



Here to help

Bring warmth to your home with a radiator from B&Q. With flexible finance options and a wide range of styles, upgrading your space has never been easier.

In store or at your door



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Prices correct as of 4 October 2024.

Prices and availability may have changed since the publication of this brochure.

Customers are advised to check current prices online at div.com before purchasing.
*Selected products are not available as part of our Click + Collect service. Available in selected stores only. Restrictions apply, see div.com

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Terms and conditions apply, visit hertz247.com/bq for further details.

Where warmth meets style

From striking designer styles to traditional panel options, this guide has everything you need to find your perfect radiator. Explore a range of plumbed and electric designs, along with a selection of thermostats, valves, accessories and chemicals to keep things running smoothly.



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Panel radiators 92









Make heating a work of art

Whether it's part of a renovation or you're just giving your room a bit of an upgrade, we've got radiators and towel warmers to suit every space. From beautifully bold designer radiators to classic column styles, you can transform your heating into a stunning focal point.























Choosing the right radiator

When choosing your new radiator, it's important to consider whether you need a plumbed or electric style, as well as how powerful it needs to be. Here's a quick overview to help you find the perfect fit.



Plumbed or electric?

Plumbed radiators

Plumbed are the most common style of radiators. They're connected to your central heating system: when your heating is on, they fill with hot water and disperse heat, making them an easy, efficient way of keeping the whole house warm.

Electric radiators

Unlike plumbed styles, electric radiators work independently from your central heating system, meaning they can heat individual spaces.

They're great for areas that aren't connected to your plumbing, such as attic spaces or conservatories.

Understanding BTU heat output

BTU (British Thermal Units) is a measurement of thermal energy. It's used to work out how much power you need from your radiator.

Here's a rough guideline of how high your radiator's BTU will need to be, depending on your room size. For a more accurate guide, use our BTU calculator at diy.com/BTU

Small room:

Approximately:

- LxW: 2x1.5m/6x4ft
- · H: Standard ceiling 2.4m / 8ft
- 1 window: 0.75m sq / 2.4ft sq
 1000 BTU

Medium room:

Approximately:

- L x W: 5 x 2.5m / 16.5 x 8ft
- H: Standard ceiling 2.4m / 8ft
- 1 window: 1m sq / 3.2ft sq

3500 BTU Large room:

Approximately:

- L x W: 6 x 3m / 19.5 x 10ft
- H: Standard ceiling 2.4m / 8ft
- 2 windows: 1m sq / 3.2ft sq 5300 BTU

Plumbed designer radiators

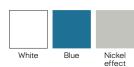
Radiators are an essential part of keeping your home warm, but they can also act as a statement piece in your overall décor. With bold designs and a range of colours, these plumbed design-led styles will do just that.



GoodHome Faringdon W452 x H1800mm. BTU 2598. Plumbed radiator for use with hot water central heating systems. 5-year guarantee.* Anthracite 5059340416830 £228. Available in four sizes in anthracite and white.



1. Terma Angus W440 x H1300mm. BTU 1899. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Black 5901804095290** £305. Available in two sizes in black, white, blue and nickel effect.





New 2. Terma Bergamo W1360 x H590mm. BTU 6530. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Graphite grey 5905777174372** £734. Available in three sizes in graphite grey, quartz mocha and matt white. Also available in electric: 1200-2000W. Fully Wi-Fi controlled via the Terma SMART app (iOS/Android), no bridge required. 15-28°C. 7-day timer. Geolocation operation. Pre-fitted with UK plug for easy installation. Available from November 2024.





Quartz mocha

Matt white



New 1. Terma Warp room W1045 x H630mm. BTU 3945. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Matt teal 5903918426427** £589. New 2. Terma Warp room wide W1565 x H330mm. BTU 3317. Matt green 5905777214580** £672. Available in six sizes in matt teal, matt green, matt white and salt 'n' pepper. Also available in electric with Wi-Fi controlled VEO element. Available from November 2024.





Matt white



New 3. Terma Hex W573 x H1700mm. BTU 1705. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Brass effect 5903918243154 £729. New 4. Terma Hex W486 x H1220mm. BTU 1180. Green 5905777174402 £476. Available in five sizes in brass effect, matt black, mustard, sparkling grey, bright copper effect and newly added denim blue, green and white (not all sizes stocked in all colours). Available from November 2024.



Mustard

Matt black





grey









Denim blue

Green

White



New 1. Terma Forte single W1254 x H600mm. BTU 4488. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Anthracite 5903918371284** £292. New 2. Terma Forte double White 5903918372236** £418. Available in 16 sizes in anthracite and white. Available from November 2024.



3. Terma Rolo room W480 x H1800mm. BTU 3516. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Brass effect 5903918140354 £459. 4. Terma Rolo room W1800 x H480mm. BTU 3516. Salt 'n' pepper 5901804743009 £429. Available in five sizes in brass effect, white, quartz mocha, salt 'n' pepper, true copper effect, modern grey and heban black. Also available in electric with Wi-Fi controlled VEO element.







True copper effect



Modern grey





1. Terma Rolo mirror W590 x H1800mm. BTU 2858. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* True copper effect 5903918139952** £449. Available in one size in true copper effect, white, quartz mocha, salt 'n' pepper, brass effect, modern grey and heban black.







Salt 'n' pepper





Modern grey



Heban black



2. GoodHome Kensal W368 x H1800mm. BTU 3809. Plumbed radiator for use with hot water central heating systems.. 5-year guarantee.* White 3663602428749 £256. Available in two sizes in white, anthracite and grey.





Anthracite

Grey



1. GoodHome Wilsona single W1200 x H620mm. BTU 2064. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* Grey 3663602428664 £258. Available in two sizes in grey, white and anthracite.



White Anthracite



2. GoodHome Thorpe square vertical W400 x H1800mm. BTU 3076. Plumbed radiator for use with hot water central heating systems. 5-year guarantee.* Anthracite 5059340416878 £238. 3. GoodHome Thorpe square horizontal W600 x H1200mm. BTU 3550. White 5059340417226 £239. Available in two sizes in anthracite and white.



1. GoodHome Wickham vertical W480 x H1800mm. BTU 3339. Plumbed radiator for use with hot water central heating systems. 6-year guarantee.* White 5059340416885 £242. 2. GoodHome Wickham horizontal W600 x H1000mm. Anthracite 5059340417127 £208. Available in two sizes in white and anthracite.



3. Ximax Champion vertical W526 x H1800mm. BTU 3795. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* Black copper effect 9006547448528** £249. Available in six sizes in black copper effect, white, matt textured anthracite, black silver effect and white rustic.





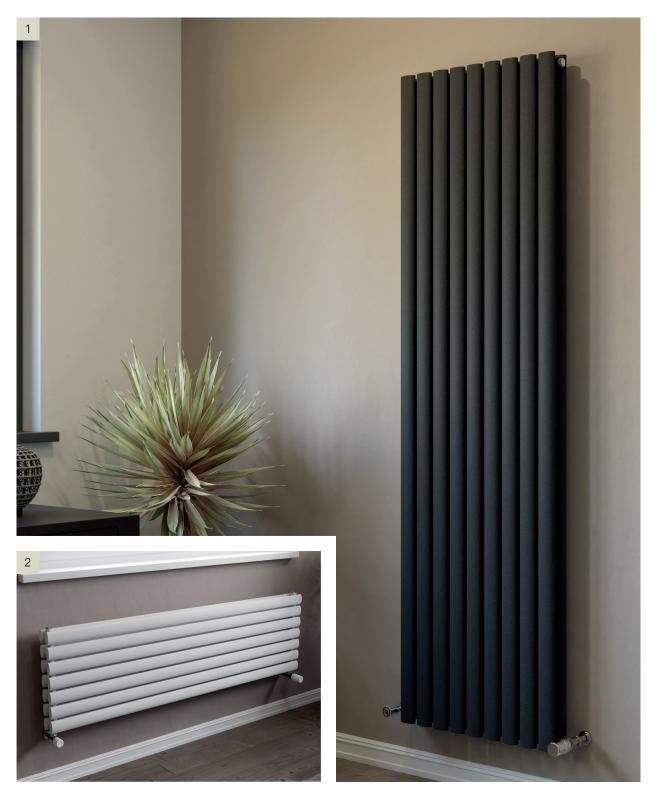




White Matt textured anthracite

Black silver effect

ck White er rustic



1. Ximax Champion duplex vertical W526 x H1800mm. BTU 5331. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* Matt textured anthracite 9006547448412** £409. 2. Ximax Champion duplex horizontal W410 x H1500mm. White 9006547652413** £298. Available in six sizes in matt textured anthracite and white.



