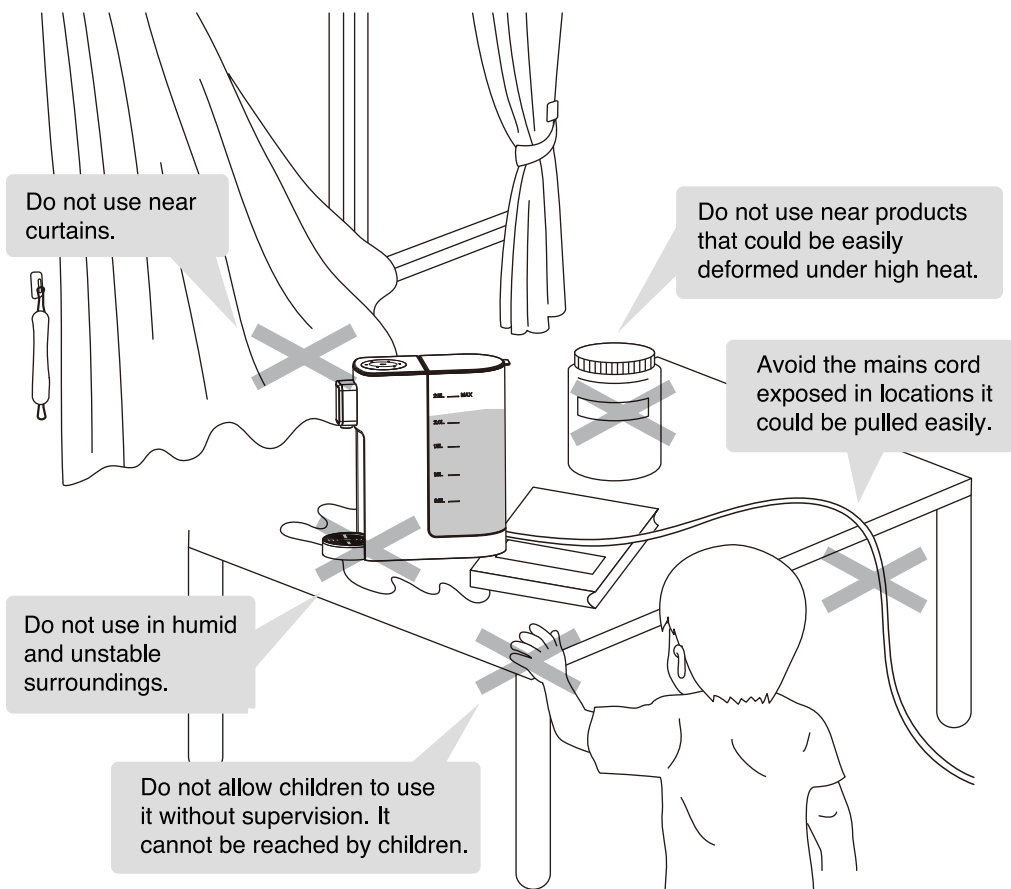
-  This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
-  Children should be supervised to ensure that they do not play with the appliance.
-  Do not place the appliance on an enclosed surface (e.g. a serving tray), as this could cause water to accumulate under the appliance, resulting in a hazardous situation.
-  Do not leave the appliance running unattended.
-  This appliance is only intended for indoor use. Do not use it outdoors.
-  Do not use for commercial purposes. Any inappropriate use or failure to comply with the instruction, the manufacturer would not accept responsibility and warranty is void.
-  Always switch off the appliance after use and remove the mains plug from the wall socket, before cleaning or moving the appliance.
-  This appliance is not intended to be operated by means of an external timer or a separate remote-control system.
-  Be careful: the outside of the kettle and the water in it become hot during and some time after use. Only lift the kettle by its handle. Also beware of the hot steam that comes out of the kettle.
-  Do not touch near the sprout when boiling water.
-  Do not fill over the [MAX] mark. If the kettle has been overfilled, boiling water may be ejected from the spout and cause scalding.
-  Do not put in anything like milk, alcohol, bottle, cups, other than water.
-  Do not immerse the body or base unit into water.
-  Do not tilt the kettle in operation.

