



## User's Guide



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**Retain for your records:** To save time if calling Customer Service for information about your Rug Doctor® Machine, it is recommended that you record your machine information here:

Serial #

Serial # is found inside machine behind the recovery tank stamped into the body of the machine.

# ***RugDoctor***<sup>®</sup> ***The Carpet Care Experts***

was founded by a professional carpet cleaner in 1972 with the first machines having been designed and built for professional use. A brand was born and soon after, Rug Doctor launched the first rental programme that made professional-grade carpet cleaning machines available to the public. Almost 40 years later, Rug Doctor has grown to become a household name and continues as the leader in carpet care rental systems with powerful machines and innovative products.

Rug Doctor, Unit 29, Timberlaine Trading Estate  
Decoy Road, Worthing, West Sussex BN14 8ND  
E-mail: [customerservices@rugdoctor.co.uk](mailto:customerservices@rugdoctor.co.uk)  
Web Site: [www.rugdoctor.co.uk](http://www.rugdoctor.co.uk)

# **IMPORTANT SAFETY INSTRUCTIONS**

Please read all instructions before using. When using an electrical appliance, basic precautions should always be followed, including the following:

## **WARNING**

**Failure to follow the instructions below may expose the user to electric shock, personal injury and/or death.**

To reduce the risk of fire, electric shock, or injury:

- Do not leave appliance when plugged in. Unplug from outlet when not in use and before servicing.
- To reduce the risk of fire and electric shock due to internal component damage, use only Rug Doctor® cleaning products intended for use with this appliance. See the Cleaning Product section of this manual.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- The plug must be removed from the socket-outlet before cleaning or maintaining the appliance.
- Use only Rug Doctor chemicals in this machine.
- Do not use shampoo in this machine.
- Do not pull or carry machine by flex.
- Do not use boiling water in this machine - max temp 50°C. Use only luke warm water on wool carpets.
- Remove mains plug from supply prior to filling or cleaning the machine.
- Do not handle electrical switches or mains plug with wet hands.
- During operation, the liquid ejected could be hazardous due to its temperature, pressure or chemical content. Refer to warnings printed on chemical bottles.
- If foam liquid appears from both sides or top of machine during operation, switch off immediately.
- Care must be taken to ensure that the power supply cable remains undamaged. If damaged, do not change, return machine to hirer.
- To reduce the risk of electric shock - use indoors only.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only Rug Doctor's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to Rug Doctor Ltd. Call Customer Services on 01903 235558 to arrange.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, pull the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids such as petrol or use in areas where they may be present.
- Do not use to pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters in place.
- Use only on surfaces moistened by the cleaning process or small liquid spills. Do not place machine in standing water or try to clear flooded areas.
- Do not clean over floor mounted electrical outlets.
- Do not use without upper (white) tank in place.
- The use of an extension cord is not recommended.

## Cleaning With Your Rug Doctor Machine And Products

Read all instructions completely before you begin. To ensure satisfactory results, test carpets and upholstery for colourfastness. Wet an inconspicuous area with a small amount of cleaning solution. After 1–2 minutes, blot with a white paper towel and check for colour transfer. Follow these additional guidelines when cleaning with your Rug Doctor machine:

