

DESIRE  
Rugs

# Rug Care Guide

*Dear customer, we appreciate your order. To fully enjoy your new purchase, kindly follow our guide for instructions.*



Full PDF  
Care  
Guide

## Things to know about your rug:

### Shedding

New rugs may shed fibers in high-traffic areas at first, but don't worry, it's normal.

### Pile Crush

To remove rug indentations caused by furniture, use a steamer or a coin to gently rub the affected area.

### Sprouting

If you see fibres sticking out of your carpet, don't pull them. Just trim the extra loop and slightly burn the tip to prevent more fraying.

### Shading-watermarking

Area rugs may have shading or watermarking due to the direction of the pile lay, but this is a natural occurrence and not a flaw in all pile rugs.

### Cleaning Tips

Hoover the rug regularly on both sides. Deep clean every six months. We recommend taking your rug outside, unfold it and hang it on a porch or fence rail. Hit the rug's back until you can no longer see any dirt or dust. Avoid striking your rug too hard if it has a delicate latex backing.

## Get Your Rugs Ready

Your new rug may need some time to settle and look its best fully. We suggest that you unroll it as soon as possible since it has been rolled up. Initially, you may notice some creases on the rug, but don't worry, this is completely normal and temporary. The creases should flatten out within a few days, depending on how tightly the rug was rolled.

To speed up this process, please follow the steps provided below:



Roll your rug in the opposite direction



Vacuum the Rug



Place furniture on the rug and continue to walk normally

## How to Clean Rugs Stains

To effectively remove stains, it is recommended to act promptly. Follow the instructions on the label of the stain removal spray and apply it to a damp cloth. Additionally, cold water can help identify the affected area of the rug and aid in stain removal. It is important to note that bleach should be avoided in any form.



Blot the spill and cover it with a clean cloth. Continue until fully absorbed.



Use and follow your rug-cleaner bottle instructions exactly.



Water your cloth, blot the spot, and then keep on repeating.



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*Thank you for helping us improve!*