 **CAUTION**

-  Do not turn on the kettle when the lid is not properly closed. Do not use other lids not designed for this kettle.
-  Please keep away from pets and small animals which may damage the body or the power cord. This may result in electric shock, fire, and malfunction.
-  Always clean the appliance after use.
-  Always turn off the product before unplugging from the mains.
-  Do not immerse the connector and main body in water.
-  Do not move the product when it is in use.
-  Do not use the smoke alarm system.
-  Do not use it for anything other than water.
-  Do not fill in water after the water tank has been installed on the body.
-  Do not use it in the bathroom or very humid environment.
-  Do not use it along with other appliances in the same power socket.
-  Do not try to dispense water when the water tank is empty.
-  Do not twist and damage and power cord.

USAGE ENVIRONMENT

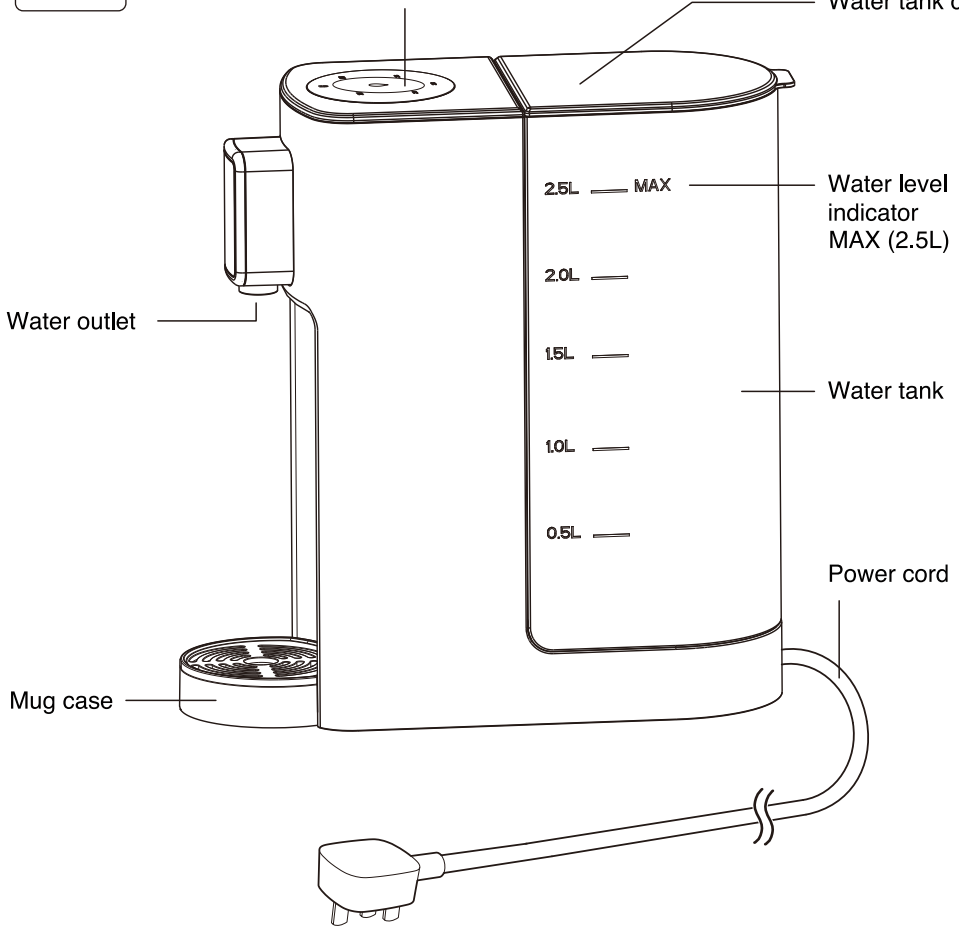
- Do not use the appliance under direct sunlight.
- Do not use in very hot and humid conditions (e.g. inside the car or bathroom).
- Do not use near fire or very hot surfaces (e.g. heater or stove).
- Do not use the appliance near the flammable clothes, curtains, blankets, wallpaper etc.
- Do not use in shaky and unstable surroundings.
- Do not use over water spills or very wet worktops.