- Rug Doctor machines and Rug Doctor cleaning products are safe for most carpets. However, you risk damage to carpets and hard floor surfaces not intended for a water extraction method of cleaning. **Do not use the Rug Doctor machine or cleaning products on natural fibre oriental rugs (silk or wool), hand-loomed wool rugs, braided rugs, sisal or jute carpets; hardwood or laminate flooring. Some stains require professional treatment. Use luke warm water when cleaning wool, wool blends or delicate fibres.**
- Rug Doctor machines and Rug Doctor cleaning products are safe for many fabrics, even delicate fibres. However, you risk damage to fabrics not intended for a water extraction method of cleaning. **Do not use Rug Doctor machines or products to clean fabrics with cleaning codes S or X, silk, Haitian cotton, velour, brushed corduroy, leather or non-colourfast fabrics, mattresses or mattress toppers made with memory foam, foam or goose down. Some stains like chewing gum will require professional treatment. Use luke warm water when cleaning wool, wool blends or delicate fibres.**
- The machine was designed for use on carpet and upholstery applications in accordance with the instructions and recommendations in this manual.
- **Do NOT put bleach, dye or products other than Rug Doctor cleaners in this machine.** Use of inappropriate products may cause this machine to malfunction and may result in carpet or machine damage.
- Always use Rug Doctor Anti-Foam in the upper recovery tank to prevent excess foaming in the upper recovery tank when cleaning upholstery. Always use Rug Doctor Upholstery Cleaner when cleaning fabrics and upholstery. Foam should never be allowed to build up in the recovery tank and then be sucked up through the dome filter into the machine. Damage to the carpet and/or vacuum motor could result.
- To reduce the risk of Fire and Electric shock due to internal component damage, use only Rug Doctor® cleaning products intended for use with this appliance. See the Cleaning Product section of this manual.
- Avoid picking up hard or sharp objects with the carpet cleaning machine. They may damage the machine. Do not use the machine for dry vacuuming because this machine does not have a fine dust filter. Dry vacuuming damages the vacuum motor.
- Do not use the machine to vacuum large quantities of liquid, such as a flooded basement or large spill. This machine is not equipped with an automatic overflow shutoff.
- To avoid damage, do not place the machine or hand tool on hardwood or laminate flooring or allow any solution or overspray to contact such flooring.
- To avoid pump damage, do not continue to press the spray (pump) button when the solution tank is empty.

Read instructions carefully. Rug Doctor is not responsible for damage due to misuse of this machine.

## Carpet Cleaning Tips For Best Results

- Treating difficult spots. Rug Doctor machines are designed to deep clean and extract in one cleaning pass. Your best choice for cleaning difficult spots, stains or traffic areas is to use Rug Doctor's specially formulated products: Traffic Lane Cleaner, Spot & Stain Remover, Urine Eliminator, Odour Remover and Red Stain Remover.
- Avoid over-wetting your carpet. Don't go over a heavily-soiled spot more than 2 times. Berber, Multi-Level or Looped carpets retain more liquid. For these types of carpets, **DO NOT** repeat cleaning passes. If additional cleaning is desired, allow carpets to dry before attempting to reclean heavily-soiled areas. Because they retain more liquid, Berber carpets that are overwet can experience "wick up" of soils or spills very deeply embedded in the carpet or backing. If you experience this problem, allow area to dry completely then clean again using single, quick passes (1-2 feet per second).
- Cleaning Berber carpet; You can use your Rug Doctor machine to clean Berber carpet. For best results, make only one pass while depressing the thumb switch to release solution. Make a second pass over the same area without pressing the spray switch so that you are only vacuuming the liquid. Make sure the vacuum slot at the front bottom edge of the machine is snug against the carpet.
- Overlap passes slightly to cover all areas. **IMPORTANT: When pressing the red button, keep machine moving so vibrating brush does not agitate in one place.**
- Liquid recovery. You should recover 70 - 80% of the liquid used depending on your carpet type. With Berber carpet, you may recover a little less liquid.
- Avoid excess foam in the recovery tank which can be expelled through the machine and may affect your carpet. If foaming occurs, add 50ml of Rug Doctor Anti-Foam to recovery tank.
- If you replace furniture before the carpet is completely dry, place aluminum foil under furniture legs to prevent wood dye or rust stains. Leave aluminum foil under furniture legs until carpet is completely dry.
- For faster drying, ventilate area. Open doors and windows. Place fans pointing downwards onto the carpet. Turn on heat in damp or cold weather. Turn on air conditioner in humid or hot weather. This is highly recommended when cleaning Berber carpets.

# Cleaning Carpets

## Before You Begin

Review machine safety warnings found in the front of this manual. Using a normal vacuum cleaner, vacuum the area you want to clean to remove loose dirt before using the Rug Doctor machine. This will help keep the brushes and water vacuum system working efficiently. Pre-treat any special problem areas with appropriate Rug Doctor solutions. For example, use Urine Eliminator on tough pet stains and other bio-origin stains.

## Start Cleaning

While depressing red spray button on the top of the handle (ILLUS.7), pull the machine slowly and steadily backwards in a straight line, keeping the vacuum slot against the carpet surface. On lightly soiled carpets you can pull the machine quickly at one foot per second. For moderately, or heavily soiled carpets, pull the machine at approximately one foot every two seconds. You will begin to see soiled solution entering the clear dome. (If you don't, stop and refer to the Troubleshooting section).

