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VIVA SERIES


PLEASE READ & RETAIN USER MANUAL FOR FUTURE REFERENCE

USER MANUAL

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Important Safety Warnings

- **Caution When Positioning:** Ensure the appliance's power cable is neither trapped nor damaged during positioning.
- **Power Socket:** Refrain from positioning portable power sockets or cables at the rear of the appliance.
- **Child Entrapment Risk:** Exercise caution to prevent the risk of child entrapment.
- **Ventilation Clearance Warning:** Maintain adequate ventilation openings around the appliance; it should remain unobstructed without any door coverings.
- **Refrigerant Circuit Warning:** Avoid damaging the refrigerant circuit.
- **Defrosting Caution:** Use only recommended methods to defrost; sharp objects or other tools may cause permanent damage.
- **Electrical Appliance Use Warning:** Refrain from using electrical appliances inside the fridge unless manufacturer recommended.
- **Disposal Precautions:** Before disposing of the appliance, remove doors and leave shelves in place.
- **Flammable Materials Caution:** Never allow children to interact with the appliance, avoid cleaning with flammable liquids, and keep flammable materials away from the appliance.
- **Cleaning Instructions:** Use non-abrasive cleaners or soapy water for cleaning; avoid solvents.
- **Fire Hazard Symbol:** Symbol ISO 7010 W021 indicates a fire hazard. 
- **Ventilation Clearance:** Maintain a minimum of 3-5cm clearance at the top of the appliance, and a 3-5cm clearance on each side of the appliance for proper ventilation and heat dissipation.
- **Door Openings:** Minimise the time the door is open to maintain a stable temperature.
- **General Installation Guidelines:** Avoid heat sources and direct sunlight, install on a flat, clean, stable surface, and refrain from placing other electrical equipment on the appliance.
- **Damp Environment Warning:** Ensure the appliance is not placed in damp areas.
- **Perishable Food Storage:** Avoid storing perishable food in this appliance for extended periods of time, as the indoor temperature may not be sufficiently cold for proper storage.
- **Circuitry and Power Plug:**
 - The circuitry for the refrigerator must be isolated. The area of cross section of wire must be larger than 0.75mm.
 - The power plug should have its own socket, grounded, as an adapter may cause the socket to overheat.
 - The voltage and frequency of this product should be 220-240V;50Hz. Contact a local qualified electrician or retailer in case of electrical cord damage.
 - Always disconnect the power by pulling the power plug out of the socket directly and not by the cord.

Important Safety Warnings

- **Supervision and Usage:** Persons with low physical, sensory, and mental capabilities (including children below 8 years) are not advised to use this appliance unless they are well supervised/instructed by a safety person. Children should be supervised to ensure that they do not play with the appliance. Cleaning and user maintenance should not be done by children without supervision.
- **Ventilation Opening:** Ensure the ventilation opening in the appliance enclosure is clear of obstruction.
- **Disposal Instructions:** Before disposing of your old refrigerator or freezer, take off the doors and leave the shelves in place to prevent easy access for children.
- **Prohibited Storage:** Do not store explosive devices/substances such as aerosol cans with a flammable propellant in the appliance.
- **Intended Use:** This appliance is intended for household and similar applications.
- **Use of Electrical Appliance:** Do not use electrical appliances inside the food storage compartments of the appliance unless recommended by the manufacturer.
- **Replacement of Faulty Parts:** All affected or faulty parts (including the light) must be changed by a certified technician.
- **Supply Cord Replacement:** To avoid hazards, the supply cord must always be replaced by the manufacturer, its service agent, or similarly a certified/qualified person when damaged.
- **Built-in Appliance Use:** This refrigerating appliance is not intended to be used as a built-in appliance.

Intended Usage & Environment

- **Intended Use and Temperature Range:** This appliance is specifically designed for indoor use within households and similar applications, excluding catering and non-retail environments. It operates optimally within a room temperature range of 16°C to 32°C.
- **Age Recommendation and Supervision:** This appliance is intended for use by individuals aged 8 years or older. Individuals with reduced physical, sensory, or mental abilities may use this item, provided they are under appropriate supervision. Cleaning and user maintenance activities should be overseen. It is crucial to provide clear instructions on safe usage and address any associated risks.
- **Child Safety Warning:** Refrain from using this product in areas accessible to children, and do not permit unsupervised use by children. The appliance is not designed for play by children.
- **Built-in Use:** This appliance is not intended for built-in use.
- **Food Freezing Warning:** It is not suitable for freezing food items.