3. Ximax Fortuna vertical W294 x H1500mm. BTU 1778. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* Matt textured anthracite 9006547554083** £192. Available in two sizes in matt textured anthracite and white.



1. Ximax Fortuna mirror W590 x H1800mm. BTU 2583. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* Matt textured anthracite 9006547448627** £387. Available in one size in matt textured anthracite and white.



2. Ximax Fortuna duplex W236 x H1800mm. BTU 2369. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* White 9006547446104** £249. Available in ten sizes in white and matt textured anthracite.



Matt textured anthracite





Metallio

1. Terma Ribbon W390 x H1720mm. BTU 2973. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Vertical. Heban black 5901804191299** £687; Bright copper effect 5901804191282** £687. Available in three sizes in bright copper effect, metallic black and heban black. 2. Terma Ribbon HSD W1540 x H190mm. BTU 4116. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Horizontal. Heban black 5901804261732 £825. Also available in electric. Available in two sizes in bright copper effect, metallic black and heban black.





3. Terma Nemo W915 x H530mm. BTU 3038. Plumbed radiator for use with hot water central heating systems. Metallic stone 5901804075988** £259. Also available in electric. Available in three sizes in metallic stone.



1. Ximax Atlantic W420 x H1800mm. BTU 4412. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* White 9006547280517** £385. Available in four sizes in white and anthracite.



Understanding BTU heat output

BTU (British Thermal Units) is a measurement of thermal energy. It's used to work out how much power you need from your radiator.

Here's a rough guideline of how high your radiator's BTU will need to be, depending on your room size. For a more accurate guide, use our BTU calculator at diy.com/BTU

Small room:

Approximately:

- LxW: 2x1.5m/6x4ft
- H: Standard ceiling 2.4m / 8ft
- 1 window: 0.75m sq / 2.4ft sq 1000 BTU

Large room:

Approximately:

- LxW:6x3m/19.5x10ft
- H: Standard ceiling 2.4m / 8ft
- 2 windows: 1m sq / 3.2ft sq
 5300 BTU

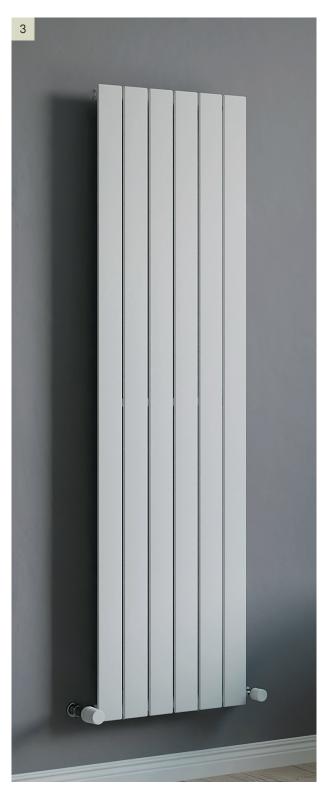
Medium room:

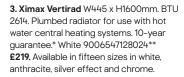
Approximately:

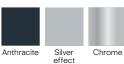
- L x W: 5 x 2.5m / 16.5 x 8ft
- H: Standard ceiling 2.4m / 8ft
- 1 window: 1m sq / 3.2ft sq
 3500 BTU



2. Ximax Viola W500 x H500mm. BTU 825. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* White 9006547441215** £178. Available in four sizes in white.



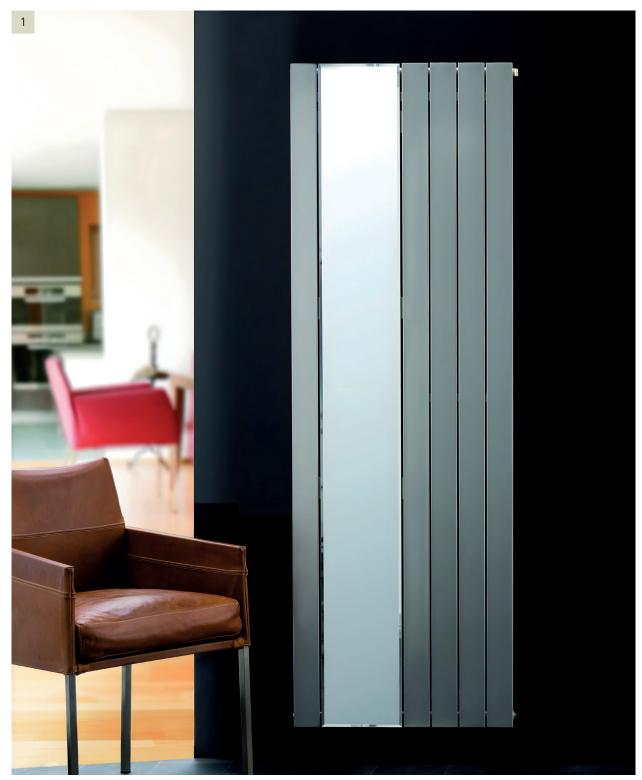




4. Ximax Vertirad duplex W595 x H1800mm. BTU 5369. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* Silver effect 9006547441475** **£488.** Available in fifteen sizes in silver effect, white and anthracite.







1. Ximax Vertirad mirror W595 x H1800mm. BTU 2894. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* Silver effect 9006547443400** £420. Available in one size in silver effect, white and anthracite.



White

Anthracite



Ximax Vulkan W585 x H1800mm. BTU 5570. Plumbed radiator for use with hot water central heating systems.
 10-year guarantee.* Anthracite 9006547083521** £577.
 Available in five sizes in anthracite and white.



radiator for use with hot water central heating systems. 10-year guarantee.* White 9006547652611** £320. Available in six sizes in white and matt textured anthracite.



Matt textured anthracite



1. Ximax Triton W450 x H1800mm. BTU 3710. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* Anthracite 9006547445114** £349. Available in three sizes in anthracite and white.



2



radiator for use with hot water central heating systems. 10-year guarantee.* White 9006547445503** £365. Available in one size.



3. Ximax Gamba W400 x H1800mm. BTU 2736. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* Anthracite 9006547992113** £215. Available in three sizes in anthracite and white.



4. Ximax Gamba duplex W295 x H1800mm. BTU 2838. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* White 9006547992144** £275. Available in four sizes in white and anthracite.



Anthracite

Electric designer radiators

Striking designer radiators – without the plumbing. With these stunning electric designs, you can keep spaces warm independently from your central heating system.



1. Terma Rolo room electric version (Bluetooth controlled via Terma Blueline app) W370 x H1800mm. 2-year guarantee.* Standalone electric only – no plumbing required. Brass effect 5903918139525 £485. Bluetooth version available in two sizes (800W and 1000W). Available in brass effect, salt 'n' pepper, true copper effect, white, quartz mocha, modern grey and heban black.



Salt 'n'

pepper







Quartz





Modern Heban grey black



2. Terma Rolo room electric version (Wi-Fi controlled via Terma SMART app) W590 x H2000mm. 1500W. 2-year guarantee.* Salt 'n' Pepper 5905777119755 £1020. 3. Terma Rolo room electric version (Wi-Fi controlled via Terma SMART app) W1195 x H580mm. 1000W. 2-year guarantee.* True copper effect 5905777160184 £798. Wi-Fi version available in five sizes (800W, 1000W, 1500W and 2000W). Available in salt 'n' pepper, true copper effect, brass effect, white, quartz mocha, modern grey and heban black.