## Set Up

Check the back of the machine to ensure hose connections are secure and set to clean carpet instead of upholstery (ILLUS.1) Lift up on the recovery tank latch and raise dome hood (ILLUS.2). Remove the recovery tank.

Depending on how dirty your carpets are, add half a coffee mug full (150ml) of Rug Doctor Carpet Detergent product per 9 litres of hot tap water in a clean bucket (ILLUS.3). Use caution to ensure water is not so hot as to scald or burn skin. Only luke warm water when cleaning wool carpets.

The lower tank capacity for the Rug Doctor Mighty Pro X3™ is 11 litres. Fill the lower tank with the Rug Doctor Carpet Detergent solution by pouring it through the white filter screen. Machine is full when cleaning solution halfway covers the filter screen (ILLUS.4). If foaming occurs, add 50ml of Rug Doctor Anti-Foam to recovery tank (ILLUS.5). Replace recovery tank and close the dome hood (ILLUS.2).

Unwind the power cable and plug in the machine to the mains. Move furniture as necessary and then position the machine at the start of your first cleaning pass. Ensure that the mode switch on top of the machine is turned to "Carpet".

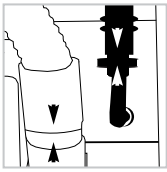
**IMPORTANT:** When depressing red spray button, keep machine moving so the vibrating brush does not agitate in one place (ILLUS.8).

Release the red button 15cm to 30cm (6 to 12 inches) before ending each pass to stop cleaning solution and ensure vacuum picks up the last part of the spray action. Tilt machine back and push it forward to start a new backward cleaning pass (ILLUS.9).

Continue cleaning in this manner, overlapping each pass slightly. When the lower tank runs out of cleaning solution, the pump sound will increase in volume slightly and dirty water will stop entering the dome. Switch the machine to the OFF position. Remove and empty the recovery tank by pouring the dirty solution into a toilet or outdoor drain (ILLUS.10).

Rinse the recovery tank and refill the lower tank with clean solution/water mixture using a clean bucket. If you are near the end of your cleaning job, fill the lower tank half full so it empties by the end of your job. Replace the recovery tank.

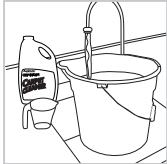
Continue the cleaning process until area to be cleaned is covered. When cleaning is complete, switch the machine to the OFF position. To drain and clean the machine, please refer to the **Maintaining your rug doctor machine** section in this User Guide.



(ILLUS.1)



(ILLUS.2)



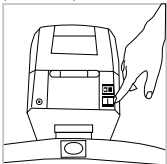
(ILLUS.3)



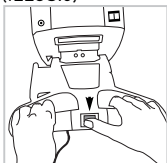
(ILLUS.4)



(ILLUS.5)



(ILLUS.6)



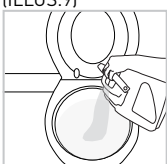
(ILLUS.7)



(ILLUS.8)



(ILLUS.9)



(ILLUS.10)



# Cleaning Upholstery

## Before You Begin

Always use Rug Doctor Anti-Foam in the upper tank to prevent excess foaming in the recovery tank. If the Rug Doctor machine ingests foam through the dome filter, damage to the carpet and vacuum motor could result.

## Set Up

Prepare surfaces for cleaning by thoroughly vacuuming or brushing. When cleaning and drying cushions, first spread sheets or towels on the floor to act as a drying surface for the dampened cushions.

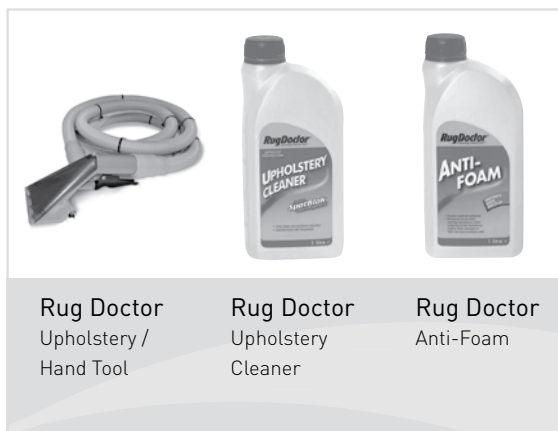
Disconnect the machine's large vacuum hose at the back of the machine. Reconnect the top portion to the large vacuum hose of hand tool. Slide up the brass "quick release coupler" ring and pull out the small solution hose (ILLUS.1).