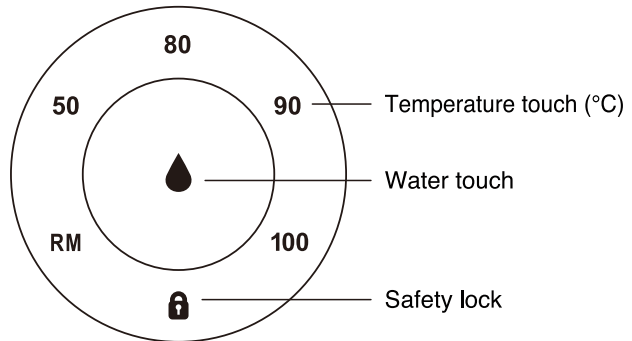
BODY

Display and touch control panel

Water tank cover



DISPLAY AND TOUCH CONTROL PANEL



HOW TO USE

● BEFORE USE

- Before first use, please rinse and clean the water tank.
 - Add water into the water tank. Ensure the water is filled **BELOW** the MAX line and **ABOVE** the 0.5L water level. Plug into the mains socket.
 - To minimise water scale accumulation, you are suggested to use distilled water or filtered water.
- ※ Do not wash in the dishwasher.

- Mineral water and alkaline water are not suggested as the high mineral content could accumulate quickly around the heaters.
- Do not use the product without water to avoid product damage.
- Do not put in anything other than water as this could damage the product.
- Make sure the product is used with the water tank cover on.

1. Unlock the control panel.

- Press and hold “lock” touch for 5 seconds to unlock the control panel.

2. Set the temperature and volume

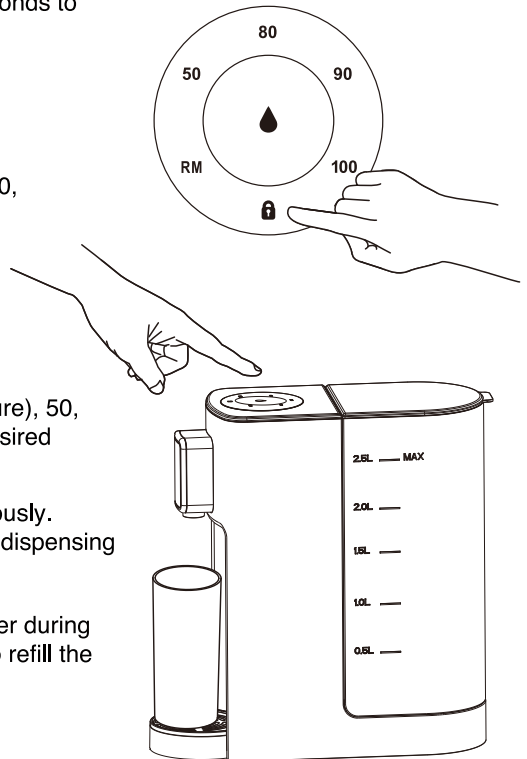
A. Dispensing 250ml of water

- Select RM (room temperature), 50, 80, 90 or 100 for the desired water temperature (measured in Celsius).
- Press the “water” touch button once for 250ml of water.

B. Continuous dispensing of water

- Touch and hold RM (room temperature), 50, 80, 90 or 100 (depending on your desired temperature) for 5 seconds.
- The water will be dispensed continuously. Touch the water button once to stop dispensing the water.

- ※ If the water tank is running out of water during use, it beeps 3 times to remind you to refill the water in the tank.