Brass effect









White Quartz Modern Heban mocha grey black



New 1. Terma Warp room wide electric (with VEO Wi-Fi controlled element) W1565 x H330mm. 1000W. Fully Wi-Fi controlled via the Terma SMART app (iOS/Android), no bridge required. 15-28°C. 7-day timer. Geolocation operation. Pre-fitted with UK plug for easy installation. 2-year guarantee.* Matt green 5905777221724** £878. Available in six sizes in matt green, matt teal, matt white and salt 'n' pepper. Available from November 2024.







Matt teal Matt white S

Salt 'n' pepper



2. Ximax Champion horizontal $W584 \times$ H600mm. 600W. Stand-alone electric only - no plumbing required. 10-year guarantee.*White 9006547511369** £397.97. Available in six sizes in white, black copper effect, matt textured anthracite, black silver effect and white rustic.

3



Black

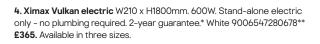
Matt textured anthracite





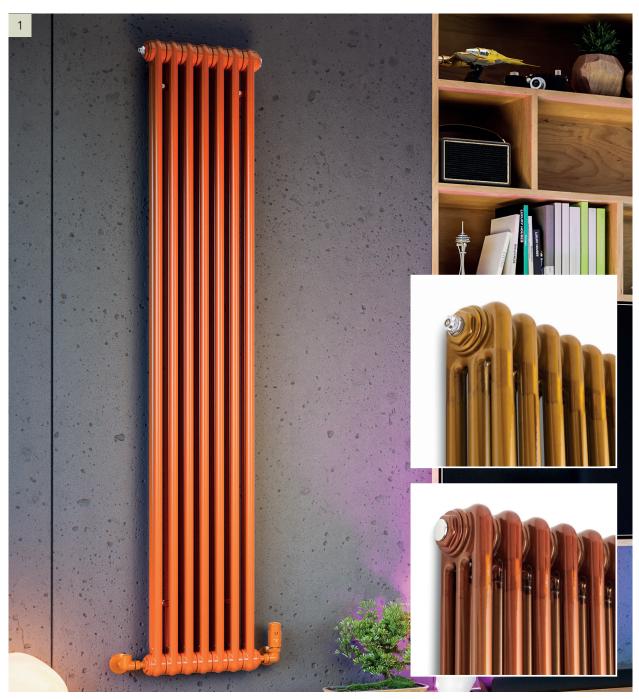
3. Ximax Vertirad electric W370 x H900mm. 300W. Standalone electric only - no plumbing required. 2-year guarantee.* Anthracite 9006547112870** £297. Available in six sizes in anthracite and white. Plumbed version also available.





Column radiators

With a characteristic column design and a range of sizes and colours to choose from, column radiators bring a timeless style to your space. They also have an impressive heat output, making them incredibly efficient.



New 1. Terma Colorado W339 x H1800mm. BTU 2967. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Orange 5903918493443** £382. Available in five sizes in orange, brass lacquer and copper lacquer. Also available in electric (horizontal 600 high models only) with Wi-Fi controlled VEO element. Available from November 2024.



Brass lacquer

Copper lacquer



2. Terma Oxford W852 x H470mm. BTU 2926. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Raw metal grey 5901804396083** £968. Available in three sizes. Available from November 2024.



1. Acova 2 column vertical W490 x H2000mm. BTU 4709. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* White 7640112391462 £299. Available in eight sizes in white, raw metal and volcanic finish.





Raw metal

Volcanic finish



2. Acova 3 column W1042 x H600mm. BTU 4571. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* Blue night 7613367051672** £408. Available in seven sizes in blue night, white, raw metal, volcanic finish, bronze effect, anthracite and silver effect.





Raw metal



Volcanic finish



Bronze effect







1. Acova 4 column vertical W490 x H2000mm. BTU 7979. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* White 7640112393268** £499. Available in eleven sizes in white, volcanic finish, raw metal and silver effect.







Volcanic finish

Raw metal

Silver



2. Acova 4 column horizontal W1042 x H600mm. BTU 5990. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* Volcanic finish 7640112393701** £399. Available in eleven sizes in volcanic finish, white, raw metal and silver effect.







White

Raw metal

Silver effect

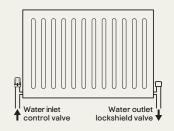
Choosing the right valves

Valves are an essential part of any plumbed radiator. To help you find the perfect fit, here's a quick overview of the types of radiator valves, as well as the different formats these can take.

Radiator valves explained

Every plumbed radiator has an inlet control valve to control the incoming flow of water to your radiator, as well as an outlet lockshield valve to control the outgoing water. This lets you control how hot each radiator gets.

There are two main types of control valves:



Manual valves

A simple valve that can be manually adjusted to control the flow of water to a radiator.



Thermostatic radiator valves (TRVs)

A valve that automatically regulates the flow of hot water entering the radiators to keep a set temperature in a room.



Different valve formats

Angled valves

Required for side inlets with pipes coming up through the floor.



Straight valves

Required for underside inlets with pipes coming up through the floor.



Angled or corner valves

Required for side inlets with pipes coming through the wall.



Angled or straight H-block valves

H-block valves only available

online at diy.com

Required for double underside inlets with pipes coming through the wall or floor.



Angled or corner valves

Required for underside inlets with pipes coming through the wall.



TRV colours and materials



Thermostatic radiator valves

By automatically regulating the flow of hot water into your radiator, thermostatic radiator valves (TRVs) keep your room at a set temperature, helping you to stay in control of your energy usage. To explore our full range of TRVs, visit div.com





Terma Vario Twins angled H-block thermostatic valve & pipe masking set Bright copper (left) 5903918001013** £162

Available in bright copper, mustard, brass, white, sparkling grey, matt black and chrome.

Available in left and right angled.



Terma Vario Vision 3-axis thermostatic valve Salt 'n' pepper (left) 5903918443943** £142

Available in salt 'n' pepper, matt white, modern grey, brass, heban black, true copper, quartz mocha, matt teal and matt orange.

Available in 3-axis left and right.



Terma Vario Royal angled thermostatic valve Brass 5903918464948** £116

Available in brass, salt 'n' pepper, matt white, modern grey, heban black, true copper, quartz mocha, matt teal and matt orange.



Terma Vario Unico angled 50mm thermostatic valve set with immersion tube (for dual fuel)

Flow and return enters and leaves through same side leaving opposite side of towel rail free for heating element.

Black (left) 5903918274660**

£132

Available in black and chrome. Available in left/right, straight and angled.



Terma Vario Twins straight H-block thermostatic valve & pipe masking set Black 5905777314709**

51aCK 5905///514

Available in black, chrome, white and sparkling grey.

Same valve can be rotated to be used left or right Sided





GoodHome Arroll wooden head angled thermostatic valve

TRV and lockshield.
Black nickel 5060401421328**
£66

Available in black nickel, polished nickel, chrome, antique brass, brushed nickel and pewter.



Drayton angled thermostatic valve TRV and lockshield.

White 5016254105328**

£34

Available in angled, straight and without lockshield.



GoodHome Arroll ornate head angled thermostatic valve

TRV and lockshield.
Black nickel 5060401421335**
£66

Available in black nickel, antique copper, brushed nickel, chrome and antique brass.



GoodHome wooden head angled thermostatic valve

TRV and lockshield.
Antique brass 5036581051440**
£48

Available in antique brass, brass, brushed nickel, copper, black nickel and chrome.



Drayton angled thermostatic valve

TRV and lockshield. White 5016254104031**

£48

Available in white, chrome and anthracite. Available in angled, straight and without lockshield.



Drayton angled thermostatic valve

TRV and lockshield.
Anthracite 5016254108879**
£56

Available in anthracite, white and chrome. Available in angled, straight and without lockshield.





GoodHome angled thermostatic valve

TRV and lockshield. Chrome 5036581050795** £21

Available in chrome, white, anthracite and black. Available in angled and straight.



GoodHome angled thermostatic valve

TRV and lockshield. White 5036581050900** £24.61

Available in white, chrome, anthracite and black. Available in angled and straight.



GoodHome angled thermostatic valve

TRV and lockshield. Black 5059340290492**

£25.68

Available in black, chrome, white and anthracite. Available in angled and straight.



Flomasta angled thermostatic valve

TRV and lockshield. White (15mm) 5063022024756 £18

Available in 10mm (no lockshield) £12, 15mm angled, straight and without lockshield.