Slide up the ring again to insert the metal end of the hand tool solution hose. Release the brass ring to secure. Tug gently on the hose to make certain the connection is secure.

Remove the upper recovery tank, mix Rug Doctor Upholstery Cleaner (as directed on the product label) in a clean bucket and pour into the lower cleaning solution tank (ILLUS.2).

Add add 50ml of Rug Doctor Anti-Foam to recovery tank (ILLUS.3). Slide the tank back in place and close the dome hood (ILLUS.4). Unwind the power cable and plug in the machine to the mains. Ensure that the mode switch on top of the machine is turned to "Tool".

Turn on the machine by pressing the switch to the "Tool" position on top of the machine (ILLUS.5).



## Start Cleaning

Test upholstery for colourfastness by first cleaning a small, hidden area, then rubbing the test area with a white paper towel. If no colour appears, continue cleaning. A little colour on the towel means there's some chance of colour running, but it's likely you can still clean safely. Try using cool or cold water and test again with a white paper towel.

Working at a slow, steady pace, begin cleaning by squeezing the hand tool lever as you pull the tool over fabric (ILLUS.6). Overlap strokes slightly.

As you clean, with the vacuum switched on, you can vacuum a small amount of Rug Doctor Anti-Foam from a container into the small (vacuum) opening of the hand tool every few minutes to minimise the build up of suds in the vacuum hose.

If foam builds up around the hand tool, pull the tool slightly faster or vacuum up the excess solution by passing over the area a second time **without squeezing the spray lever on the hand tool**. When cleaning is complete, switch the machine to OFF position.

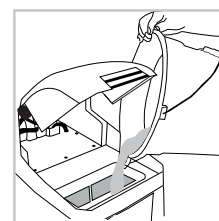
Disconnect both of the hoses from the machine. Holding the hose ends over a sink, squeeze the hand tool trigger until all liquid is drained from the solution tank.

To completely drain and clean the machine, refer to the Maintaining Your Rug Doctor Machine section. Reconnect the machine vacuum and solution hoses for carpet cleaning mode.

**NOTE:** For velvet upholstery, fluff up damp pile with a soft brush or towel to keep from matting.



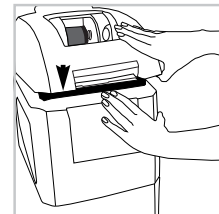
(ILLUS.1)



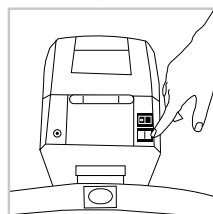
(ILLUS.2)



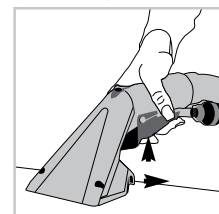
(ILLUS.3)



(ILLUS.4)



(ILLUS.5)



(ILLUS.6)

## **Maintaining Your Rug Doctor Machine**

Follow these guidelines to ensure your Rug Doctor machine will last you a lifetime.

Please note failure to comply with the instructions, cautions and safety warnings in this User Guide voids the warranty.

- Drain the machine by spraying out remaining solution over a floor drain such as a shower base, kitchen sink or outdoor drain (never in the rain or on wet ground). Do not allow machine to stand in liquid while emptying. For best results, spray out liquid with machine set to "Tool" to prevent the carpet cleaning brush from wear while emptying. Using this method you can spray out remaining liquid through the Hand Tool.