Operating Instructions

Before Putting Your Appliance Into Use

- Remove all inner and outer packaging components, including adhesive transport tapes.
- Verify that none of the following are missing:
 - Removable Shelves
 - Operating Manual
 - Set of 2 Keys
- Allow the appliance to stand upright for a minimum of 2 hours before connecting it to a power supply. This minimises the risk of refrigeration system malfunction due to transport & handling.
- Clean the inner surfaces of the unit with a soft cloth and warm, soapy water. Avoid using any abrasive cleaners or solvents.
- Place the unit on a stable surface that can withstand its weight, making sure to adjust the front feet for stability. Ensure the surface is firm, flat, and level to reduce noise and vibration. Tighten the adjustable legs to the floor and tilt the appliance slightly backward to ensure the door closes tightly.
- Install the appliance away from direct sunlight and heat sources to prevent damage to the coating and reduce power consumption. Extreme temperatures can affect proper operation.
- Maintain a minimum of 3-5cm clearance at the top of the appliance, and a 3-5cm clearance on each side of the appliance for proper ventilation and heat dissipation.
- Do not install the unit in unheated buildings, outbuildings, or garages.
- This unit is for indoor use only.
- Before connecting the unit to the power supply, ensure the drip tray is properly positioned.


Caution: Keep the unit away from any substances that may cause combustion.


Operating Instructions


Setting the Temperature Control





Your wine fridge has been equipped with an “automatic” control panel lock, that will activate 20 seconds after the last time a button has been touched.

Push the button  for 2 seconds to unlock the control panel. You will hear a “BEEP” sound to tell you that the control panel is now active.

You can select temperature display setting from Fahrenheit to Celsius degree by pushing  for 2 second. The degrees will appear in colour blue on the temperature display window.

When the control panel is active, push button  and the LED light display will turn on; You have to push the button again and the LED light display will turn back off.

You can set the temperature as you desire by pushing button . The temperature that you desire to set will increase 1°F or 1°C if you push the button once.

You can set the temperature as you desire by pushing button . The temperature that you desire to set will decrease 1°F or 1°C if you push the button once.

Moving & Handling Your Appliance

How to Safely Disconnect Your Fridge

Take note of the position of each accessory when packing the appliance.

When re-packing for transportation, ensure everything is securely packed and accessories are securely in place.

Avoid lifting or pulling the door or handle during transport to prevent damage.

Allow a minimum of 2 hours standing time before reconnecting the appliance to power.

Keep the appliance tilted at less than a 45-degree angle from the vertical direction while moving to prevent damage. Minimise exposure to strong vibrations during transportation.

Maintenance

- **Preparation for Maintenance**
Disconnect the appliance from the power source and remove all contents.
- **Interior Maintenance:**
Clean the inside of the appliance with clean water and a non-hazardous cleaner, then wipe it dry with a cloth. Avoid using any abrasives or solvents during cleaning.
- **Door Gasket Maintenance:**
Thoroughly clean the door gaskets to prevent potential damage and increase operational life.
- **Outer Maintenance:**
Remove dust using a dry, clean cloth to maintain the external cleanliness of the appliance.

Caution: Do not employ alternative equipment or methods to aid the defrosting process, as it may cause damage to the cooling system.

Note: If there is excessive ice, the drip tray may overflow with surplus water. Wipe with dry cloths/paper towels.

Regular Cleaning and Upkeep:

This appliance requires regular upkeep and cleaning for optimal performance. For safety, always disconnect the plug from the main power source before initiating cleaning procedures.

Contamination Prevention Guidelines

To prevent food contamination and ensure safe usage of your appliance, follow these guidelines:

- Avoid prolonged door openings to prevent a significant increase in internal temperature, which can lead to food spoilage.
- Regularly clean surfaces that come in contact with food, such as shelves, drawers, and door seals, using a mild detergent and warm water.
- Ensure accessible drains are also kept clean to prevent the build-up of dirt and bacteria.

If the appliance will be unused for an extended period, take the following steps:

- Switch off the fridge.
- Clean and dry the interior thoroughly.
- Leave the door open slightly to allow air circulation and prevent the growth of mold and mildew.
- Refrain from storing explosive substances, such as aerosol cans with flammable propellants, in the appliance to avoid potential hazards.
- In the event of a damaged power cable, only qualified electrician or retailer should carry out replacement to mitigate potential safety hazards.

Troubleshooting Guide

PROBLEM	POSSIBLE CAUSES & SOLUTIONS
The appliance does not work	<p>Ensure proper connection.</p> <p>Check if the circuit-breaker is tripped or if the fuse is blown.</p> <p>Verify the power socket by connecting another electrical appliance.</p>
The appliance is not cold enough	<p>Adjust the temperature setting.</p> <p>In high ambient temperatures, consider setting the fridge to a colder temperature.</p> <p>Limit frequent door openings.</p> <p>Ensure the door is fully closed and the seal is positioned correctly.</p> <p>Allow sufficient space around the fridge for proper ventilation.</p> <p>If ice is present conduct a manual defrost.</p>
The appliance operates continuously	<p>Ensure ambient room temperature is within the operating range. Reduce the number of items inside.</p> <p>Minimise door openings.</p> <p>Ensure the door is completely closed - confirm the proper positioning of the door seal.</p> <p>Check/adjust the temperature control setting.</p> <p>Ensure sufficient ventilation space.</p>
The light doesn't work	<p>Check the appliance is connected to a power supply.</p> <p>The circuit-breaker is tripped, or a fuse is blown.</p> <p>The LED lighting may need replacing.</p> <p>Check that the light switch is not at the "OFF" position.</p>

