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100% recycled paper!

# PRODUCT CARE **HANDBOOK**

for your new garden furniture



IMPORTANT INFO INSIDE



**furniturebox**

[www.furniturebox.co.uk](http://www.furniturebox.co.uk)



caring for  
**RATTAN**  
**FURNITURE**

**All Furniturebox products are subject to rigorous testing, conforming to all UK regulations and come with a 1 year guarantee. To ensure your product continues to function as flawlessly as the day you received it, please read this advice carefully.**

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Polyrattan can be left outside due to its robust frame construction combined with our UV resistant all weather polyrattan. For best protection against the elements, we advise that you cover when not in use, especially during winter months. All associated cushions should be stored indoors in a dry clean environment when not in use.

From time to time when necessary, to clean the internal frame and all polyrattan of your furniture we recommend firstly, if applicable, removing the cushions from the chairs, followed by a good hosing down to remove any surface dirt and then using warm water that can be gently agitated using a soft brush as and where necessary. Your furniture should then be thoroughly hose washed down once again with clean water to remove any remaining residue.

Please never use a high-pressure jet wash or solvent based, abrasive powder, chlorine bleaches or silicone cleaners on this product.



## caring for **CUSHIONS**

We recommend leaving the cushion covers on the fillings for cleaning rather than removing and putting them in a washing machine. First gently hose down the outer cushion liberally with clean water to remove any surface dirt and grime, then agitate the surfaces using natural soap (not a detergent) followed by a thorough rinse using clean cold water. Once clean, always fully air-dry the cushions before storage or re-use. Never apply heat to the fabric and never put the fabrics in a washing machine or tumble dryer.

Your cushions should always be cleaned and fully air-dried before storage. It is also highly recommended that to maintain its appearance, the furniture should be protected from all severe weather or strong direct sunlight and stored under cover during winter with the cushions stored in a warm dry building at all times when not in use as these are not weatherproof.



**DO NOT USE A WASHING  
MACHINE, TUMBLER DRYER OR  
PRESSURE WASHER**



caring for an  
**ALUMINIUM  
FRAME**

Aluminium is a strong and light weight metal with corrosion resistance properties that make it great for outdoor use. Our aluminium products have a powder coated applied finish, which adds an extra layer of protection from the outdoor elements, making it highly resistant to corrosion and easy to clean.

Powder coated aluminium should require very little maintenance, other than to gently clean with water and a mild liquid detergent to remove any dirt or surface marks. A soft cloth or sponge should be used to wipe over the surface of the furniture.

Do not use any abrasive cleaning agents or materials, as these could mark the surface. Do not use Scotchbrite or steel-wool products on painted surfaces.

Drying excess water with a microfibre cloth will help avoid water spots and create a better-looking finish.



basic  
**CLEANING  
STEPS**

To shine up your cast aluminium outdoor furniture, just follow these easy procedures if you've neglected it for a while:

- Remove any loose dust or surface contamination with a hosepipe (we do not recommend pressure washers).
- Gently clean with water and a mild liquid detergent. Do not use any abrasive sponges.
- Once more, you can use a cloth to apply a very thin coat of auto wax to help prevent corrosion and provide a little more shine.
- If required, dry excess water with a microfibre cloth.
- Cover your aluminium furniture with the cover provided when not in use.

# WE'RE HERE TO **HELP**

how to get in touch with us



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