**Always make sure the machine is in the OFF position, unplugged and the tanks are empty when carrying out the following maintenance procedures:**

- Clean the vibrating brush by pulling down on the plastic brush body (**Refer to Replacing A Brush Section**). After each use, unplug the machine from the mains power source and, wearing household rubber gloves, use your finger or an old comb to remove any debris from the vibrating brush. If you used any Rug Doctor attachments, also remove debris from the attachment's vacuum slot.
- Clean the vacuum filter. After each use, inspect the cylindrical filter screen located inside of the clear plastic dome on the front of the machine. If debris is present, remove the filter screen by pushing it right and compressing the spring until the filter end is clear of the dome. Clean by running water through the screen from the inside to the outside. Replace by compressing the spring wire and inserting the black end securely into place in the hole inside the dome.
- Clean the solution tank filter screen. After each use, inspect the rectangular filter screen located in the fill opening of the solution (lower) tank. If debris is present, remove screws that hold the filter in place and remove filter from the solution tank opening. Clean filter by holding it under a tap and letting the water run through the filter in the opposite direction from the normal filling flow. Before replacing the filter screen, inspect the cylindrical filter mounted on the end of the solution line inside of the lower tank. If debris is present, remove the filter by pulling it off the solution line. Hold the filter under flowing water until debris is cleared. Replace the filter by pushing it over the end of the solution hose. Then replace the filter screen and fasten it in place with the two mounting screws.
- Remove carpet fibres and any lint from vacuum slot. Periodically check the vacuum slot on the bottom front of the machine for debris. Remove any fibre, hair or other debris that may be caught in the slot.

## **Caring For Your Machine**

- Always use recommended Rug Doctor cleaning products. **Do not use dye or bleach in this machine. Dye and bleach will permanently damage your carpets.**
- Store the machine indoors out of dusty, wet and freezing areas. This prolongs the life of your Rug Doctor machine and helps keep it trouble free.
- Do not expose Rug Doctor machines to freezing temperatures for a prolonged period of time. In freezing temperatures, liquid in the machine system can damage the pump and solution hoses.
- Use care when transporting your Rug Doctor machine. Rug Doctor machines are designed for rugged use. However, avoid mishandling such as dropping the unit or transporting it in an open van or truck. Jarring or impacts from sudden vehicle stops and starts could damage the machine.

## **Obtaining Service For Your Machine**

- Register your new Rug Doctor machine by completing our online Product Registration form at [www.rugdoctor.co.uk](http://www.rugdoctor.co.uk).  
The registration entitles you to service work and replacement parts during the five year warranty period should your machine need repairs.
- **Do not attempt repair on a machine under warranty. Servicing and warranty repairs should be performed by Rug Doctor Ltd or an authorised service representative only.**
- If you experience an operational problem, call our Consumer Support Hotline at 01903 235558. Basic replacement parts can be ordered through Consumer Support. If repair is required, you will be directed to take or ship your Rug Doctor machine direct to Rug Doctor or the nearest authorised repair centre. Rug Doctor recommends you keep the original X3 carton and packing materials.
- When returning a machine for non-warranty or out of warranty repairs, always take out delivery insurance on the machine to its full value before shipping.

## Available Replacement Parts For Your Machine

Refer to the following images if you need to order basic replacement parts for your machine. Do not use replacement parts other than those available through Rug Doctor. **Do not attempt repairs on a machine under warranty.**



10460  
Dome Filter



10461 Lower Tank  
Sump Filter



20091 Screw, #8 X 1/2"  
(For lower tank Fill Filter)



93084 Recovery  
Bucket



60400 Lower Tank  
Fill Filter



60778 Wheel



60779 Brush Strip

## Replacing A Brush



## Replacing A Brush

1. The brush strip is held in place by a snap fit connection.
2. Remove the old brush strip by pulling down on the plastic brush body.
3. Insert the new brush strip until it is fully seated.

## Troubleshooting

Use this section to help resolve any issues that you may experience with your machine. If you do not find the answer to your questions here, please contact the Rug Doctor Hotline at 01903 235558 or visit our web site at [www.rugdoctor.co.uk](http://www.rugdoctor.co.uk). The Rug Doctor Hotline is available 5 days a week (except on bank holidays) from 8.30 am to 5.30 pm.

### **The machine switched is on, but there is no power.**

Try the following:

- Make sure the electrical cable is plugged in. If the electrical outlet is connected to a wall socket with a switch, make sure the switch is in the ON position.
- Check the circuit breaker switch on the machine and reset if necessary.
- Check your mains circuit breaker in your fuse box. If it is off or if a fuse has tripped, unplug the machine and reset the circuit breaker or reset the fuse. Plug the machine into a different wall socket before beginning again.
- Check the power cable. If it is defective, please contact Rug Doctor Customer Services or an authorised service agent. A qualified registered electrical professional must repair the machine.

