



[www.strictlybedsandbunks.co.uk](http://www.strictlybedsandbunks.co.uk)

## IMPORTANT READ ME BEFORE YOU START ASSEMBLY



Before you start grab a coffee and read. Inside will be information that could save a lot of arguments later. Save the beer for celebrations after the assembly.

It is not War and Peace but by taking ten minutes to read now could save you hours of stress later.



### CUSTOMER CARE

Occasionally timber can still be adjusting to humidity, for this reason a crack or stretch mark may appear after the product has been packaged. Strictly Beds and Bunks however have a FREE PARTS REQUEST service in this unlikely event. You need to order a part please go to Parts Portal -

[www.strictlyaftersales.co.uk](http://www.strictlyaftersales.co.uk).

Email: [help@strictlybedsandbunks.co.uk](mailto:help@strictlybedsandbunks.co.uk)



All Round  
"Support"



Using the Camera on your phone scan this barcode to take you to our after sales. You can find various options as regards assistance on this purchase.

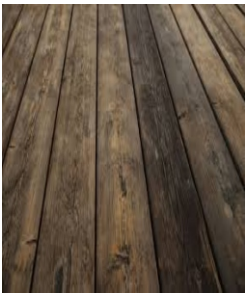
**IMPORTANT NOTICE :**  
**DO NOT DISPOSE OF THIS PACKAGING UNTIL YOU HAVE ASSEMBLED YOUR PRODUCT AND SATISFIED WITH YOUR PURCHASE**



### Before you start check you have all the boxes?

We would have sent you a text/email to confirm the total number of packages to expect, do not assembly until all have arrived. We never sent part deliveries so check with your courier. Any issues email us at

[help@strictlybedsandbunks.co.uk](mailto:help@strictlybedsandbunks.co.uk)



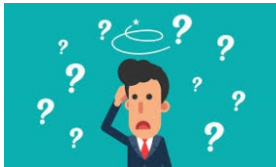
### Wooden Floors.

Slippery surfaces such as laminate or wood allows products to slide, this is not good for a bed and can cause support legs to move. The movement can also loosen bolts. Purchase non-slip pads and place under each corner post to prevent the bed from moving. All broken beds are a result of the support leg moving on this slippery service. You can purchase these within our accessories category found on our website, they only cost a few pounds.



### Bed is wobbling ?

It only takes a floor to be uneven by a few millimetres for it to cause a bed to wobble, wooden floors are worse than carpeted. It is for this reason we supply wall brackets for bunk beds, this will brace the bed. However you can reduce this affect during assembly. Once the bed has been assembled and placed in the location slightly loosed the bolts on each corner. Then have another person hold the bed down firmly at the other end, now push the corner into the floor and re-tighten. Do this for each corner one at a time, this aligns the bed to an uneven floor.



### Holes Don't Line up?

If the holes don't seem to match up it could be that you have either pushed in the dowels too far or the corner posts in the wrong order. CHECK AGAIN, check the white markings MUST be facing upwards, check L is left, R is right. If they are in the wrong order the holes will not align.



### Do not dispose of any packaging.

Do not dispose of any packing until the bed is assembled and you are satisfied. If you have issues and need to contact us we will ask for the images of each white courier label found on the from of each parcel.



### It sounds obvious but READ the ASSEMBLY INSTRUCTIONS

Familiarize yourself with the assembly instructions. In particular the WHITE CHALK markings on the corner post. Don't be that guy or girl that halfway through has to dismantle because the corner post is incorrect!! It takes minutes but saves HOURS



### Check the contents of each box

BEFORE you dismantle any existing bed open each box, one at a time and using the contents list check each part. Keep the contents of each box separate, this will make it easier to build using each contents list

# HOW DID WE DO



# feedback



If we messed up firstly sorry, let us know how we can still help. If you had delivery issues we cannot always control this, however let us know. Feedback helps us improve, please contact us [help@strictlybedsandbunks.co.uk](mailto:help@strictlybedsandbunks.co.uk)



If you thought WOW, that was impressive then please don't keep this to yourself. Unfortunately in this world it appears only people with problems take the time to spread the word. Its nice to be nice, please take the time to be positive and provide a review. Your feedback rewards staff and encourages the good work. It takes minutes, lets do

There are many ways to say your bit, here are the three most popular review sites



**TrustPilot** - Search the term Trustpilot Strictly Beds and Bunks , simply click review and you are off.



**FACEBOOK** - Search Strictly Beds and Bunks within FACEBOOK, then click reviews and away you go



**GOOGLE** - Within Google search Strictly Beds and Bunks Ltd, click our name on the right and select review, how easy !



Scan this QR code to take you straight to our review page, from here you have the chance to do some good. Lets make a difference, thank you.

## Share Your Bunk Bed Love: Why Your Review is Pure Gold

**Let's get straight to the point.** We need your help, and it's as easy as sharing a few thoughts about your solid pine bunk bed. Why? Because your review is worth its weight in gold—no exaggeration!

**Spread the Joy:** Remember the moment you first saw your kids' faces light up at the sight of their new bunk bed? Share that magic! Your review can help other parents picture those same excited grins and squeals of delight. You're spreading happiness, one review at a time.

**Become a Bedtime Guru:** Your insights are priceless. Whether it's how sturdy our beds are during the wildest pillow fights or how easy they are to assemble (because we know you're a DIY champ), your words guide future buyers. You're not just leaving a review; you're passing on wisdom.

IMPORTANCE OF  
PRODUCT  
REVIEWS



FREE

As a thank you, for every product review received we will send out a pack of FOUR non-slip furniture pads worth £9.99

(limited to one per customer)



# Win £100

## Announcing Our Bunk Bed Installation Video Competition!

Hey there, DIY champions and bunk bed aficionados!

We're thrilled to announce an exciting new competition that's as fun as it is rewarding. If you've recently purchased one of our solid pine bunk beds and documented your installation journey, we want to see it! Share your installation video with us, and you could win a fantastic prize of £100.

Not only will your video help other parents see how easy and enjoyable setting up our bunk beds can be, but it also puts you in the running for some extra cash. So grab your camera, show off your assembly skills, and let the fun begin!

Scan this QR code for more details



# Extended Warranty

Available **Direct From  
the Manufacturer**

Extend the warranty from 12 months to 36 months  
for a one-off payment from little as

**£19.99 (inc VAT)**



You don't have to have purchased the bed directly from us, so long as you purchase this warranty within 30 days of delivery you will be covered.

This warranty extension is only available on Strictly Beds and Bunks products. Scan the QR barcode for more details