Ximax angled thermostatic valve

White 9006547129014** £109

Available in white and chrome. Available in angled and straight.



Ximax angled H block thermostatic valve White 9006547129052**

£139

Manual valves

Find the right valves for your new radiator, or pick up some replacements for an existing style. Whether it's an angled, corner or straight valve you need, we've got something to suit every design.





GoodHome Arroll wooden head manual valve Manual valve and lockshield.

Antique brass 5060401421267** **£59**

Available in antique brass, chrome, pewter, brushed nickel and black nickel.



GoodHome Arroll ornate head manual valve

Manual valve and lockshield. Black nickel 5060401421359**

Available in black nickel, antique copper and brushed nickel.



Flomasta angled manual valve

Manual valve and lockshield. Chrome 5063022024725**

Available in angled and straight.



Flomasta angled manual valve

Manual valve and lockshield. White and chrome 5036581050191

Available in angled, angled with drain-off and straight.



GoodHome angled manual valve

Manual valve and lockshield. Matt white 5036581050993 £21

Available in matt white, chrome, copper, matt black and matt anthracite.





GoodHome angled manual valve

Chrome 5036581051259 **£39**

Available in angled and straight.





GoodHome cross top angled manual valve Chrome 5036581051198** £27

Available in angled and straight.



GoodHome angled manual valve Chrome 5036581051273** £29.50



GoodHome corner manual valve Manual valve and lockshield. Chrome 5036581051228** £25



GoodHome straight manual valve

Manual valve and lockshield.
Matt anthracite 5059340372273
£23

Available in matt anthracite, matt white and matt black.



GoodHome straight manual valve Manual valve and lockshield.

Manual valve and lockshield Chrome 5036581051020 £20

49

Electric radiators

Working independently from your central heating system, electric radiators give you the freedom to heat specific rooms or spaces. Plus, with our selection of smart electric radiators, you can control them from anywhere – even if you're not home.



New 1. GoodHome Amino W690 x H450mm. 1500W. 7-day and 24-hour programmable. Overheat protection. Frost resistant. 1-year guarantee.* White 5059340986791 **£84.** Available in two sizes in white and grey. Available from November 2024.



Grey



New 2. Tors + Olsson Lyke. W700 x H545mm. 1500W. Wi-Fi/app controlled. Open-window detection. ECO mode. Suitable for bathrooms (IP24). 2-year guarantee.* White 5025301417192 £165. Available in three wattages.



New 3. Terma Voltan W660 x H500mm. 1000W. Wi-Fi/app controlled (Terma SMART app, available on iOS and Android). Convector heater. Regulates ambient room temperature between 15-30°C. Full 7-day timer functionality. Geolocation operation knows when you're within a set radius of home. Wall-mounted thermostat (VTS) or open-window sensor (VOS) available separately. 2-year guarantee.* Plug not included - heater must be hardwired into mains. Anodic sapphire blue 5903918407488** £329. Available in two sizes in anodic sapphire blue, white, black and grey. Available from November 2024.







White



1. Princess smart glass panel heater - 1500W W760 x H380mm. 1500W. Wi-Fi/app control. Can be wall mounted or freestanding. Touch LED display. Stand-alone electric only - no plumbing required. 2-year guarantee.* Black 8712836971820 £119. Available in one size in white, black and grey.





2. TCP Smart oil-filled radiator W585 x H575mm. 750W. Control via Amazon Alexa, Google Home or the TCP Smart app. iOS and Android compatible. No hub needed. Set timers or schedules remotely. Fitted with a 13A plug. 2-year guarantee.* White 8720039603844** £340. Available in three sizes.



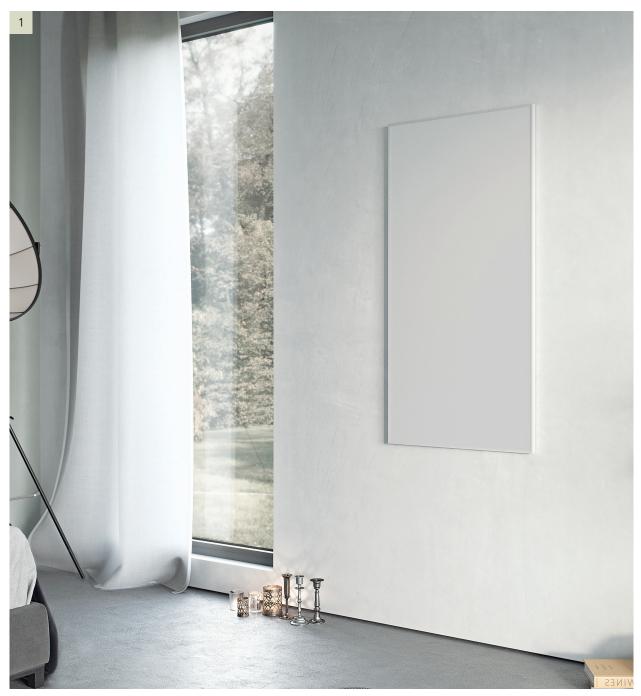
3. GoodHome Duben (non smart) W720 x H570mm. 1500W. Dry inertia electric radiator with ceramic heating element and touchscreen display. Individual 7-day heating programmer. 4 modes (comfort, eco, anti-freeze and stand-by). Open-window detection, overheat protection and children security lock. IPX4. 2-year guarantee.* White 5059340396163 £145. Available in three sizes.



4. GoodHome Dillam (non smart) W570 x H450mm. 1000W. Rapid rise in temperature. LCD display. 3 pre-installed programmes and 7-day heating programmer. 4 modes (comfort, eco, anti-freeze and stand-by). Open-window detection, overheat protection and children security lock. IPX4. 1-year guarantee.* White 3663602912880 £59. Available in three sizes.

Infrared panel heaters

Unlike convection heaters, which work by warming the air, these sleek panel heaters direct heat at the floor, walls and ceiling, making them incredibly energy efficient. And with a compact design, they're easy to slot into your space.



1. Ximax infrared panel W600 x H1200mm. 800W. Stand-alone electric only - no plumbing required. 5-year guarantee.* White 9006547410082** £338. Available in three sizes in white, black and mirror effect. Available in vertical or horizontal.





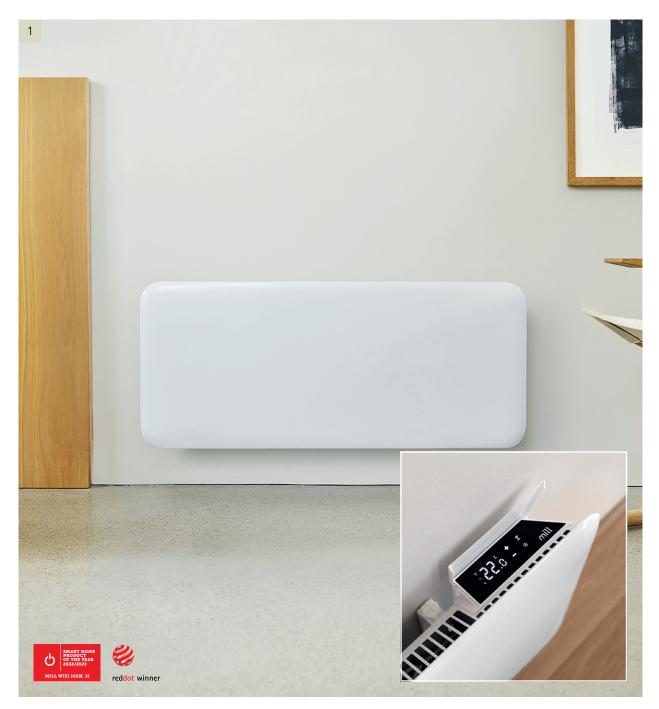
Black



New 2. GoodHome Basilisk W800 x H600mm. 450W. Stand-alone electric only - no plumbing required. 2-year guarantee. Mirrored 5059340986715** £161. Available from November 2024.