### **The machine switch is on, but there is intermittent power.**

Please contact Rug Doctor or an authorised service agent. A faulty electrical cable, defective switches, or loose terminal connections can cause intermittent power failures. A qualified registered electrical professional must repair the machine.

## **Vacuum Issues**

Try the following:

- Make sure the dome hood is closed and securely sealed.
- Check the hose connection at the back of the machine and secure it properly as necessary .
- Clean the filter that is in the dome.
- Remove any accumulated debris around the vacuum slot.

If none of the above steps fix the problem, the vacuum hose assembly inside the machine may be defective. Contact the Rug Doctor or an authorised service agent. A qualified registered electrical professional must repair the machine.

### **The machine is on, but the vacuum motor works intermittently.**

Please contact the Rug Doctor or an authorised service agent. A loose wiring connection can cause intermittent vacuuming performance. A qualified registered electrical professional must repair the machine.

## **Troubleshooting**

### **Solution System Issues**

#### **The machine has lost cleaning solution water pressure.**

Check the level of solution in the lower tank and refill if necessary.

#### **The machine is on and the spray button or hand tool lever is depressed, but no spray comes out.**

Try the following:

- Make sure the cleaning mode switch is set to the appropriate setting, either Tool or Carpet.
- Make sure the machine is switched to the ON position.
- Check the small solution line hose at the back of the machine. Connect the hose line securely with the quick release coupler if necessary.
- Brush the spray tips with a soft-bristle brush, such as an old toothbrush, to remove any debris build-up that may be clogging the tips. Do not brush spray tips with any kind of wire or metal brush. Do not try to unclog the tip by poking it with a pin or any other object.
- Hand Tool only: Remove the spray tip with a spanner. Rinse the tip, blow air through it to remove any debris build-up that may be clogging the tip. Reattach the tip with the spanner. Make sure to position the tip opening so that it sprays side to side.
- Check the lower tank sump filter inside the lower tank and clean if necessary. Refer to the **Maintaining Your Rug Doctor Machine** section in this document for more information.

#### **The spray from the spray tip(s) is weak or uneven.**

Try the following:

- Brush the spray tips with a soft-bristle brush, such as an old toothbrush, to remove any build-up that may be clogging the tip. Do not brush spray tips with any kind of wire or metal brush. Do not try to unclog the tip by poking it with a pin or any other object.
- Hand Tool only: Remove the spray tip with a spanner. Rinse the tip and blow air through it to remove any build-up that may be clogging the tip. Reattach the tip with the spanner. Make sure to position the tip opening so that it sprays side to side.
- Check the lower tank sump filter inside the lower tank and clean if necessary. Refer to the Maintaining Your Rug Doctor Machine section in this document for more information.

### **Excessive Foaming**

Foam in the recovery tank is caused most often by cleaning carpets where spray foams have been used previously. Add 50ml of Rug Doctor Anti-Foam to the recovery tank. If you are cleaning upholstery, in addition to adding Rug Doctor Anti-Foam to the recovery tank, periodically add small amounts of Rug Doctor Anti-Foam from a container at the hand tool vacuum slot while cleaning.

### **Carpet Discoloration / Stained areas appear on the carpet after cleaning**

Try the following:

- Hand Tool only: Remove the spray tip with a spanner. Rinse the tip and blow air through it to remove any build-up that may be clogging the tip. Reattach the tip with the spanner. Make sure to position the tip opening so that it sprays side to side.
- After the carpet is completely dry, clean the area with your Rug Doctor X3 machine making sure to avoid overwetting the carpet. Stains may continue to appear if the carpet is overwetted.

### **Streaks appear on the carpet during cleaning**

Try the following:

- Brush the spray tips with a soft-bristle brush, such as an old toothbrush, to remove any build-up that may be clogging the tip. Do not brush spray tips with any kind of wire or metal brush. Do not try to unclog the tip by poking it with a pin or any other object. Check the brush bristles for damage or wear. Replace the brush if necessary.

## Warranty and Product Registration

### Five (5) Year Limited Consumer Warranty

Rug Doctor gives the original purchaser, who retains proof of purchase from Rug Doctor or an authorised Rug Doctor dealer, this limited warranty ("warranty") for your Mighty Pro X3™ carpet cleaning machine acquired for normal household use (commercial or rental use is excluded). You are responsible to notify Rug Doctor within thirty (30) days of original purchase if any parts or components are missing on your Mighty Pro X3™ machine.

