

Bell Tent Instructions Care and Warranty



Hello, and thanks for buying our Bell Tent.

Here is the best way to put up your Bell Tent.

One person is shown doing this but the more people there are, the faster it goes up.

If you look at the bottom of this document you will see a list of tips to help you get years of use out of your tent, but the golden rule is:

ALWAYS, WITHOUT FAIL, STORE YOUR BELL TENT BONE DRY OR YOU RUN THE RISK OF GETTING A MOULDY TENT!

PUTTING YOUR TENT UP

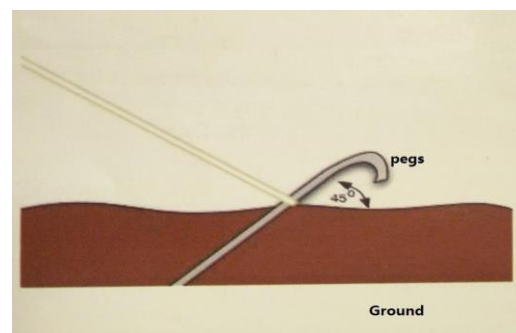
Here is some brief information showing you the best way to put your tent up. The tent can be put up very quickly by one person but easier and quicker with two! We recommend you lay out all of the stuff from the bag on the ground first and find a flat piece of ground to put the tent on if possible.

In The Bag: bell tent, Bag with poles, Bag with pegs and guy ropes.

1. Unpack the bell tent and lay the tent on the ground. Find the doors and rotate the tent so it's facing the desired direction.



2. Pull the groundsheet tight and peg it out all around by small pegs. (Pegs work best in a 45 degree angle from the pulling force)



3. Get the central pole out and extend it. Unzip the door, take the pole and find the inside top of the tent and match it with one of the black stoppers. (If you are using a T Light Chandelier, make sure you put this through the pole before you put the pole in place) The small hoop should be near the top section of the pole.



Now push the pole upwards so you raise the roof of the tent. Adjust the pole so it stands in an upright position.

4. Get the A frame entrance pole (undone) and enter the tent. Once in, extend it and put the metal spike (on the top of the A frame) through the matching hole in the canvas door. Now move the A frame forwards into the door space and insert each pole end into pocket on groundsheet. The double-door bell tent needs to repeat this step to build the second door.



Next insert the plastic rain cap on the metal spike to avoid leaking water from the pole.



5. The first time you use the tent, you will have to attach the guy ropes to the canvas loops at the tent cover all around (After this they can be left attached in place for your next trip). Peg out the guy ropes at approximate 150cm from the tent. Ensure the guy ropes follow the line of the corresponding seam of the roof.



6. Mesh wall connects to the ground sheet via zipper. And then connect wall base loops to the groundsheet pegs.



7. Progressively tighten the guy ropes around the tent until roof has desired tension. This allows adjustment in both directions. It is important to make sure the tent stays symmetrical and that the tension is evenly spread.



Walls up!

On a hot day, nothing beats rolling the walls up and letting a breeze in. Simply unhook the loops at the bottom of the walls from the outside, unzip, and roll the walls up (inwards), tying with the strings provided. A slip knot helps to save time and effort when it is time to unroll them.



Enjoy your bell tent and remember please only store it bone dry.

Advantages of a cotton canvas tent:

- Strong
- Breathing and humidity-regulating

Disadvantages of a cotton canvas tent:

- Dries slowly
- Sensitive for dirt and fungus

Leaking

When new, cotton canvas can sometimes leak around the seams. This is normal and once the tent has had its first light shower the weave of the canvas will shrink slightly, and stop this from occurring.

Reproofing

To preserve your tent's water resistance, the outside of the canvas can be treated with a sealant. There are many great silicone sealants on the market. NIKWAX also does a line of sealants.

Mold and stains:

Please kindly note the tent is not mold-proof.

With insufficient ventilations or in wet condition for long time, the canvas may get moldy. And there exists dirt when use it. So it is important to store your tent in dry and clean condition. If you have to store the tent wet temporarily, be sure to remove the mud and dirt from the bottom of the tent, put your tent back out to dry within 48 hours.

In order to limit mold and stains on your tent:

- Store your tent 100% dry.
- When dealing with fungus, use a soft brush or sponge and a lot of fresh water. - Only use specialized tent cleaning product to remove difficult stains. Other chemical products can cause the cotton to leak. We suggest you have your tent re-impregnated with waterproofer on any area has been cleaned using a cleaning product.

Zippers:

Zippers sometimes have to endure extreme tension caused by wind, incorrect tent set ups or pressures caused by people or objects leaning into the tent. In order to limit damage to any zippers:

- Close all zippers before setting up your tent.
- Handle them with care.

- To protect the zippers, treat them with silicones once in a while.
- Verify zippers before setting up your tent as there is no insurance on them after use.

Maintenance:

- The canvas must be bone dry before storing the tent.
- Never keep the tent stored away wet for longer than two days, otherwise fungus can affect the canvas which will then create permanent little black dots.
- The canvas has been treated with waterproof that is effective for up to 60 weeks of use (so a year). Once used past this period of camping you may need to re-proof certain areas that appear more translucent.
- Maintenance starts when setting up your tent. If a tent has not been set up correctly, uneven forces will pull on the canvas, which could eventually lead to damage. To ensure your tent stays set up correctly daily guy rope maintenance is necessary. - It is in your interest to keep the canvas as clean as possible and remove stains when created. Dust and dried mud is best removed once the canvas is dry by brushing with a clean, hard brush like a floor scrubbing brush.

Repairs:

You might be surprised by the level of repair you can achieve yourself. Small rips in the canvas can be stitched closed using a common needle and thread. The hole will remain watertight.

Larger rips will need to be patched. Try and use the same canvas color, and type, as the original.

If you feel the repair is beyond your capabilities, then your bell tent can be taken to a professional tent & awning repairer and fixed for a reasonable price.

Lifespan:

The lifespan of your bell tent is very dependent upon the camping conditions and the way you look after it. Air pollution, ultraviolet radiation, natural and domestic dirt, all limit the lifespan of your bell tent. In short, if you look after your tent it will look after you for many years of camping.

WARRANTY INFORMATION

Our tents come with a 12-month manufacturer's warranty against manufacturing defects.

Please carefully read through this warranty information in the instance where you have any concerns about your tent. Please note, the first time cotton canvas is wet it may leak, it will then shrink and this should not occur again.

Manufacturing defects encompasses the following issues:

Bad stitching

Continued leaks

Missing parts

If your tent has a manufacturing defect or is damaged in transit, please take pictures and contact us via email so we can sort it swiftly.

We take our customer support very seriously. It is our utmost priority to maintain our high level of customer satisfaction. We will do our best sort out any problem.

Note: Our warranty is not a blanket insurance. It does not cover product damages caused by storms, high winds, other acts of nature, or human misuse, such as fire or broken poles. (Mold is also not covered by the manufacturer's warranty)