Smart heaters

With a sleek design, versatile programming and app control, these smart heaters are a subtle, stylish way to heat your space, helping you reduce your electricity consumption by up to 30% compared to standard heaters.†



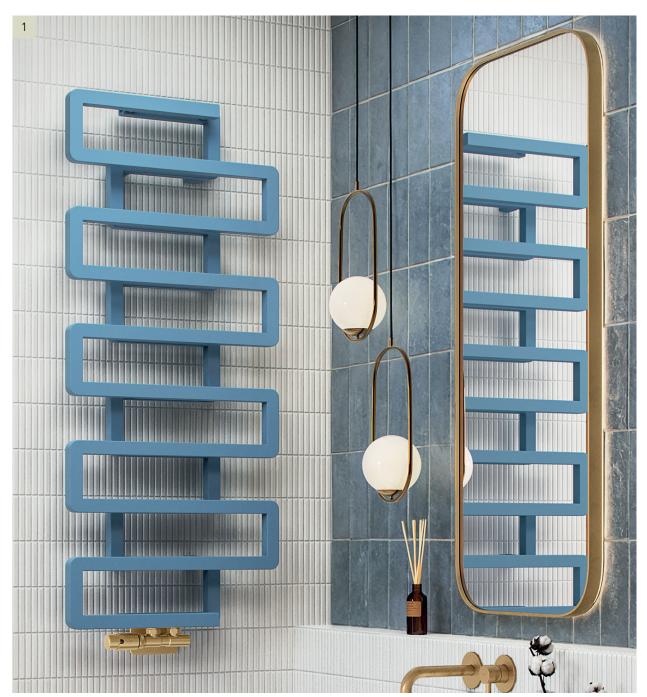
1. Mill invisible panel heater with Wi-Fi 1200W W1050 x H400 x D86mm. 1200W. Wi-Fi/app control. Day/night thermostat. Can be used without supervision. Approved for bathrooms (zone 2), Suitable room size: 14m² - 18m². Overheat protection. H-bracket and wall fixings included. 5-year guarantee.* White 5025301994334 £158. Available in four sizes.



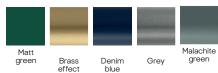
2. Mill invisible panel heater with Wi-Fi 600W W650 x H400 x D86mm. 600W. Wi-Fi/app control. Day/night thermostat. Can be used without supervision. Approved for bathrooms (zone 2), Suitable room size: 8m² - 11m². Overheat protection. H-bracket and wall fixings included. 5-year guarantee.* White 5025301994211 £140. Available in four sizes.

Plumbed towel warmers

Available in a range of contemporary and traditional designs, these plumbed towel warmers are great for keeping your towels toasty.



New 1. Terma Bookie W500 x H1155mm. BTU 1278. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Pastel sky blue 5905777171272** **£495**. Available in two sizes in pastel sky blue, matt green, brass effect, denim blue, grey and malachite green. Available from November 2024.





2. Terma Stand W400 x H1150mm. BTU 2097. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Modern grey 5901804789991** £365. Available in one size.



3. Terma Ribbon T W500 x H930mm. BTU 2131. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Metallic grey 5901804337826** £385. Available in one size.



1. Terma Swale W465 x H1244mm. BTU 2853. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Metallic black 5901804191367** £439. Available in one size in metallic black and bright copper effect.



Bright copper effect



2. Terma Aire W300 x H621mm. BTU 825. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Modern grey 5901804191329** £248. Available in two sizes in modern grey.



3

Modern grey



3. Terma Michelle W400 x H780mm. BTU 1244. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Nickel/copper effect 5901804676314** £259. Available in two sizes in nickel/copper effect, black/ chrome, orange/graphite and cream/ brass effect.



Black/

chrome







Cream/ brass effect



1. GoodHome Lilium W400 x H900mm. BTU 1555. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* White 5059340606057** **£69.** Available in three sizes.



2. GoodHome Bosham W450 x H900mm. BTU 931. Plumbed radiator for use with hot water central heating systems. 5-year guarantee.* Chrome 5059340607320** £95.



3. GoodHome Ellesmere W450 x H974mm. BTU 1255. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* Anthracite 5059340608068** £68. Available in two sizes in anthracite, white and chrome.



White Chrome



4. GoodHome Solna dual fuel W400 \times H700mm. BTU 618. Plumbed radiator for use with hot water central heating systems. 2-year guarantee.* Chrome 5059340608006 **£139.** Available in two sizes.



1. GoodHome Petworth W450 x H974mm. BTU 1422. Plumbed radiator for use with hot water central heating systems. 5-year guarantee.* Anthracite 5059340608228 £68. Available in one size in anthracite, white and chrome.



White Chrome



2. GoodHome Emsworth W500 x H974mm. BTU 1006. Plumbed radiator for use with hot water central heating systems. 5-year guarantee.* Chrome 5059340607061 £115. Available in two sizes in white, chrome and black.







3. Terma Fiona W500 x H900mm. BTU 1323. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Sparkling grey 5903918139747** £178. Available in five sizes in white and sparkling grey. This model is now available as electric with entry level SIM element (same sizes and same colours) or with a fully internalised heating element – Fiona One (sizes differ). See diy.com for details.



4. Terma Jade W400 x H1150mm. BTU 1406. Plumbed radiator for use with hot water central heating systems. 4-year guarantee.* True copper effect 5903918279214** **£209**. Available in two sizes.



1. Ximax P2 W500 x H970mm. BTU 1586. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* Anthracite 9006547280616** £275. Available in three sizes in anthracite and white.



White



 $\textbf{2. Ximax Fortuna Open} \ \text{W} 600 \ \text{x} \ \text{H} 1164 \text{mm. BTU 2222. Plumbed}$ radiator for use with hot water central heating systems. 10-year guarantee.* Anthracite 9006547280593** £298. Available in two sizes in anthracite and white.



White



3. Ximax K4 W580 x H1215mm. BTU 2034. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* White 9006547132816** £185. Available in five sizes in white and matt textured anthracite. Electric version also available, see diy.com



Matt textured anthracite

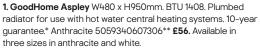


4. Ximax Joker W600 x H720mm. BTU 1225. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* Matt textured anthracite 9006547280449** £118. Available in three sizes in matt textured anthracite and white. Electric version also available, see diy.com



White







2. GoodHome Duala W400 x H830mm. BTU 1109. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* Grey 5059340011011 £78. Available in one size in grey, white and black.



White



3. GoodHome Wolfsbane W500 x H600mm. BTU 938. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* Silver effect 5059340608334** £41. Available in three sizes in white and silver effect.



4. Terma Easy W200 x H1600mm. BTU 1071. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Matt black 5901804099212** £314. Available in three sizes in matt black and sparkling gravel. Electric version also available, see diy.com



Sparkling gravel



1. Terma Simple W500 x H1080mm. BTU 1351. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Heban black 5901804169984** £284. Available in two sizes in heban black. Electric version also available, see diy.com



2. Terma Crystal W400 x H840mm. BTU 843. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Sparkling gravel 5901804191398** £179. Available in two sizes in white, sparkling gravel and modern grey. Electric version also available, see diy.com





White Modern grey



3. GoodHome Loreto horizontal W800 x H600mm. BTU 1825. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* Silver effect 3663602428954 £159. 4. GoodHome Loreto vertical W1000 x H500mm. BTU 1863. White 3663602428855 £169. Available in two sizes in anthracite, white and silver effect.



Silver effect



1. Terma Quadrus Bold W450 x H1185mm. BTU 2849. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Metallic black 5901804174001** £359. Available in three sizes. Electric version also available, see diy.com



2. Terma Plain towel rail W490 x H900mm. BTU 1217. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Black/brushed brass effect 5903918187458** **£739.** Available in one size in black/chrome, white/black, raw metal/chrome, antique brass effect/ chrome, black/brushed brass effect and white/brass effect.











White/ black Raw metal/ chrome







White/ brass effect



3. Terma Salisbury W540 x H1635mm. BTU 2709. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Metallic black 5901804191060** £454. Available in two sizes in metallic black and sparkling gravel.

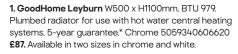


Sparkling gravel



4. Terma In corner W350 x H1005mm. BTU 1863. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Modern grey 5901804551192** £269.