### What Does This Warranty Cover / How Long Does The Warranty Last

Rug Doctor will, for the original purchaser, repair or replace including labour, any part that is defective in material or workmanship within five (5) years of purchase.

**This warranty applies to machines used for normal household carpet and/or upholstery cleaning purposes only.**

### What The Warranty Does Not Cover

The following exclusions apply to machine and part(s) failures due to: 1) normal wear and tear; 2) machine alterations and 3) abuse or misuse of the machine, including use not in accordance with this "Instruction Guide." This warranty does not provide for a refund of the purchase price. For best operating efficiency and cleaning, use of only Rug Doctor cleaning products is recommended. Use of the machine for rental voids the warranty and is not permitted under Federal Law (see "UNAUTHORISED USE" statement below). Commercial use is excluded under this warranty. Rug Doctor is not liable for any consequential or incidental damages of any nature involving the purchase/use of your carpet cleaning machine. In no event shall Rug Doctor's liability exceed the purchase price of the machine. This does not affect your statutory rights.

### Expenses

If a machine is returned to Rug Doctor for repair within thirty (30) days of original purchase, Rug Doctor will pay the freight charges both to and back to you. Thereafter, you may be required to ship the machine to Rug Doctor should additional repairs be required during the warranty period. You will be responsible to pay any freight charges for shipment to the Rug Doctor for repairs occurring after the initial thirty (30) days. Rug Doctor will pay the freight charges back to you.

### How Do I Get Service Under This Warranty?

TO OBTAIN WARRANTY ASSISTANCE, please call the Rug Doctor Customer Service Team on: 01903 235558 (8.30 am to 5.30 pm Mon - Fri) or e-mail [customerservices@rugdoctor.co.uk](mailto:customerservices@rugdoctor.co.uk).

Rug Doctor will need the following information in order to assist you: your name, address and telephone number, product model and serial number, proof of purchase showing date and place of purchase. Please explain the nature of the problem.

Rug Doctor will review all the facts involved and advise you as to recommended procedure. We recommend you keep the original carton and packing materials.

Rug Doctor, Unit 29, Timberlaine Trading Estate  
Decoy Road, Worthing, West Sussex BN14 8ND  
E-mail: [customerservices@rugdoctor.co.uk](mailto:customerservices@rugdoctor.co.uk)  
Web Site: [www.rugdoctor.co.uk](http://www.rugdoctor.co.uk)



### Unauthorised Use

Use of this carpet cleaning machine with Rug Doctor trademarks for rental purposes is UNAUTHORIZED and is in violation of U.S.C. Section 1114(l) and 15 U.S.C. Section 1125(a) Trademarks.

**You can register your Rug Doctor machine at [www.rugdoctor.co.uk](http://www.rugdoctor.co.uk)**

Or please complete the Product Registration Card that comes with your X3 machine and post it to:

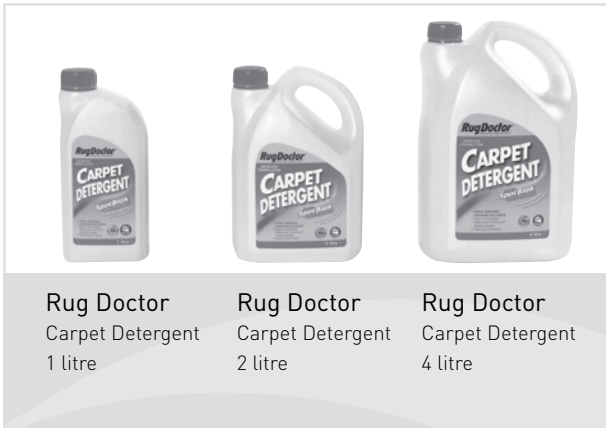
Customer Service Department, Rug Doctor Ltd,  
Unit 29, Decoy Road, Timberlaine Trading Estate,  
Decoy Road, Worthing, West Sussex BN14 8ND

Now that you have the power of the professionals, make sure you keep cleaning like one!