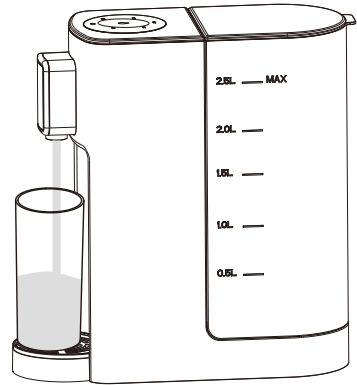
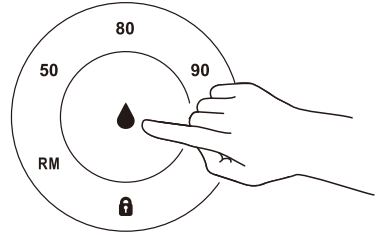


3. Dispensing water and stop

· When the safety lock is unlocked, the water will be dispensed when you press the water touch button. While dispensing the water when you press the water touch button, the water will stop dispensing immediately.

※ There could be a little residual water dispensed after you pressed to stop. It is the residual water from the heating tube and this is normal.

※ The actual temperature measured from the water outlet could have a slight difference from your selection - this is due to various factors such as voltage fluctuation, ambient temperature, and temperature difference compared to the heater. This is normal.



Safety Lock

- Safety lock is automatically activated after 1 min
- While the safety lock is unlocked, you may touch and hold the safety lock button to activate the safety lock.

※ If you would like to remove or reactivate the safety lock function, press and hold the safety lock touch button and 80 button together for 3 seconds.

To keep the product in good condition, please follow the below instructions to clean the product regularly.

CLEANING THE WATER TANK

Having used the appliance for a longer period of time, when you realise a noticeable drop in the volume of water dispensed, you are recommended to clean the water tank and descaling the heating pipe.

- Step 1** Add the recommended amount of citric acid (not included, available in market as optional purchase), usually around 50g to 100g and mix into 2.5L of water in the water tank. Wait until the citric acid powder dissolves.
- Step 2** Place a large container at the water dispensing outlet that could contain at least 2.5L of water.
- Step 3** Touch and hold 50°C for 5 seconds. Water will keep being dispensed until the water tank is empty.
- Step 4** Add 2.5L fresh water to the water tank without citric acid. Repeat step 3 to clear the smell of citric acid.

- You are recommended to descale once every 2 months for best performance.
- When the appliance is unplugged and reconnected, for approximately 5 seconds the lights and touch buttons could flash. This is normal. Please wait for around 5 seconds and you may use it as usual.

REFILL THE WATER

If the water has been placed for over 48 hours, you are recommended to refill with new fresh water.

NOT PLANNING TO USE FOR LONG TIME.

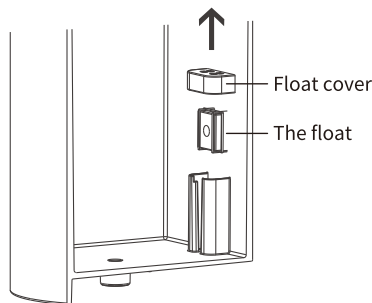
If you do not plan to use for a long time, please unplug from the mains. Next time of use please refill with new water and let it dispense for 3 minutes to clear the heating pipe before use.

WASHING THE MUG BASE

The mug base could have residual water. Please clean regularly.


CLEAN REGULARLY

The float and float cover inside the water tank need to be cleared regularly. Pour out all the residual water in the water tank, remove the float cover and float. Install properly after washing.



- Do not consume the water that was used to clean the water tank or heating pipe.
- The citric acid needs to be completely dissolved to be effective. It could block the heating pipe if not completely dissolved.
- The float and float cover are critical components of the appliance. Without them the appliance cannot function properly. Make sure both components are properly installed.

Problem	▶ Possible Issue	▶ Recommended Solution
The touch control panel has no light or no response to touches.	<ul style="list-style-type: none"> ▶ Is it plugged in properly? ▶ Display panel damaged? 	<ul style="list-style-type: none"> ▶ Please plug in properly ▶ Please contact the local agent for service.
Unable to heat up	<ul style="list-style-type: none"> ▶ Did you select the right temperature? 	<ul style="list-style-type: none"> ▶ Select the desired temperature and follow the usage method of Page 6-7.
Water dispensing volume dropped	<ul style="list-style-type: none"> ▶ The heater is blocked? 	<ul style="list-style-type: none"> ▶ Please run a descaling program and follow the instructions on Page 8.
Water dispensing volume dropped	<ul style="list-style-type: none"> ▶ The water tank is blocked? ▶ Too little water? ▶ The float and float cover installed properly? 	<ul style="list-style-type: none"> ▶ Please run a descaling program and follow the instructions on Page 8. ▶ Fill to at least 500ml of water. ▶ Install the float and float cover properly (Page 8)