White



2. GoodHome Boxwood W500 x H900mm. BTU 1292. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* Black 5059340124001 £95. Available in two sizes in black and white.



White







4. Terma Rolo towel W520 x H1360mm. BTU 2629. Plumbed radiator for use with hot water central heating systems. 8-year guarantee.* Brass effect 5903918139815** **£529.** Available in five sizes in brass effect, white and salt 'n' pepper. This model is now available as electric with the VEO Wi-Fi controlled element (same sizes and colours).





Vhite Salt 'n'



1. GoodHome Victorian W659 \times H952mm. BTU 1740. Plumbed radiator for use with hot water central heating systems. 5-year guarantee.* White 5059340608341 £209. Available in two sizes.



2. GoodHome Lansing - Aluminium W500 x H1100mm. BTU 1436. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* Beige 5059340606583** £128. Available in one size in beige, white and grey.



Grey

White





3. Flomasta flat W450 x H1000mm, BTU 1402. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* White 5059340608549 £55. Available in ten sizes in white, chrome and black. Electric version also available, see diy.com



Black

4. GoodHome Joinville W500 x H970mm. BTU 1412. Plumbed radiator for use with hot water central heating systems. 10-year guarantee.* Matt textured anthracite 5059340607665** £125. Available in two sizes in matt textured anthracite and white.



White

Electric towel warmers

Designed to keep your towel warm for when you hop out of the shower, these handy electric radiators are a must-have for cold mornings.



New 1. Terma Retro (with VEO Wi-Fi controlled element) W504 x H800mm. 200W. Stand-alone electric only - no plumbing required. 2-year guarantee.* Brushed brass effect 5905777233000** £659. Available in two sizes. Plumbed version also available, see diy.com



2. Terma Warp T-One W500 x H1110mm. 600W. Stand-alone electric only - no plumbing required. 8-year guarantee.* Teal 5903918139624** £356. Available in two sizes in teal, white, orange, matt black and salt 'n' pepper. Plumbed version also available, see diy.com







Matt black

Salt 'n' pepper



New 3. GoodHome Bezan W450 x H1000mm. 350W. Stand-alone electric only – no plumbing required. 2-year guarantee.* Chrome 5059340990514** £235. Available in two sizes in chrome and white. Available from November 2024.



New 4. Flomasta Galene electric flat W500 x H1000mm. 250W. Stand-alone electric only – no plumbing required. 2-year guarantee. Black 5059340753447** £125. Available in black and white.



White



1. Terma Leo W500 x H800mm. 200W. Stand-alone electric only - no plumbing required. 5-year guarantee.* Chrome 5901804567100** £149. Available in chrome, in five sizes, with a choice of 2 different types of heating element - SIM or MEG.



2. Terma Alex One W500 x H1580mm. 800W. Stand-alone electric only - no plumbing required. 8-year guarantee.* Brass effect 5903918139600** £429. Available in three sizes in white, brass effect and modern grey. Plumbed version also available, see diy.com



White Modern grey

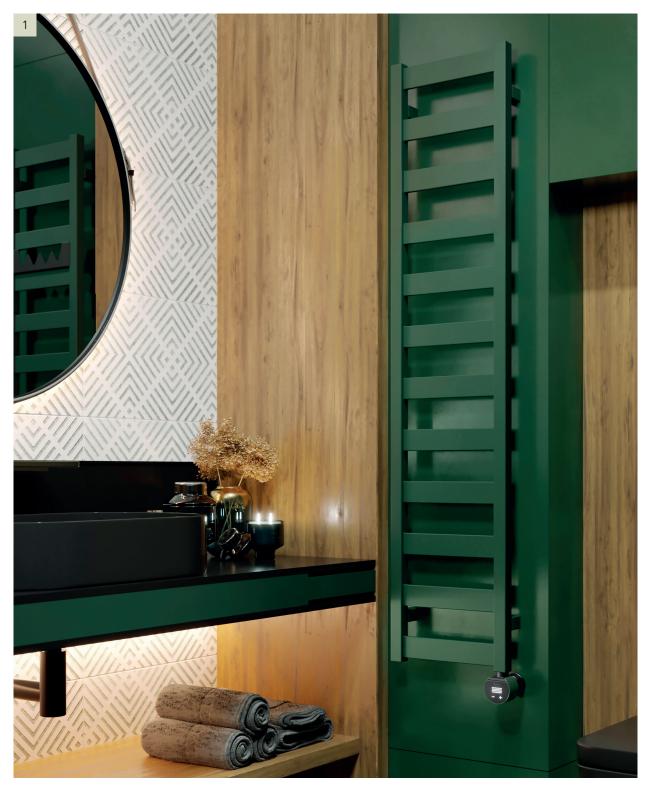


3. Flomasta curved electric W400 x H700mm. 150W. Stand-alone electric only – no plumbing required. 2-year guarantee.* Silver effect 5052931349265 £119. Available in two sizes. Plumbed version also available, see diy.com



4. TCP Smart electric towel rail W500 x H895mm. 500W. Stand-alone electric only - no plumbing required. 2-year guarantee.* White 8720039608252** £135. Available in one size in white and matt black.





New 1. Terma Vivo (with VEO Wi-Fi controlled element) W800 x H1390mm. 200W. Stand-alone electric only – no plumbing required. 2-year guarantee.* Matt green 5905777234670** £389. Available in two sizes in matt green, denim blue and brass effect. Plumbed version also available, see diy.com. Available from November 2024.





Denim blue

Brass effect



New 2. Terma Dexter (with VEO Wi-Fi controlled element) W500 x H1760mm. 800W. Stand-alone electric only – no plumbing required. 2-year guarantee.* Brass effect 5905777234519** £598. Available in three sizes in brass effect and matt black. Plumbed version also available, see diy.com. Available from November 2024.



Matt black



New 1. GoodHome Abelia W466 x H622mm. 75W. Stand-alone electric only – no plumbing required. Rotating bars. 2-year guarantee.* Black 5059340990576** £125. Available from November 2024.



New 2. Flomasta Galene H-shape W400 x H700mm. 150W. Stand-alone electric only – no plumbing required. 2-year guarantee.* Brass 5059340987149** £152. Available in two sizes in brass effect and chrome. Available from November 2024.





New 1. GoodHome Artigo W540 x H660mm. 250W. Stand-alone electric only – no plumbing required. 2-year guarantee. Chrome 5059340990477** £145. Available from November 2024.



New 2. GoodHome Cromer W520 x H530mm. 150W. Stand-alone electric only – no plumbing required. 2-year guarantee. Chrome 5059340990521** £132. Available from November 2024.

Heating elements

Keep your towels warm and cosy all year round with a heating element. Powered by electricity, these handy elements heat plumbed towel warmers independently from your central heating system.



GoodHome towel radiator element

600W White 5059340606309 £25

Available in four wattages in white.



MOA

300W Full temperature control 30 to 60 degrees. Chrome 5901804048968**

Available in eight wattages (120W to 1200W) in chrome and white.



MOA Blue

1000W Full temperature control 30 to 60 degrees. 7-day programmable via Bluetooth. Chrome

5901804805134** £130

Available in eight wattages (120W to 1200W) in chrome.



SIM

400W Fixed operating temperature 65 degrees. Stainless steel

5901804742644**

£45

Available in ten wattages (150W to 1500W) in stainless steel.



43D

300W Fixed operation at 43 degrees for low surface temperature. Silver effect 5901804567032**

Available in five wattages (120W to 1000W) in silver effect.



KTX-4 Blue controller

Full temperature control 30 to 60 degrees.

7-day programmable via Bluetooth. Works with the TS1 probe.

Black

5901804361241**

Available in black, chrome, silver effect and white.



TS1 probe

120W Heating probe for KTX range. Chrome 5901804052910**

£29

Available in seven wattages (120W to 1000W).



New Smart split probe

1000W Probe for the VEO range. Brass effect 5903918236606** £32

Available in 11 wattages (120W to 2000W).



New VEO (white fascia)

Metal alive clamshell 5905777160757**

£148

White fascia available with clamshell in metal alive, chrome, white and champagne.