# Rug Doctor®

The Carpet Care Experts

## Carpet Cleaners



### Rug Doctor Carpet Detergent with SpotBlok®

formulation has been specially developed to really deep clean your carpet and remove stubborn spots and stains. It is unique to Rug Doctor and now contains SpotBlok® stain repellent to add stain protection every time you clean. It is pet safe and wool friendly. Rug Doctor Carpet Detergent cleans, deodorises, rejuvenates and protects.

Comes in 3 sizes.

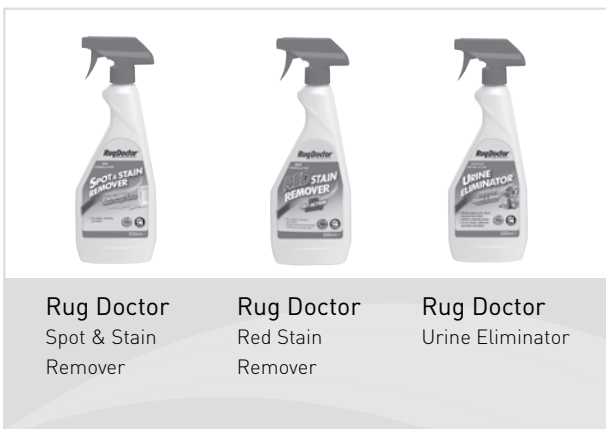
1 litre for up to 2 rooms

2 litre for up to 4 rooms

4 litre for up to 8 rooms

It's super concentrated. 1 litre alone makes 60 litres of cleaning solution.

## Stain and Spot Removers



### Rug Doctor Spot & Stain Remover

removes stains from coffee, juice, sauces, chocolate syrup, permanent marker, makeup, oil, mud, grass and more. It solves nearly every kind of common spill or stain.

### Rug Doctor Red Stain Remover

Oxygen boosted to help break the bonds of red dye stains – such as red wine, curry, felt tip pen, fruit drinks, and blood - on carpets, upholstery and fabrics. It can also be used as a pre-treatment to machine cleaning.

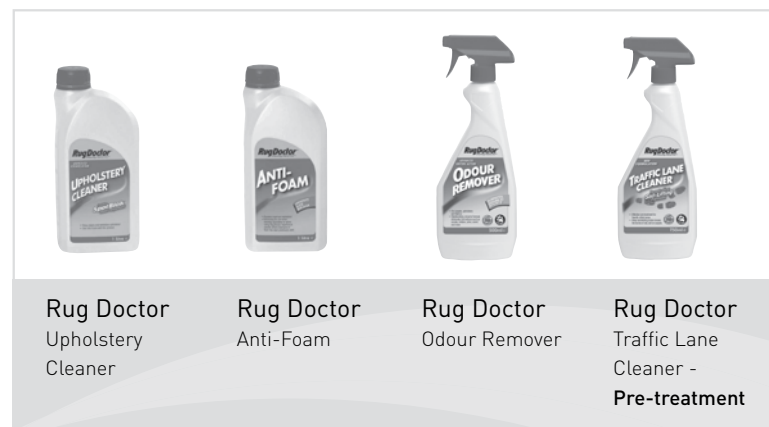
### Rug Doctor Urine Eliminator

is specially formulated to remove odors and associated stains from urine, vomit, feces, blood, perspiration, and other pet and human-origin stains. Urine Eliminator eliminates the source of the stain and odor.

### Rug Doctor Upholstery Cleaner

with SpotBlok® - Deep cleans and revitalises upholstery. SpotBlok® is a stain repellent to protect your upholstery from accidental spills long after it's been cleaned. Use Rug Doctor Anti-Foam with this product.

## Upholstery Cleaner and Special Solutions



### Rug Doctor Anti-Foam

is used in the machine's recovery tank. It eliminates suction loss caused by foam that can develop as dirty water enters the recovery tank.

### Rug Doctor Odour Remover

- An alkaline based treatment. Can be mixed with the cleaning solution in the Rug Doctor machine or used on its own. It uses an enzymatic process to eliminate most foul odours including food, smoke, mildew and animal waste, leaving the affected area deodorised. Effective on some dried in stains.

### Rug Doctor Traffic Lane Cleaner

- A pre-treatment for cleaning heavy traffic areas on carpets. It helps to lift and loosen ground in dirt and soiling ... and is especially effective on greasy and oil based stains.

***RugDoctor***<sup>®</sup>  
*The Carpet Care Experts*