Troubleshooting Guide

PROBLEM	POSSIBLE CAUSES & SOLUTIONS
Vibrations / The appliance seems to be making too much noise.	<p>Ensure the appliance is leveled correctly and adjust feet if necessary.</p> <p>Make sure to properly position the shelves of the appliance within their grooves to minimise noise.</p>
The door does not close properly	<p>Ensure the appliance is leveled correctly and adjust feet if necessary.</p> <p>Adjust shelves or contents that may obstruct proper door closure.</p> <p>Ensure lock & locking plate are in the correct position.</p>
Water under the appliance	<p>Check for correct water collection in the drip tray at the back.</p> <p>Confirm the drip tray is in place and empty it as required.</p> <p>Check the drip tray is not damaged/cracked.</p> <p>If the appliance is disconnected from the power supply to perform defrost the drip tray may overflow with excess water.</p>

Troubleshooting Guide

Fault Code Tips and Repair Instructions

Fault Code Form

Fault Code	Description	Code Visibility
EE	The temperature sensor has stopped working	Yes
LL	The temperature inside the cabinet is lower than 0°	Yes
HH	The temperature inside the cabinet is higher than 37°C or the temperature inside the cabinet is higher than 25°C for a long time	Yes

Fault Code Repair Guidelines

1. When the display shows EE failure, there is a high probability that the probe has a problem. In this case, check whether the temperature probe is normal and whether the temperature probe connector (connected to the power board) is normal. If the connector terminal is normal, it is recommended to replace the temperature sensor NTC.
2. When the display screen shows LL failure, there are two possibilities, one is that the ambient temperature is really low, because this product has no heating function, it is recommended to power off without continuing to work; Second, if the ambient temperature exceeds 10°, it is recommended to replace the temperature sensor NTC in the cabinet;
3. If the HH fault is displayed on the display, there are three possible scenarios. One is that the ambient temperature is higher than 35°. In this case, we advise to continue to power on the appliance for a while and check whether the breakdown is automatically rectified. Second, if the ambient temperature is relatively high, and the temperature of the items placed in the cabinet is also relatively high and more, it is recommended to continue to power on for a period of time to observe whether the fault will be automatically eliminated; Third, if the ambient temperature is in the normal temperature range, it is recommended to replace the temperature sensor NTC in the cabinet.

Product Specification

Model Number	VIVA16LED	VIVA20LED	VIVA24LED	VIVA28LED
Colours	Black	Black	Black	Black
Cooling System	Compressor	Compressor	Compressor	Compressor
Temperature Range	3°C-18°C	3°C-18°C	3°C-18°C	3°C-18°C
Climate Class	N	N	N	N
Net Volume	42L / 16 Bottles	53L / 20 Bottles	63L / 24 Bottles	77L / 28 Bottles
Energy Class	G	G	G	G
Noise (dB)	39dB	39dB	45dB	39dB
External Dimensions (WxDxH)	430x450x565 (mm)	430x450x638 (mm)	430x450x740 (mm)	430x450x841 (mm)
Internal Dimensions (WxDxH)	340x340x450 (mm)	340x340x528 (mm)	340x340x630 (mm)	340x340x730 (mm)
Packing Dimensions (WxDxH)	510x520x610 (mm)	505x520x685 (mm)	515x540x790 (mm)	535x560x890 (mm)
Gross Weight	20.5kg	21.8kg	25.2kg	29.7kg
Net Weight	18.65kg	19.7kg	22.6kg	24.7kg
No. of Shelf	3+1	4+1	5+1	6+1
Door Material	Plastic/Glass	Plastic/Glass	Plastic/Glass	Plastic/Glass
Lighting (W)	1W	1W	1W	1W
Input Power (W)	50W	50W	50W	55W
Refrigerant gas	R600a	R600a	R600a	R600a
Refrigerant grams	21g	21g	21g	21g
Lock and Key	Yes	Yes	Yes	Yes
Certification	CE, ROHS, ERP, UKCA, REACH	CE, ROHS, ERP, UKCA, REACH	CE, ROHS, ERP, UKCA, REACH	CE, ROHS, ERP, UKCA, REACH
Plugs included	British Standard	British Standard	British Standard	British Standard

EPREL

The appliance's actual consumption is influenced by its usage and location. Please note that this appliance is specifically designed for non-perishable storage. For detailed model information, refer to the product database outlined in Regulation (EU) 2019/2016, accessible via the following link or by scanning the QR Codes below:

<https://eprel.ec.europa.eu/screen/product/refrigeratingappliances2019>



VIVA16



VIVA20



VIVA24



VIVA28

Warranty Registration

To register your product warranty, kindly visit www.subcold.com/pages/product-registration and fill out the online form.

Environmental Friendly Disposal



To avoid any harm to the environment or human health caused by improper disposal of electrical waste, recycle the appliance responsibly to promote the reuse of material resources. Disposal must be done safely at public collection points provided for this purpose.

Older refrigerators may contain CFCs that destroy the ozone layer; contact your nearest waste treatment centre for more details on proper disposal procedures.



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