New VEO (black fascia)

Brass clamshell 5905777160856**

Black fascia available with clamshell in brass effect, black, copper, dark grey and bottle green.

VEO explained

- Five room temperature settings
- 7-day programmable timer
- Handy dryer function
- Remote control via Wi-Fi through the Terma Smart app
- Included with selected Terma electric radiators
- Can be bought separately to convert plumbed styles into electric.

Smart thermostats

Control your heating from your smartphone with our range of smart thermostats. With features like geofencing and automatic schedules, keeping your home cosy has never been easier. For ultimate flexibility, add a smart TRV and control your temperature room by room.



Hive V3 smart thermostat 2-year guarantee.* Combi boilers 5054347004981; Conventional boilers 5054347004998** £79.



Google Nest thermostat 3rd gen

Auto-schedule: Your Nest device learns to schedule around your routine. Saves energy by switching the heating off while you're out. Includes OpenTherm technology. Comes with a remote control. Compatible with iOS, Android and

Windows apps. 2-year guarantee.*

0813917021170** £185





tado° wireless smart thermostat starter kit

Geofencing. Open-window detection. Weather adaptation. Air comfort. Smart schedule. 5-year guarantee.* White 4260328611807** £199











Drayton Digistat battery relay 3A

App control via Bluetooth connection. 2-wire connection for combi boilers. Settings retained on battery change. 5016254110124**

£59

Drayton Digistat mains relay 16A

App control via Bluetooth connection. 16A relay for electric heating. 5016254110131** £59

Drayton Digistat single channel RF with open therm

App control via Bluetooth connection. Wireless version for combi boilers. Automatic pairing out of the box. 5016254110148** £79

Central heating chemicals

Central heating chemicals can be used to maintain, improve and repair your central heating system, making it more efficient and minimising repair costs. Here's a closer look at the different kinds of chemicals to help you get started.

Inhibitors

By protecting your central heating system against things like sludge build-up, limescale and corrosion, inhibitors can make systems more efficient and long-lasting, helping to reduce heating and maintenance costs.



Sentinel X100 1L

Protects against limescale and corrosion.
Reduces boiler noise and maintains efficiency.
Energy Saving Trust recommended.
5016402052719
£1992



Flomasta central heating inhibitor 1L

Protects against corrosion and limescale. Suitable for mixed metal systems. 5063022047014 £16

High-performance cleaners

Where corrosion has built up, specially developed cleaners help to remove any magnetite sludge, eliminating cold spots in your radiators and restoring the proper heat distribution.



Sentinel X800 1L

Cleans systems in 1 hour. Targeted dissolution of corrosion debris. Ideal for power flushing. 5016402000239 £20



Flomasta central heating heating cleaner 500ml

Disperses sludge, limescale and system debris. Suitable for mixed metal systems. Restores heating efficiency. 5063022047038 £7.45

Leak sealers

Used to treat small internal leaks or weeping joints, leak sealers work by forming a seal around the leak, saving you money on repair or replacement costs.



Sentinel Leak Sealer 1L

Seals all minor leaks. Suitable for all metals. Easy to apply. 5016402052788 £17.97



Flomasta central heating leak sealer 500ml

Seals inaccessible leaks and weeping joints.
Reduces pressure loss in sealed systems.
Does not cause blockages in circulator pumps or air-vents. Suitable for mixed metal systems.
5063022047007

£8.98



For more information, visit div.com or talk to a colleague in store.

Radiator accessories

Keep your radiators running smoothly with these handy accessories. Radiator keys and air vents are great to have on hand, allowing you to bleed your radiator regularly to maximise heat output.





Talon snappit pipe sleeve Chrome 5055332204447 £6.45



Talon snappit pipe sleeve White 5055332204430 £5.98



Talon snappit pipe sleeve Black 5055332204461 **£5.98**



Air vent radiator key Brass 03888933 £2



Meter cupboard key 03619360 £2



Clock type radiator key 03888940 £2



Radiator keysPack of 5
Brass 5052931411092 **£5.24**



Radiator air vent ¼ inch 03888988 £2



Spindle repair caps Pack of 3 03891049 £7.50



Radiator plug & vent kit 03888995 £4



Replacement radiator caps Pack of 10 03889121 £24



For more radiator accessories, visit diy.com

Panel radiators

With a traditional panelled design, these classic radiators are a great way to keep your space warm. Choose from single, double or double plus styles.



Single panel

Also known as Type 11 radiators, single panel radiators are generally the thinnest styles and have a smaller heat output, ideal for hallways and small spaces.

Flomasta Type 11

Dimensions W x H mm	BTU	Туре	
400 x 500	1109	Standard	5059340420974**
400 x 600	1298	Standard	5059340420851
500 x 500	1386	Standard	5059340420967**
500 x 600	1622	Standard	5059340420844**
500 x 600	1425	Flat	5059340420585**
600 x 300	1065	Standard	5059340421100**
600 x 400	1371	Standard	5059340421063
600 x 500	1664	Standard	5059340420950
600 x 600	1946	Standard	5059340420837
600 x 600	1710	Flat	5059340420578
600 x 600	1710	Flat black	5059340420622**
600 x 700	2220	Standard	5059340420769
700 x 500	1941	Standard	5059340420943**
700 x 600	2271	Standard	5059340420820**
700 x 700	2590	Standard	5059340420752**
800 x 400	1827	Standard	5059340421056**
800 x 500	2218	Standard	5059340420936**
800 x 600	2280	Flat	5059340420561**



Single (Type 11) Single panel, single convector. Lowest heat output and slimmest panel radiator, ideal for smaller rooms.

Dimensions W x H mm	BTU	Туре	
800 x 600	2595	Standard	5059340420813
800 x 700	2960	Standard	5059340420745**
900 x 400	2056	Standard	5059340421049**
900 x 500	2496	Standard	5059340420929**
900 x 600	2920	Standard	5059340420806**
900 x 700	3330	Standard	5059340420738
1000 x 500	2773	Standard	5059340421032
1000 x 600	2850	Flat	5059340420615
1000 x 600	3244	Standard	5059340420912
1200 x 400	7241	Standard	5059340421070
1200 x 600	3893	Standard	5059340420899
1200 x 700	4440	Standard	5059340420776
1400 x 500	3882	Standard	5059340421001
1400 x 600	4542	Standard	5059340420882
1400 x 600	3990	Flat	5059340420592
1600 x 600	5190	Standard	5059340420875
1800 x 600	5893	Standard	5059340420868

Double panel plus

Double panel plus radiators are slightly thicker than single panel styles, meaning they're able to produce more heat.

Flomasta Type 21

Dimensions W x H mm	BTU	Туре	
400 x 600	1824	Standard	5059340421247**
500 x 500	1960	Standard	5059340421360**
500 x 600	2154	Flat	5059340421964**
500 x 600	2280	Standard	5059340421230**
600 x 400	1959	Standard	5059340421452**
600 x 500	2352	Standard	5059340421353**
600 x 600	2736	Standard	5059340421223
600 x 600	2585	Flat	5059340421971**
600 x 700	3113	Standard	5059340421155**
700 x 500	2744	Standard	5059340421346**
700 x 600	3192	Standard	5059340421216**
700 x 700	3631	Standard	5059340421148**



Double plus (Type 21) Double panel, single convector. Nearly as much heat output as a double, but with the plus side of being narrower.

Dimensions W x H mm	BTU	Туре	
800 x 300	2068	Standard	5059340421490**
800 x 400	2612	Standard	5059340421445**
800 x 500	3136	Standard	5059340421339**
800 x 600	3648	Standard	5059340421209
900 x 400	2938	Standard	5059340421438**
900 x 500	3528	Standard	5059340421322**
1000 x 600	4560	Standard	5059340421315
1200 x 600	5472	Standard	5059340421292
1400 x 600	6385	Standard	5059340421285
1600 x 600	7295	Standard	5059340421278
1800 x 600	8207	Standard	5059340421261

Double panel

Double panel radiators are larger than single or double panel plus styles, meaning they produce the most heat – perfect for larger spaces such as dining or living rooms.