	★ If you encounter the below issues, please contact us for service.	
	<p style="text-align: center; margin: 0;">Issues</p> <ul style="list-style-type: none"> • No power after properly plugged in. • Damage in powercord. • Abnormal noise in operation. • Main body deformed and unusual heating. • Abnormal burnt smell. • Product damage or other abnormal symptoms. 	<p style="text-align: center; margin: 0;">Stop Using</p> <p style="margin: 0;">To avoid any potential hazard, unplug the unit and contact the local agent for service. Product inspection and component costs might be involved when warranty expires.</p>

Power	AC 220-240V~ 50/60Hz
Wattage	2200W
Capacity	2.5L
Cord length	70cm
Size	Approx 290 (depth) x 115 (width) x 301 (height) mm
Net weight	Approx 1.9kg
Water dispensing speed	20 liter / hour
Country of origin	China

WARRANTY TERMS AND CONDITIONS

1. If you have followed the instructions on this user manual but still have problem in using the appliance, please contact the local distributors accordingly.
2. Please register your appliance online within 7 days after purchase, or you may register by fax or email by following the procedures at the final page of the user manual.
3. You must retain and present the purchase receipt as proof of purchase when requesting for warranty service.
4. No international warranty is available. Please refer to the local distributor for the list of approved resellers.
5. Warranty is one year, counting from the purchase date as shown on the purchase receipt from authorized dealers.
6. Customers are required to bring in the appliance to service center for service.
7. The warranty is VOID if the product is damaged under the below circumstances:
 - a. not used properly and did not follow the guidelines in this user manual.
 - b. found to have been dismantled without prior authorization.
 - c. damaged due to misuse or negligence.
 - d. damaged due to force majeure like earthquake, thunder, flood, war.
 - e. used for commercial purpose or under abnormal household use situations.
 - f. improper care, like never cleaning the product.
 - g. do not revise this user manual.
 - h. warranty does not cover consumable parts.
 - i. damage originated from cooking oil flew into the main unit.



產品保用登記 Warranty Registration

感謝您購買本公司的產品。請於購買日起 7 天內用以下其中一個方法為產品登記保用，登記後即可享有 1 年免費自攜保養服務*。如有任何疑問，歡迎以電郵或辦公時間致電我們查詢。

Thank you for your purchase. This appliance is entitled for one-year carry-in warranty* after registering your product within 7 days of purchase. You are welcome to contact us for details if you have any questions.



+852 3568 7885
Mon-Fri: 10am-6pm



info@acehomehk.com



www.acehomehk.com

方法 1：網上登記

以瀏覽器登入 <http://warranty.acehomehk.com>
按網上指引進行登記即可。

方法 2：電郵

填寫以下資料，將影像拍攝或掃描後電郵至
info@acehomehk.com。

電郵主題必須按以下格式填寫：

保用登記：(產品型號) / (您的聯絡電話)

*** 例：保用登記：BOE034-PK / 12345678

Method 1 : Online Registration

Enter <http://warranty.acehomehk.com>
Follow the instructions online.

Method 2 : Email

Fill in the below details, and email the image to
info@acehomehk.com.

The title of the email must be in this format:

Warranty: (Model Number) / (Contact Tel)

***e.g. Warranty: BOE034-PK / 12345678

產品型號

Model Number

姓名

Name

聯絡電話

Contact Tel

電郵地址

Email

購買商戶

Dealer

購買地區

District

購買單號

Receipt No.

必須保留單據並在提請保修時出示。

購買日期

Purchase Date

Keep and present the purchase receipt on warranty requests.

產品意見

Comments