Flomasta Type 22

Dimensions W x H mm	BTU	Туре	
400 x 500	2009	Standard	5059340421773**
400 x 600	2333	Standard	5059340421643
500 x 500	2511	Standard	5059340421766**
500 x 600	2833	Flat	5059340420653**
500 x 600	2916	Standard	5059340421636**
600 x 400	2493	Standard	5059340421872
600 x 500	3013	Standard	5059340421759
600 x 600	3499	Standard	5059340421629
600 x 600	3400	Flat	5059340420646
600 x 600	3400	Flat black	5059340420707**
600 x 700	3955	Standard	5059340421551
700 x 400	2909	Standard	5059340421865**
700 x 500	3515	Standard	5059340421742**
700 x 600	4082	Standard	5059340421612**
800 x 300	2584	Standard	5059340421919**
800 x 400	3324	Standard	5059340421858**



Double (Type 22) Double panel, double convector. Our best-selling range of steel panel radiators. 41 sizes available, see diy.com

Dimensions W x H mm	BTU	Туре	
800 x 500	4017	Standard	5059340421735**
800 x 600	4666	Standard	5059340421605
900 x 400	3740	Standard	5059340421841**
900 x 500	4519	Standard	5059340421728**
900 x 700	5932	Standard	5059340421520
1000 x 500	5021	Standard	5059340421834
1000 x 600	5832	Standard	5059340421711
1000 x 600	5667	Flat	5059340420684
1200 x 400	4987	Standard	5059340421889
1200 x 600	6998	Standard	5059340421698
1200 x 700	7909	Standard	5059340421568
1400 x 500	7030	Standard	5059340421803
1400 x 600	8165	Standard	5059340421681
1400 x 600	7934	Flat	5059340420660
1600 x 600	9331	Standard	5059340421674
1800 x 600	10498	Standard	5059340421667



For prices, visit diy.com

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GoodHome, Blyss, Flomasta – diy.com

Terma -

en.termaheat.com/node/1325

Acova -

zehnder.co.uk/en/legal

Ximax -

ximax.at/en/about-us/guarantee-declaration/

TCP Smart -

tcpsmart.eu/guarantee/

Princess -

princesshome.eu/en-gb/customerservice/warranty-repairs

Mill -

millnorway.co.uk/warranty/

Drayton -

draytoncontrols.co.uk/termspurchase-and-sale

Tors & Olsson tors-olsson.com

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Credit available on purchases between £75 - £25,000. 17.9% APR representative. Interest-free options available on purchases over £1,000. Terms and conditions apply. Availability of credit is subject to status. B&O Limited acts as a credit broker and not as a lender and offers credit products from more than one lender. The credit advertised here is provided by Creation Consumer Finance Ltd.

Terms and conditions

Ordering and delivery

Available for home delivery

Selected items are available to order for delivery direct to your home. Available for selected locations. Restrictions apply. Delivery charges may apply. See diy.com or see in store for further details. When buying at diy.com we'll tell you the delivery time during the checkout. Please ask about delivery times when ordering in store.

Store delivery service

If you're not able to get your items home from store, why not use our store delivery service? This service enables you to have your items delivered to the ground floor room of your choice in your home. Ask your local store for details on their delivery area. Charges may apply.

Ordering and delivery FAQs

Will all of my home-delivered items arrive together?

You can select the same delivery date for several products at the checkout at div.com. However, items delivered by different partners may arrive separately and at different times.

Do you deliver to my address?

We're currently unable to deliver online orders to the Republic of Ireland, Jersey, Guernsey, Isles of Scilly, Scottish Islands (including Isle of Skye, Isle of Arran, Isle of Colonsay, Isle of Cumbrae, Isle of Jura, Isle of Coll, Isle of Eigg, Isle of Rum, Isle of Canna), Orkney Islands, Outer Hebrides and BFPO addresses.

Bulk products will be delivered to the kerbside outside of your address. You'll be advised at the checkout if this is the case, and you'll be responsible for moving these items onto your property.

Can B&Q let me know the time of my delivery?

Some of our delivery partners may contact you in advance by phone or by text message and may let you know either an estimated arrival time or confirm an am/pm delivery slot. If this applies to your order, we'll let you know before you check out and in your confirmation email.

When will my home delivery order arrive?

For the majority of products on div.com, we'll either be able to let you know, or let you choose, a delivery date before you check out. For all other products, we'll let you know that we'll be in touch by phone or text message to arrange a delivery date. Deliveries will be made between 8am and 6pm.

When can I collect my Click + Collect order?

If you order before 7pm Monday to Friday or 4pm Saturday and Sunday, your Click + Collect order will be available from 1pm the next day in your chosen store.

Please note that in some stores your order will take two days to be ready and can then be collected after 6pm (this includes stores in Northern Ireland and on the Isle of Man, please see diy.com/click-collect for the full list).

Find out more about when your order will be ready for collection on our Click + Collect page at div.com/click-collect

If you don't collect your order straight away. we'll hold it in store for you for 7 days. If it's not been collected after 7 days, one of our team will be in contact with you.

Where do I collect my Click + Collect order from?

Your Click + Collect order will be available at the Click + Collect point in your chosen store. Look for the Click + Collect signs in the checkout area.

About our products

All products are subject to availability.

All prices are correct at the time of going to press and may be subject to change. Whilst we try to ensure accurate colour representation, please be aware that the photographic process may sometimes alter colours. Some items in our photographs are included for display purposes and are not necessarily intended to be installed as shown with regard to proximity. Please refer to the instructions supplied with your product before installation. A summary of this price guide is available in Braille, large print or on audio cassette. Please ask at your local store for more details.

Finance

Open a FlexiPlan credit account and use it for everything you need from B&Q for your home improvement projects when you spend £75 or more. There's one application, one credit limit, and multiple repayment options. Please see div.com/flexiplan for more information or speak to a colleague in store. Credit available on purchases between £75 - £25,000. 17.9% APR representative. Interest-free options available on purchases over £1,000. Terms and conditions apply. Availability of credit is subject to status. B&Q Limited acts as a credit broker and not as a lender and offers credit products from more than one lender. The credit advertised here is provided by Creation Consumer Finance Ltd.

Doing your bit

The UK's Waste Electrical and Electronic Equipment (WEEE) regulation aims to ensure the waste of electrical and electronic equipment is disposed of in an environmentally friendly way. You can take back any unwanted small electrical products, or if you've purchased a larger, like-for-like product from us, to a B&Q store free of charge. Where you've purchased a large like-for-like electrical product from us within 28 days, we can collect it for a fee per item by calling 0333 014 3529. Visit diy.com for more details.

Returns policy

Please keep your receipt for anything you buy from us. It'll ensure we can help you if you need to bring something back.

If you return a product unused, with the original receipt within 90 days of purchase (or delivery where applicable) we'll exchange the product or issue a refund based on the original method of payment. For purchases made by debit/credit card, the same card must be used to process the refund. B&Q customer sales forms are an acceptable form of receipt.

Products that have been cut, made to measure or mixed to your requirements cannot be exchanged or refunded.

Your consumer rights are not affected

If the product you purchase is faulty, or not as described, we may offer an exchange, refund or repair as appropriate, in accordance with your consumer rights.

Ways to return your items

In the first instance, return via home delivery or div.com

Contact us on 0333 014 3357.

Lines are open 8am-8pm Monday to Saturday and 10am-4pm Sunday.

Email us at home.delivery@b-and-q.co.uk Write to us at B&Q Customer Services Centre, North Avenue, Clydebank, West Dunbartonshire, G812NT.

Alternatively, return your items to your local B&Q store

You'll need to take the product, your receipt/ sales advice and the debit/credit card you used for payment with you.

Contacts

If you would like to leave feedback about your experience in our stores please let us know.

Email us

You can contact us using our customer support form at diy.com

Call or write to us

For questions relating to orders placed for home delivery, please call our dedicated line on 0333 014 3357.

Monday-Saturday 8am-8pm, Sunday 10am-4pm. For general enquiries call 0333 014 3098. Monday-Friday 8am-8pm, Saturday 8am-5pm, Sunday 10am-4pm.

Or write to us at B&Q Customer Services Centre, North Avenue, Clydebank, West Dunbartonshire, G812NT.

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